

# Scrutiny & Overview Committee Agenda



To: Councillor Sean Fitzsimons (Chair), Councillor Robert Ward (Vice-Chair), Sherwan Chowdhury, Jerry Fitzpatrick, Joy Prince and Andy Stranack

Reserve Members: Richard Chatterjee, Felicity Flynn, Maddie Henson, Stephen Mann, Stuart Millson and Callton Young

A meeting of the **Scrutiny & Overview Committee** which you are hereby summoned to attend, will be held on **Tuesday, 11 December 2018** at **6.30 pm** in **Council Chamber - Town Hall**

Jacqueline Harris Baker  
Director of Law and Governance  
London Borough of Croydon  
Bernard Weatherill House  
8 Mint Walk, Croydon CR0 1EA

Simon Trevaskis  
0208 7266000  
[simon.trevaskis@croydon.gov.uk](mailto:simon.trevaskis@croydon.gov.uk)  
[www.croydon.gov.uk/meetings](http://www.croydon.gov.uk/meetings)  
Monday, 3 December 2018

Members of the public are welcome to attend this meeting.  
If you require any assistance, please contact the person detailed above, on the righthand side.

N.B This meeting will be paperless. The agenda can be accessed online at [www.croydon.gov.uk/meetings](http://www.croydon.gov.uk/meetings)

## **AGENDA – PART A**

### **1. Apologies for Absence**

To receive any apologies for absence from any members of the Committee.

### **2. Minutes of the Previous Meeting (Pages 5 - 14)**

To approve the minutes of the meeting held on 30 October 2018 as an accurate record.

### **3. Disclosure of Interests**

In accordance with the Council's Code of Conduct and the statutory provisions of the Localism Act, Members and co-opted Members of the Council are reminded that it is a requirement to register disclosable pecuniary interests (DPIs) and gifts and hospitality to the value of which exceeds £50 or multiple gifts and/or instances of hospitality with a cumulative value of £50 or more when received from a single donor within a rolling twelve month period. In addition, Members and co-opted Members are reminded that unless their disclosable pecuniary interest is registered on the register of interests or is the subject of a pending notification to the Monitoring Officer, they are required to disclose those disclosable pecuniary interests at the meeting. This should be done by completing the Disclosure of Interest form and handing it to the Democratic Services representative at the start of the meeting. The Chair will then invite Members to make their disclosure orally at the commencement of Agenda item 3. Completed disclosure forms will be provided to the Monitoring Officer for inclusion on the Register of Members' Interests.

### **4. Urgent Business (if any)**

To receive notice of any business not on the agenda which in the opinion of the Chair, by reason of special circumstances, be considered as a matter of urgency.

### **5. Fairfield Halls**

To receive an update on the Fairfield Halls from the Venue Director, Neil Chandler.

### **6. Question Time: Cabinet Member for Culture, Sport & Leisure (Pages 15 - 24)**

Question time with the Cabinet Member for Culture, Sport & Leisure, Councillor Oliver Lewis.



**7. Pre-Decision: Evening & Night Time Economy Strategy (Pages 25 - 122)**

To provide input into the Council's Evening & Night Time Economy Strategy ahead of it being presented to Cabinet in September 2018.

**8. Work Programme 18/19 (Pages 123 - 126)**

To agree the Work Programme for future meetings.

**9. Exclusion of the Press and Public**

The following motion is to be moved and seconded where it is proposed to exclude the press and public from the remainder of a meeting:

"That, under Section 100A(4) of the Local Government Act, 1972, the press and public be excluded from the meeting for the following items of business on the grounds that it involves the likely disclosure of exempt information falling within those paragraphs indicated in Part 1 of Schedule 12A of the Local Government Act 1972, as amended."

**PART B**

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## Scrutiny & Overview Committee

Meeting of held on Tuesday, 30 October 2018 at 6.30 pm in Council Chamber - Town Hall

### MINUTES

**Present:** Councillor Sean Fitzsimons (Chair), Councillor Robert Ward (Vice-Chair), Sherwan Chowdhury, Jerry Fitzpatrick, Joy Prince and Andy Stranack

**Also Present:** Councillors Simon Hall and Manju Shahul-Hameed.  
Lindon Daniels – Caribbean Credit Union,  
Julia Desbruslais – London Mozart Players,  
Gordon Smith – Octavo,  
Sion Whellens – Co-ops UK,  
Michael Wilson – Croydon Plus.

### PART A

#### 21/18 **Minutes of the Previous Meeting**

The minutes of the meeting held on 4 September 2018 were agreed as an accurate record.

#### 22/18 **Disclosure of Interests**

There were none.

#### 23/18 **Urgent Business (if any)**

There were no items of urgent business.

#### 24/18 **Question Time: Cabinet Member for Finance & Resources**

The Cabinet Member for Finance and Resources, Councillor Simon Hall, was in attendance at the meeting to provide the Committee with an update on his Portfolio and answer questions arising.

During the course of the presentation, the following points were noted:-

- The Cabinet Member reported that the majority of the recommendations made by Scrutiny relating to the Finance and Resources portfolio had been implemented.
- The Administration had made specific commitments to ensure that best practice was followed when commissioning services, including placing

a requirement within all new contracts for suppliers to pay the London Living Wage to their staff.

- There was also a requirement for commissioners to have given consideration to the economic, environmental and social benefits of their approach to procurement prior to starting the process. This would help to ensure there was an emphasis on benefits that would deliver improvements for residents, such as ensuring apprenticeships, training and local employment. It was noted that contract management was key to ensuring the successful delivery of these benefits.
- Council Services such as special educational needs transport, grounds maintenance and libraries had recently been brought back in house. It was likely that this trend would continue going forward for other currently outsourced services.
- Tangible progress had been made in the creation a new department, namely Gateway, Strategy and Engagement. There had also been three recent director appointments, which had increased diversity at that level of the organisation and two of the three appointees were internal candidates.
- The new Chief Digital Officer, Neil Williams, had been in post for two weeks and would be leading the IT Transformation, which would include a move away from the current contract for IT services with Capita, with a view to bringing the overall management and design teams in-house.
- The success of Community Connect was highlighted as an example of the Council's Prevention led approach, which brought together 36 organisations to deliver a number of community wellbeing projects.

Following the presentation, the members of the Committee were given the opportunity to question Councillor Hall on a wide variety of areas within his Portfolio. The first question related to the Budget announced by the Government the previous day and the potential impact for the Council. It was advised that although further information was required on the detail of the Budget, initial analysis had shown that there may be some good news.

This included the provision of additional funding of £650m for Adult Social Care services across the country. While this was tentatively welcomed, it was highlighted that it would not address the longer term funding concerns for adult social care. It had also been announced in the Budget that the borrowing cap for local authorities would be lifted, which would allow the Council to explore further opportunities for house building and estate improvements.

It was highlighted that the Fair Funding Review had raised awareness of the longstanding funding inequalities between inner and outer London authorities and as such it was questioned what Croydon could do to address this issue. It was advised that the Council had been lobbying on this issue, both directly and in conjunction with other outer London boroughs who were in a similar

position. Funding inequality for the Local Housing Allowance and Unaccompanied Asylum Seeking Children (UASC) were particularly significant issues for the Council, with it highlighted that if Croydon was awarded the equivalent of the lowest funded inner borough, it would equate to approximately £60m in additional funding. It was agreed that the representations made on behalf of the Council, such as co-signed letters, would be shared with the Committee.

As a follow up, it was questioned whether there was sufficient resource within the Council to develop the case for increased funding sufficiently. It was confirmed that the Government was in the process of undertaking a review of its needs formula, which the Council would have the opportunity to inform. As this was a formal process, it presented a good opportunity for the Council to influence the process. However, the main challenge remained that there was only a limited pool of funding to split between local authorities in different ways. Croydon Council responded to every consultation, most recently putting forward the case for UASC. It was also confirmed that the local MP's were included in all the responses to consultations and that they regularly met with the Leader to discuss these issues and to coordinate the promotion of Croydon's cause.

In response to a question about contractors paying their staff the London Living Wage, it was confirmed that some of the older contracts did not include this requirement, but it was added into all new contracts as the older ones concluded. It was agreed that information on the number of contractors with the older contracts and not paying the London Living Wage, along with the number of staff this was applicable to, would be shared with the Members of the Committee.

It was noted that there was both advantages and disadvantages to pursuing joint commissioning with other local authorities and any decision to proceed in this direction needed to be taken on a case by case basis. Due to the size of the Borough of Croydon, being the second largest in London, it was sometimes the case that joint commissioning was not beneficial for the Council.

In response to a question about how judgements were made about whether to bring services back in-house or not, it was confirmed that detailed analysis was prepared in each instance setting out the pros and cons of the different approaches to service delivery. The final decision was based on a number of factors including the benefits arising from in-house delivery, as well as the financial implications.

It was confirmed that the Council had a good level of contract management experience in-house, which ensured that a high level of service delivery was achieved from contracts. This was reinforced by external support for a small number of larger contracts that required specialist experience. It was also confirmed that it was important to ensure that any contract entered into by the Council included break clauses and penalties to allow the ability to address performance concerns as they arose.

It was highlighted that the Labour Manifesto had given a commitment to engaging with local communities to inform the Council's commissioning principles and as such it was questioned how this was going to be achieved? It was confirmed that the Council actively engaged with services users when making changes to a service. Other feedback such as complaints and complements as well as any data gathered through surveys was also used to inform the process. Going forward the feedback process would continue to be strengthened, along with continuing to improve transparency through providing contract information on the Council website.

As it was noted that a previous recommendation made by the Committee concerning notifying Ward Members about Section 106 and Community Infrastructure Levy (Cil) funds raised in their local area through the planning process had not yet been fully implemented in the three years since the recommendation had been made, it was questioned why there had been a delay in this being delivered. It was agreed that this would be investigated with the Planning Service and an update provided for the Committee. It was suggested that it may be of benefit to revisit this recommendation at a future meeting to ensure that it had been progressed.

As there had been a change within the IT service with a new Chief Digital Officer recruited, further information was requested on the vision for IT at the Council going forward. It was advised that the Council website, apps and other interfaces with customers were constantly being reviewed and improved. It was highlighted that there was a need to create a facility to allow for live feedback from customers as this would help to deliver service improvement. It was agreed that the new Chief Digital Officer would be invited to a future meeting of the Committee to provide an update on the Council's Digital Strategy and progress made with implementing the Eyes and Ears Strategy.

In response to a question about those residents without means to access the Council digitally, it was confirmed that work had been progressing within the Council on improving digital inclusion over the past four year. Furthermore a scheme to provide internet access at either low or zero cost for residents unable to afford access through the usual routes was being investigated along with options for providing adapted technology for those who need extra support.

It was questioned whether consideration had been given to bringing the housing maintenance contract for the Council's housing stock back in-house. It was confirmed that the contract was due to end in approximately three years and this option would be considered. It may be the case that certain elements, such as the helpdesk, are brought back in-house and other bought in.

It was highlighted that when contracting services, the financial cost would normally be clearly set out in advance and as such it was questioned whether this was possible when taking a decision to retain services in-house, to allow for a comparison of the potential costs. It was confirmed that there was a mechanism in place to track the costs of in-house service provision and to

deliver performance data. In bringing services in-house, there was greater scope to shape how services were delivered. For instance, the vehicles used for special educational needs transport provision could be used to provide other services when not in use for school transport.

As the Governance Review had recently been approved by the Council, it was questioned what the Cabinet Member expected the outcomes to be from the review. In response it was highlighted that the review was being conducted by a Panel of Members and led by an Independent Chair, so it was difficult to predict the outcome. However, the calls for a Governance Review had arisen from a need to modernise and simplify the governance process, including ensuring that Cabinet Members could be held to account on a routine basis. The Review was also an opportunity to raise the profile of Committee's such as Scrutiny and improve the visibility of backbench Members.

Given that the Improvement Plan for Children's Services placed an emphasis on improving workforce issues and increasing the pace of change, it was questioned whether this was progressing quickly enough. In response it was confirmed that the workforce was key to improving Children's Services and to that end a new Executive Director and a Director for Early Help had recently been recruited, which will help to provide a new impetus for the Service. Recruitment and retention remained an issue within the Service, which had resulted in a higher spend on agency staff, but schemes were underway to train new social workers and encourage agency workers to become permanent staff members.

### **Requests for Information**

Arising from the discussion of this item, the following further information was requested:-

1. It was requested that representations made by the Council calling for fair funding for outer London Boroughs are shared with Committee Members.
2. That an update on the implementation of a system for notifying local Members about the S106 & Cil funds raised in their Wards be provided.

### **Conclusions**

In reaching its recommendations, the Committee reached the following conclusions:

1. The Committee were disappointed with the lack of information provided as an update on the implementation of their recommendations made over the past four year.
2. It was particularly disappointing to note that a system for notifying local Members about S106 and Cil funds in their Wards had not been implemented in the three years since the recommendation was made.

3. That further information was required on the Council's Digital Strategy and the implementation of the Eyes and Ears Strategy and as such the new Chief Digital Officer would be invited to attend a future meeting of the Committee to provide an update.

### **Recommendations**

The Committee **RESOLVED** to recommend to:

1. The Cabinet Member for Finance and Resources that action is taken to ensure that Members are informed when s106 and Cil agreements have been negotiated in their Ward, including confirming for what purpose the funds had been secured
2. Each Cabinet Member that a tracker is maintained of all Scrutiny recommendations which comes under their responsibility.

## **25/18 Co-operation and Social Enterprise in Croydon**

The Committee received a report setting out the Council's activities to support and promote both Cooperatives and Social Enterprise in Croydon. To aid the discussion representatives from various interested organisations had been invited to attend the meeting and provide evidence to the Committee. The organisations in attendance were:-

- Cooperatives UK, who represented the 7,226 cooperatives in existence across the country, from large organisations such as John Lewis to many other smaller enterprises.
- Croydon Plus, which was a credit union set up in 1999, initially for the staff of Croydon Council and had now expanded to include anyone who lived or worked in the Croydon, Merton or Sutton Boroughs. The organisation was self-funded and relied upon growing its customer base and received support from the Council, including co-locating in the Council offices. In the past two years its membership had grown from 3,500 to 6,000 members, with a large increase in referrals from local authorities relating from benefit issues.
- The Caribbean Credit Union (CCU), was established in 1967 by a number of West Indians living in Croydon, having experienced difficulties obtaining credit through banks and originally started with 150 members. The CCU was mainly staffed by volunteers, led by a Board and various Committees who had responsibility for areas such as deciding loans and audit functions. Future plans were to continue to grow the organisation through partnership work.
- The London Mozart Society (LMS) was a Chamber Orchestra set up in 1949 to promote the music of Mozart and Haydn across as wide an area as possible and now operated as a player run organisation. All musicians who were members of the LMS remained freelance to allow themselves the opportunity to pursue other avenues of work. LMS was overseen by six directors and dependant on their commitment to



deliver its programme of events and activities. LMS provided support throughout Croydon through outreach work and worked with local community groups and schools. LSN also ensured that tickets for events were made available for those who would not normally be able to access that type of performance.

- The Octavo Partnership was established on 1 April 2015 as a mutual trading company to provide school support services such as educational psychology, HR, governance, finance and IT support. The company had been created from what was formally a Council service which had faced large scale redundancies. The company had received the support of the Council when it took the decision to set up as a separate organisation, with the Executive Director for Finance, Richard Simpson a Director of the Company. The Council had also provided funds to support the initial cash flow for the company, but this had not been needed for the past two years.

The Cabinet Member for Economy and Jobs, Councillor Manju Shahul-Hameed advised the Committee that she had recently attended the Cooperative Council's Network Summit, which was aimed at sharing good practice. Croydon was the first borough to have been awarded the Social Enterprise Place Status in 2014, with a total of 26 local authorities now awarded this status. It was highlighted that Croydon Council was committed to the ten principles of Cooperative Councils and work was underway to develop initiatives that would support these principles.

It was questioned how existing small businesses considering becoming cooperatives could get support? It was advised that the infrastructure for Co-op development could be provided by Cooperatives UK, with the East End Trade Guild highlighted as an example of small businesses using a cooperative approach.

The Cabinet Member confirmed that it was an aspiration for the Council to set up more Business Improvement Districts within the borough, with 16 areas identified. There was also the Croydon Enterprise Growth Fund which provided loans of £10,000 to £30,000 to people wanting to set up their own businesses. To date £3.3m of loans had been provided to business across Croydon. The Council also provided Business Rate Relief and a Business Advice Surgery with further opportunities to expand these into district centres being explored.

In response to a question about the support provided by the Council for people setting up Cooperatives, it was confirmed that support primarily focussed on social enterprises, with a Social Enterprise Network that held regular events. The Committee raised concern that that the Council's focus seemed to be primarily focussed on support for Social Enterprise and agreed that a wider approach to include different social business models, including cooperatives was required.

As such the representatives of the organisations in attendance at the meeting were asked what practical support could the Council offer to potential new cooperatives. The following was noted in response:-

- The provision of a support network to allow the opportunity to test ideas before committing to a course of action would be beneficial, as it was easy to make mistakes when operating in isolation that could possibly have been avoided had it been possible to discuss the situation with others who had been through the process.
- It was suggested that a mechanism for providing advice and guidance on governance structures and how to operate as a business would also be welcomed.
- Premises for many new organisations were noted as an issue, as it was important that companies that relied on customer support were based in a visible location. Croydon Plus acknowledged that being able to co-locate with the Council had been particularly important for the development of their business.
- Providing access to a source of funding could also make a crucial difference in the early days of establishing a new business.
- Support in building a network for potential partnership working was also crucial to the success of new cooperatives. It was suggested that empty shops in district centres could be used to host surgeries in local areas. It was also highlighted that the new locality model may also provide the Council with the opportunity to support organisations such as credit unions, social enterprises and cooperatives across the borough.

It was questioned whether the Council was doing enough to raise awareness of cooperation as a potential option for new businesses in Croydon. It was confirmed that advice surgeries were in place for both existing and potential new businesses. Help was also provided to assist organisations in finding premises and to access loans, however it was agreed that further work was needed to establish what other support the Council could provide.

In response to a question about the Council's vision for the future of cooperatives in Croydon, it was confirmed that the Council was fully committed to implementing the Cooperative Council's principles and that plans were being developed with a view towards becoming an enterprising borough.

It was highlighted that Community Cooperatives were becoming increasingly popular as a mechanism for local people to provide community benefits in a wide variety of areas including food growth and housing. Community Shares were also increasingly becoming a powerful model for local people to take control of local assets such as football clubs, libraries and other services.

It was questioned how easy the organisations present found it to work in partnership with other organisations, including both the Council and the private sector. Croydon Plus advised that they were fortunate in being based in a Council building as it provided the opportunity for much welcomed additional support. They also worked with a number of local businesses to provide a savings schemes for staff.

LMS also noted that they had received support from the Council, particularly in terms of advice. They also worked with the private sector, which was particularly important for developing networking opportunities.

Although CCU was fairly standalone as an organisation, it was highlighted that they did receive support from the Council in the form of a grant which helped towards the cost of their premises.

The Cabinet Member highlighted that the Council worked with the voluntary sector to promote Credit Union. It was also highlighted that each Councillor had a Community Ward Budget of £8,000 which could be spent on supporting local projects.

In response to a question about the approach taken by other local authorities, it was advised that the Cabinet Member's responsible for jobs across London met regularly and had discussed the benefits of a community lead approach to business. From these discussions, it seemed that Croydon was ahead of other local authorities in this area, but further work was still required.

It was questioned whether the Council took into account different business models when putting contracts out to tender and whether information was available to confirm the different type of businesses that had successfully tendered to deliver Council services? It was advised that that information was not currently tracked, but it could be compiled for the Committee after the meeting. It was also confirmed that market warning events were organised to raise awareness amongst local businesses when contracts were being tendered and to encourage them to bid.

In response to a question about what was needed to make a cooperative successful, it was advised that it essential to have a nucleus of people who believed in the project and were committed to driving it forward. As most people were used to working in a hierarchical structure, it also required people to embrace the cooperative model of decision making. For long term success, succession planning was also key to the sustainability of any cooperative.

### **Request for Information**

Arising from the discussion of this item, the following further information was requested a breakdown of Council contractors, categorised by business model.

## Conclusions

In reaching its recommendation, the Committee reached the following conclusions:

1. The Committee were disappointed to note that although the Council had signed up to support the ten principles for Cooperative Council's, there did not seem to be an overarching policy to support cooperatives within the Council.
2. Although there had been an emphasis on social enterprise over recent years, there was a need to develop a strategy that encompassed all the different social business models and in particular the various models of co-operatism.

## Recommendation

The Committee **RESOLVED** to recommend to the Cabinet Member for Economy and Jobs that a comprehensive strategy is developed to set out how the Council will provide support for all forms of co-operatism and social enterprise.

26/18      **Exclusion of the Press and Public**

Not needed.

The meeting ended at 9.25 pm

**Signed:**

**Date:**

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For general release

<b>REPORT TO:</b>	<b>Streets Environment and Homes Scrutiny Sub Committee 11<sup>th</sup> December 2018</b>
<b>SUBJECT:</b>	<b>Cabinet Member Question Time</b>
<b>LEAD OFFICERS:</b>	<b>Shifa Mustafa, Executive Director – Place Hazel Simmonds, Director of Council Homes Districts Centres and Regeneration Paula Murray, Creative Director</b>
<b>CABINET MEMBER:</b>	<b>Councillor Oliver Lewis Cabinet Member for Culture, Leisure &amp; Sport</b>
<b>PERSON LEADING AT SCRUTINY COMMITTEE MEETING:</b>	<b>Councillor Oliver Lewis Cabinet Member for Culture, Leisure &amp; Sport</b>
<b>ORIGIN OF ITEM:</b>	This item has been identified by the Scrutiny Committee as an area of scrutiny.
<b>BRIEF FOR THE COMMITTEE:</b>	The Committee is asked to consider the update on areas of the Cabinet Members portfolio and consider if it wishes to make any recommendations.

## 1 EXECUTIVE SUMMARY

- 1.1. This report sets out a review of 2018/19 which focuses on current issues, and headlines, including any key decisions made in the last year. It also covers service budget issues, both for the immediate and longer term, plus any future strategies and policies that will be worked on over the coming 12 months.
- 1.2. Provides a progress update and response to the conclusions and recommendations made at meetings concerning the areas of this portfolio

## 2. REVIEW OF 2018,

### Libraries

- 2.1 Our Library Service underwent a major change when in January this year, following the announcement of liquidation by Carillion PLC, Croydon terminated the service contract and brought the statutory library service back in house. There are 13 Croydon libraries, receiving around 2 million visits each year. Just over 15% of Croydon's population are active library users. Central Library is busiest with around 900,000 visits annually, followed by Thornton Heath with around 180,000. The least visited library is Sanderstead with 36,000

visits in 17/18. Nationally, library usage is changing. Library footfall and books loans are decreasing and these trends appear in Croydon too. Approximately 50% of library visits in Croydon do not result in a book loan.

- 2.2 Croydon libraries need to modernise to ensure they are fit for purpose and relevant for all Croydon residents. A libraries strategy will be taken to cabinet for approval in early 2019 and will set out the council's vision for libraries to be places that inform, involve and inspire Croydon residents and visitors. The strategy will set out ambitions for libraries over the next ten years, focusing on:
- Library buildings and technology
  - Shaping the core library offer with residents input and widening access to and use of library services
  - The role of libraries in delivering on wider corporate plan priorities within the context of the council's operating model
  - Libraries within the context of the council's culture strategy (also currently in development)
- 2.3 Over the coming years the council will embark upon a programme of library refurbishments that aim to ensure that our libraries are modern and relevant to community needs. Our libraries will be seen as inspiring local community and cultural hubs where communities can access information and get involved with a range of activities. Within the wider context of Croydon's growing cultural offer, libraries will focus on the spoken and written word.
- 2.4 Due to open in 2019, the new library at South Norwood will showcase a modern library facility which encompasses modern IT and facilities for visitors and flexible space that can be made available for events or meetings when not in use for library activities.
- 2.5 Libraries have received £212k of capital funds in 18/19 for the development of plans, pilot studies and a full business case for capital improvements to libraries over the coming four years. In addition, £555k has been set aside for a new modern library facility in South Norwood, as the current building is no longer fit for purpose.

## **Arts and Culture**

- 2.6 In general we have made good progress in the development of a programme of arts and culture for Croydon. The quantity and quality of bids for external funding from our cultural sector has grown. In February of this year, however, Croydon was not successful in its bid to be the first London Borough of Culture for 2019. Whilst this was disappointing, the work undertaken in Croydon last year to develop the bid and the partnerships to deliver it was a valuable exercise and will act as a foundation for future growth. Two further developments have built upon the experience of the Borough of Culture bidding process: Croydon was able to develop quite quickly a bid to the GLA to be a Creative Enterprise Zone which was successful at stage 1 with a final decision on stage 2 expected in January of next year. Secondly we have been well placed to start to develop a Cultural Strategy for Croydon with partners and building on the relationships established.

- 2.7 The programme of events in Croydon over the last year have build on the success of the year before and a strong annual, regular programme is emerging. The events are at a range of scales with some events, such as Croydon Pride and the International Mela, returning and some new or one off for this year such as the Peace Festival in the summer and the programme of events to mark the armistice for 2018.
- 2.8 The challenges ahead will be how to maintain momentum and growth of this kind of activity, finding sustainable funding models for cultural programmes and events. The importance of free events within the annual programme is key in terms of access for everyone to a vibrant cultural offer. Another important element of the programme will be to attract further commercial events to Croydon to our parks and spaces. There are a number of event organisers interested in the potential of Croydon and work to be done to prepare our spaces and policies to accommodate this in the future.
- 2.9 The refurbishment work on the Fairfield Halls continues, however, the challenges of the project have resulted in a change to the projected timescale for the full opening of the venue. BHLive, the operator for the Halls, will be operating full scale from September 2019 rather than earlier in the year as originally hoped. In terms of the issues that this has caused for the operational side of Fairfield Halls, the new venue director has had to build partnerships and work on bookings from September and the 15 year term of operation will start from that point.
- 2.10 A further change under consideration is the removal from the scheme of the plans for the separate gallery space. A number of factors have influenced this potential change: this aspect of the scheme was formed nearly four years ago and during the course of the last four years, the cultural sector in Croydon has changed and developed and there are currently six additional gallery spaces either operating or in the pipeline for Croydon. Additionally, BHLive, the operator for Fairfield Halls has plans to use spaces within the Halls for gallery activity working with organisations such as the V&A for example to secure touring exhibitions. Finally, the specification on the venue spaces within Fairfield Halls has developed over the period of time and with having an operator on board, and the funding originally allocated to a separate gallery space from Coast the Capital, would be better used for the delivery of the spaces within the Halls itself, such as the new studio space and glass box studio and coffee bar in particular.

### **Museums and Archives**

- 2.11 The major issue for Croydon Museum, Galleries and Archives, is that it is approaching the time when it can reapply to the Arts Council for accreditation, having lost this nearly 5 years ago. Following a review of the Accreditation System by Arts Council, officers are in discussion with the Arts Council museum lead to plan out the process and timetable for us in Croydon, including the implications of the review. This, coupled with involvement in the plans, currently at an initial stage of redesign, for the spaces and the way they are used in the Croydon Clocktower will be the main area of focus for the Museum, Archive and Gallery service going forward.

## Sports and Leisure

- 2.12 The major development for leisure over the past year was the awarding of the contract to Greenwich Leisure Limited (GLL) who took over the running of the council's leisure centres and Ashburton Hall in April 2018. The new leisure contract includes the introduction of Ourparks and Silver Fit programmes along with supporting and managing a comprehensive Tennis programme in partnership with the Lawn Tennis Association and partners.
- 2.13 The budget implications from the contract award are positive. The contract aims to achieve a cost-neutral position over its term; there will be a significantly reduced revenue subsidy from the Council in years 2018/19 to 2020/21, saving £1m by 2021 and resulting in a zero contribution from 2021/22 until the end of the contract.
- 2.14 Further added value that the new contract is projected to bring includes:
- **Capital Investment:** Over the life of the contract £3million will be invested which will include refurbishments to leisure facilities, outdoor hardcourt facilities and open space activity.
  - **Outdoor activation programme:** GLL will coordinate a programme of outdoor activity to facilitate increased usage of Croydon's parks and green spaces.
  - **Ashburton Hall:** The inclusion of Ashburton Hall provides an opportunity to create a community hub within Ashburton Park, providing a day nursery, community hall, performance arts hub, training and development and revitalisation of outdoor sporting facilities.
  - **GLL Sport Foundation:** Forty eight talented young athletes from Croydon have benefited from a £27,900 fund to date and athletes will continue to be supported through the GLL Sport Foundation (GSF) awards, the largest independent athlete support programme in the UK.
  - **The London Youth Games:** GLL has contributed sponsorship to support the Croydon Squad for the 2018 London Youth Games
  - **Apprenticeships:** Through the GLL Academy 9 apprenticeships will be offered each year along with Recruitment fairs. This will be launched from September 2018 and will provide pathways through to Leisure Management positions within GLL and beyond.
- 2.15 A further key piece of strategy development supporting sport and physical activity in the borough was the development of [Croydon's Facilities Strategy](#) which highlights supply and demand for a variety of sports. Primarily focusing on five sports (Bowls, Cricket, Football, Hockey and Tennis), the Strategy supports future planning, providing a framework for investment from partners such as Sport England, National Governing Bodies and GLL. One particularly notable recent success, is the successful funding bids enabling us to build two new state-of-the-art football 'hub' facilities proposed for Ashburton Playing Fields and Purley Way Playing Fields. These are supported by Sport England and the Football Foundation.



## **Parks and Green Spaces**

2.16 Over the last two years the council has listened to resident views and undertaken wide ranging planning exercise plus resident consultation. In 2016, 'Ambitious for Parks' highlighted the importance of Croydon's parks and open spaces. 'Croydon Talks Parks', a large scale consultation, engaged over 1500 residents. A number of workstreams have been progressed over the last year including:

- Community Small Grants: funds were disbursed to community groups for projects that addressed the themes of health and well-being, the cultural offer, community stewardship and environmental sustainability and biodiversity across parks, open spaces, woodlands and allotments. Projects delivered included: a wayfinding project by Croydon Striders to encourage more people to exercise independently, a new composting toilet for Surrey Beekeepers Association and local community events as well as numerous projects to improve signage and interpretation.
- Outdoor Active Spaces: £470k was invested by S106, the Matt Palmer Trust and councillor ward budgets to support the design and installation of five innovative and unique 'spaces' in local parks that are free, accessible and encourage physical activity. To date four spaces have been installed and a further 'active space' is planned for Norbury Park alongside a borough-wide activation programme in Spring 2019.
- Croydon Parks Vision: six 'masterplans' have been developed to support the regeneration of six parks and open spaces (Ashburton Park, Park Hill Park, Lloyd Park, South Norwood Lake & Grounds, Norbury Park and Happy Valley). Elements of these plans will be delivered in the year ahead with key deliverables including but not limited to the regeneration of South Norwood's fishing platforms and improved signage and interpretation.
- Play spaces review: in the past two years the Council has worked with local Friends groups to regenerate Grange Park and South Norwood Lake & Grounds play spaces and the Council is undertaking a review of the current play offer across its 55 parks playgrounds with a view to informing capital investment in the year ahead.
- Supporting parks to play an important role as cultural spaces where communities can come together to celebrate and enjoy performance, activities and events. Larger scale events held in parks this summer have included the Butterfly Festival at Lloyd Park, Croydon Pride and the Croydon Mela in Wandle Park. Smaller scale events have also taken place across other parks including the Environmental Fair and Summer of Love Festival in Wandle Park for example.

2.17 The challenges for working with our parks and green spaces are in terms of the historical levels of budgets available both for maintenance and development work. Croydon has 127 parks and green spaces and the council has to find ways to support, maintain and develop these in a sustainable way. It is crucial that we work with partners, with Friends' Groups and event organisers to find new ways of investing in our green spaces. We have had some significant success in fundraising for some parks, the Heritage Lottery Funded activity and improvements to Wandle Park over the last couple of years for example, and this is something we need to invest further resources into supporting.

2.18 Croydon's work in supporting land management and biodiversity is likewise delivered across a range of key partnerships and by bringing in significant external funding including:

- Great North Wood: the London Wildlife Trust secured £699,000 from Heritage Lottery Fund for a 4 year project (2017-21). The project will see more residents involved in the revival of the remnants of the Great North Wood, learn new skills, and take part in community events/ citizen science projects and will also fund small scale woodland management interventions on some of the sites, which include Beaulieu Heights, Biggin Wood, Spa Wood/The Lawns, Grangewood Park and Long Lane Wood. To date, sites have greatly benefited from increased public access and invasive species removal.
- The Conservation Volunteers (TCV) continue to deliver a 2-day mid-week conservation volunteer project, carrying out valuable nature conservation work. TCV has recently been successful in its £80,000 bid to Heritage Lottery Fund to deliver a 2 year Croydon Pond project, which aims to document the history of, record and survey all open water bodies in Croydon. In addition, volunteers will continue to support their ongoing management.
- Downlands Partnership Project delivers conservation grazing in Happy Valley, Sanderstead to Whyteleafe, Hutchinson's Bank and Foxley Wood. It also hosts the Sanderstead to Whyteleafe Countryside Area (SWCA) Warden, who delivers educational session for school, volunteer conservation opportunities, manages the countryside area and surveys for wildlife – the site has a very healthy population of dormice, a nationally rare species.
- London Bat Group carried out its annual bat box check at both South Norwood Lake and Addington Hills. Regular surveys confirm good numbers. Plans are underway to continue the work started on an international Nathusius Pippistrell survey programme, which involves trapping and ringing of the species to track its migration routes to Eastern Europe.
- The Council is currently working with Natural England and the City of London to achieve National Nature Reserve status for Happy Valley, SWCA, Riddlesdown (CBC area) and possibly Hawkhurst Wood, in addition to the surrounding City of London land.

2.19 There are currently six directly leased allotments sites in the borough and a commitment to work with the Federation of Allotment Societies to protect and support those sites. The challenges in this area are in the improvements that are needed to the allotment sites. The Council needs to invest in allotments capital infrastructure, digitally enhance the service, work with allotment holders to scope the potential for sites to become devolved, review fees and charges and actively seek out allotment opportunities in the north of the borough. Funding has been recently secured to support a £350k capital investment programme and online ICT resource.

## **Live Well Croydon**

- 2.20 Live Well Croydon is a public-health funded healthy lifestyle service that is managed by the Active Lifestyle service in Council Homes, District Centres & Regeneration within Place. The service was launched in April 2017 and to date has seen over 1600 residents to support sustainable lifestyle behaviour change through goal setting and motivational support with a view to enabling residents to live healthier and happier lifestyles. A universal service is available via Just Be Croydon, where residents are triaged to a face-to-face service delivered by Lifestyle Advisors based in areas of deprivation. The Live Well service is instrumental in supporting Croydon's focus on prevention and tackling health inequalities to enable residents to benefit from better health and overall wellbeing. Following two years of successful delivery, the service contract has been extended until March 2020.

## **Registrars and Bereavement services**

- 2.21 The Registrar's Service is facing a number of challenges and potential changes in response to those over the next year. Although down on the income target set for this year, their income to the end of October is 16% up on this time last year. One of the financial challenges facing Registration services will be the removal of a key income stream when services such as the nationality checking and passport checking go online in early 2019.
- 2.22 The service is looking at being based out of different locations, with death registration appointments set up at the Crematorium Office one half day per week for example and the potential for Birth and Death registration appointments to be held at Croydon University Hospital in early 2019. In more general terms, the location and facilities of the Registrar services need to be reviewed and improved, and the feasibility of a relocation of the archives considered.
- 2.23 Bereavement Services are currently on target to achieve the income target set for this year and are currently up 8.5% on their income on the same period last year. One of the main challenges facing the Bereavement Services, is the need to upgrade facilities and services to keep pace with local competition. The other major challenge facing these services is the need to find new burial land. The service is looking to replace its cremators in the summer of 2019 and the specification for that is currently out to tender. The service is also currently developing a proposal to upgrade and refurbish Croydon Crematorium Chapel and the public areas. There is also the potential for a partnership with Croydon University Hospital in terms of mortuary provision.

### 3 Historical Scrutiny recommendations

Committee	Meeting Date	Recommendation	Cabinet Response (Cabinet Meeting Date)	Cabinet Member Update
Scrutiny & Strategic Overview Committee	11 November 2014	To make a recommendation to the Cabinet that when considering names for new roads, the names of local sporting heroes and Olympians are included in any deliberations.	Accepted (22/06/2015)	August 2016 a new road was named Nihill Place, after Paul Nihill MBE, the Croydon Olympian who took silver in the 50km walk at the 1964 Tokyo Games. No other opportunities have become available to name a new street/road.
		To make recommendations to Cabinet to refer inequalities of access to sports facilities to the Fairness Commission.	Accepted (22/06/2015)	An indoor facilities strategy and outdoor play and pitch strategy were commissioned 2016-2018 and a final <a href="#">Facilities Strategy 2018-2023</a> published in November 2018 detailing 'supply' and 'demand' across a number of sports including football, rugby, cricket and tennis. Recommendations within the Strategy will be used to inform next steps and future investment.
		Recommend that the Cabinet continues to work with commercial landlords and other potential partners to address the lack of affordable venues for amateur groups in the borough	Accepted (22/06/2015)	The Active Lifestyle service continues to work with community clubs to identify appropriate facilities. Recent achievements include Ping! an initiative to provide table tennis facilities across parks and high street locations and the hosting of a BMX club and boxing club in a park pavilion in Norbury Park

Scrutiny & Overview Committee	1 November 2016	The Council's Bylaws relating to Parks and Open Spaces to be reviewed to ensure they remain relevant and enforceable.	Accept – during 17-18 financial year we will look at Bylaws within the context of existing more recent legislation to identify whether more relevant and effective enforcement mechanisms can be adopted.  Review to be complete by March 2018. (20/03/2107)	Advice from the legal team was that bylaws are of minimum effectiveness and the process to review / introduce new byelaws is onerous compared to the value/effect other possible interventions.
		Council IT systems supporting services in parks and open spaces are improved to provide greater integration between the different performance management software systems and the council's resident reporting platforms	Accepted. Streets review of contract management systems is underway. Work is progressing through 17/18 financial year to introduce an integrated system by March 2018. (22/06/2015)	Asset mapping for parks and green spaces being explored by Street/ FM and the Active Lifestyle service are working with Highways and Pitney Bowes to scope the possibility of mapping playground assets within Confirm A recent application to the Place Tech Board has been approved to support an online booking system for Council allotments. This will make it easier for residents to book and pay for plots and decrease administrative support required.

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## For general release

<b>REPORT TO:</b>	<b>Scrutiny and Overview Committee</b> <b>11<sup>th</sup> December 2018</b>
<b>SUBJECT:</b>	<b>Evening &amp; Night Time Economy Strategy</b>
<b>LEAD OFFICER:</b>	<b>Emma Lindsell – Director of Economic Growth</b>
<b>CABINET MEMBER:</b>	<b>Councillor Manju Shahul-Hameed: Cabinet Member for Economy &amp; Jobs</b> <b>Councillor Oliver Lewis: Cabinet Member for Culture, Leisure &amp; Sport</b> <b>Councillor Hamida Ali: Cabinet Member for Safer Croydon &amp; Communities</b>
<b>PERSON LEADING AT SCRUTINY COMMITTEE MEETING:</b>	<b>Emma Lindsell – Director of Economic Growth</b> <b>Paula Murray – Creative Director</b>

<b>ORIGIN OF ITEM:</b>	This item is included within the Committee's Work Programme.
<b>BRIEF FOR THE COMMITTEE:</b>	To provide input into the Council's Evening & Night Time Economy Strategy ahead of it being presented to Cabinet in September 2018.

## 1. EXECUTIVE SUMMARY

- 1.1 This paper describes the process being undertaken to devise a strategy to support and improve the Evening and Night Time Economy (ENTE) of Croydon. It provides an overview of the current position of the ENTE in Croydon and the UK and outlines the emerging themes and proposed actions over the next 4 years.
- 1.2 The ENTE contributes significantly to the borough and regional economy in terms of jobs and making the borough an attractive place to live, work and locate businesses. There has been decline in the size of the ENTE economy (in terms of jobs) since 2001, with a recent recovery meaning that Croydon is a clear concern, as it is a source of income for many residents and it helps to create a strong sense of place.
- 1.3 The process of developing a new ENTE strategy is being supported by a steering group, whose membership includes the key provider/support stakeholders of the ENTE for example business owners; the borough's three BiDs; the Met Police; Council officers; the South End Business Association; Fairfield Halls and Pub Watch. This group has taken part in 8 night time walks around the borough and commissioned a survey which received over 1000 responses. Findings from this,

other desk research and further planned consultation, will be used to support this report and the strategy development.

- 1.4 The steering group represents partners who can make a positive difference to the ENTE. Working together they will devise a detailed action plan to tackle the weaknesses and promote the strengths. The council can help in a number of ways, for example by signposting to business support, business rates relief, support to source a venue and loans to new and growing businesses where appropriate. It can also provide a supportive and helpful planning and regulatory environment. Activity around improving lighting, the cost of street parking and street cleanliness are also in the hands of the council. In partnership the council, the police, the BiDs and others can help to make people feel safer. All partners can contribute to the coordinated programming of events, marketing and promotion, which would also have a great impact.
- 1.5 The survey and night time walks have highlighted a reduction in the number of pubs and clubs in Croydon. This is in part due to a change in drinking habits amongst 16-24 year olds; this age group is not drinking as much alcohol as the generation before and in part due to rising prices, is not going out to drink. Since the 1990s a number of popular and high profile venues have closed, both in the metropolitan centre of Croydon and around the borough. Most, if not all of these were pubs and night clubs. The changes to drinking habits have been experienced nationally. Since 2000 there has been a 17% decline in the number of pubs and a 27% rise in the amount of beer bought in shops. Since 2005 there has been a rise of 2% of the number of people who say that they don't drink at all. The survey response indicates however that there remains a strong demand for eating and drinking in the evenings in Croydon (fig 2).
- 1.6 One of the challenges faced by Croydon's ENTE is the perception that Croydon is less safe than elsewhere. This is disproved by the data; Croydon's crime rate is in fact lower than London and England (figs 3 and 4). This contradiction could be explained by the bulk of the borough's crime taking place in the metropolitan centre which is where the largest retail and ENTE offer is. The majority of survey respondents, who said they went out in the borough, said that they went to this area. It is however notable that the survey results suggested that crime/the perception of crime was the only fifth most significant influence on their decision to go out in Croydon (fig 5). Despite the contradictory nature of the evidence, the need remains to reduce crime rates in the centre and improve the perception of crime in Croydon overall in line with the Safer Croydon Community Safety Strategy.
- 1.7 The survey suggests a number of weaknesses in the ENTE. The quality and choice of venues are the most significant in terms of number of responses, with cost and then distance to travel following. Contributors also talked about issues with parking and a lack of venues for live music. Respondents frequently mentioned the Fairfield Halls, and they are clearly looking forward to it reopening. The night time walks also identified problems with street lighting; difficulties with street signage to show them where things are and obstructions on pavements, particularly due to fly-tipping and legitimate waste disposal.



1.8 The survey and other research also suggests a number of strengths of Croydon's ENTE. There are many much loved venues such as the south end restaurants, Boxpark, the Green Dragon and the Oval. As were events such as the Croydon International Mela and Thornton Heath Lumiere & CR7 Culture. Although eating (89%) and drinking (75%) were most popular, survey respondents also enjoyed live music (48%), theatre (39%) and comedy shows (33%). Transport links are also a strength of Croydon, which has a number of public transport options that run until late and buses and trains that run through the night.

1.9 The Croydon ENTE Action plan is likely include action around:

- Creating joined-up messaging and promotion of Croydon's evening and night-time offer across the borough;
- Improving the perception of Croydon through marketing and public relations exercises;
- Well promoted business support;
- Increasing the range of events to meet the diverse demands of residents;
- Attracting and supporting new businesses;
- Planning and regulation advice and guidance;
- Coordinating the programming of events across venues.

The majority of actions proposed in the action plan are dependent on close collaboration, partnership working and support from partners, stakeholders and businesses.

1.10 Outcomes of the ENTE Strategy and action plan

The final strategy will set out an outcomes framework for how we will measure success. We will look at KPIs such as event attendance, higher footfall, higher satisfaction, etc and measure through surveys and operator feedback.

## **2. Context, research and strategy proposals**

### **2.1 Context and Aims**

Healthy local economies tend to have a number of things in common, namely that the different elements support each other and there is a high level of diversity and vibrancy. This means that local economic strategies can not only consider the traditional day time economy of retail, office workers and 9 – 5 industries but must also consider the evening and night time economy. A strong night time economy can support a strong and growing day time economy. This is because the leisure offer of a place can encourage inward investment, support existing businesses to grow, generate new employment opportunities and encourage talented people interested in working in a vibrant area. The aim of this new strategy will be to:

### **2.2 Economic Contribution and borough context**

2.2.1 After a steep decline starting in 2007/8 the number of people employed in Croydon's ENTE has risen by just under 4% (110,700 to 114,800) between 2012 and 2017. This is lower than the rise in London (17%) and the UK (10%).<sup>1</sup>

2.2.2 The recent recovery in Croydon is evident in Boxpark and many other relatively recently opened venues such as Ludoquist, Oxygen, Memory Box Bar and the imminent opening of The Fun House Bar. The reopening of the Fairfield Halls in 2019 will contribute significantly to the recovery, as will the proposed public realm developments of Queens Square and Gardens.

Because of this existing momentum and near future growth, now is the time to invest in, incentivise and support Croydon's night time and evening economy. The time is right to ensure the borough's evening and night time economy is revitalised to better meet the aspirations of current and future residents, visitors and businesses, and contribute towards realising the council's goal of making Croydon a modern European city attractive to investors and employers.

2.2.3 Desk research has identified a concentration of businesses in the following areas:

#### **CROYDON TOWN CENTRE**

- Boxpark
- George Street
- High Street
- Old Town – Surrey Street
- South End Restaurant Quarter

#### **DISTRICT CENTRES**

- Purley
- Coulsdon
- Thornton Heath
- Norbury High Street
- South Norwood
- Crystal Palace
- Purley Way Retail Parks

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<sup>1</sup> ONS

The map below shows some of the breadth and depth of the ENTE in the metropolitan centre.

Fig 1



## 2.3 ENTE Steering Group

2.3.1 As a response to the decline a Steering Group has been formed to inform, approve and drive the Croydon's ENTE Strategy. Croydon Council has engaged with strategic partners such as Metropolitan Police, Croydon BID, Purley BID, New Addington BID, South End Business Association, London Road Business Association, the Croydon Business Network, Croydon Culture Network, Shaking Hands, Fairfield Halls, Boypark, Pubwatch and others – representatives of these organisations form the ENTE Steering Group. The objective of this collaborative partnership to create a strategy and action plan that will address and overcome the challenges that are being faced by the Croydon business community. The steering group have taken part in ENTE walks around the borough, commissioned a survey and contributed research findings and ideas for improvements. In addition, a Marketing & Communications sub-working group to explore ways of collaborating on joint messaging and promotion of Croydon's ENTE.

### 2.3.2 ENTE Walks

The walks have/will cover specific ENTE destinations in the metropolitan centre and some district centres. The objective of the walks is to “test” the experience of

these destinations (especially the transitions between stations and destinations). Steering group members also seek to understand some of the issues affecting traders, residents, and visitors.

Steering group members and Councillors participated in walks at the following destinations:

- West Croydon to **Fairfield Halls** and East Croydon.
- East Croydon to **Restaurant Quarter**.
- East Croydon to **Old Town** - Surrey Street, Croydon Minster and Clocktower/David Lean Cinema
- **Purley** High street restaurants & pubs/bars
- **Coulsdon** High street restaurants & pubs/bars
- **Thornton Heath** High Street
- **South Norwood**- Norwood Junction station to restaurants/pubs/bars on High Street over to Stanley Halls and Selhurst Park Stadium/Crystal Palace Football
- **Crystal Palace** Triangle

2.3.3 The ENTE survey was publicised through the council's extensive consultation communications. It was also promoted by business and community partners. The survey received 1027 responses, 76% of whom live in Croydon and 45% of whom work in Croydon. 74% of respondents said that they go out in Croydon. Further significant results of the survey can be seen below.

2.4 The steering group represents partners who can make a positive difference to the ENTE. Working together they will devise a detailed action plan to tackle the weaknesses and promote the strengths. The council can help in a number of ways, for example by signposting to business support, business rates relief, support to source a venue and loans to new and growing businesses where appropriate. It can also provide a supportive and helpful planning and regulatory environment. Activity around improving lighting, the cost of street parking and street cleanliness are also in the hands of the council. In partnership the council, the police, the BiDs and others can help to make people feel safer. All partners can contribute to the coordinated programming of events, marketing and promotion, which would also have a great impact. MORE

## **2.5 Factors Impacting Croydon's ENTE**

### **2.5.1 Changes in the Alcohol Drinking Habits**

Croydon's ENTE offer that has changed substantially over the past few years. The decline of the ENTE in Croydon is in line with the effect of the changing drinking habits of the UK population as a whole, in particular young people aged 16-24 are drinking far less than previous generations, has changed the face of Croydon's offer.

Most notably, the Croydon Nightclubs and pubs that have closed since the 90s include Walkabout Australian Bar, the Black Sheep Bar, Reflex bar & nightclub, the iconic Blue Orchid Nightclub, The Cartoon a live music pub in Broad Green, The Greyhound pub – a major live music venue in Croydon opposite Fairfield Halls where David Bowie performed, The Gun Tavern in Church Street which operated from the 1880s until

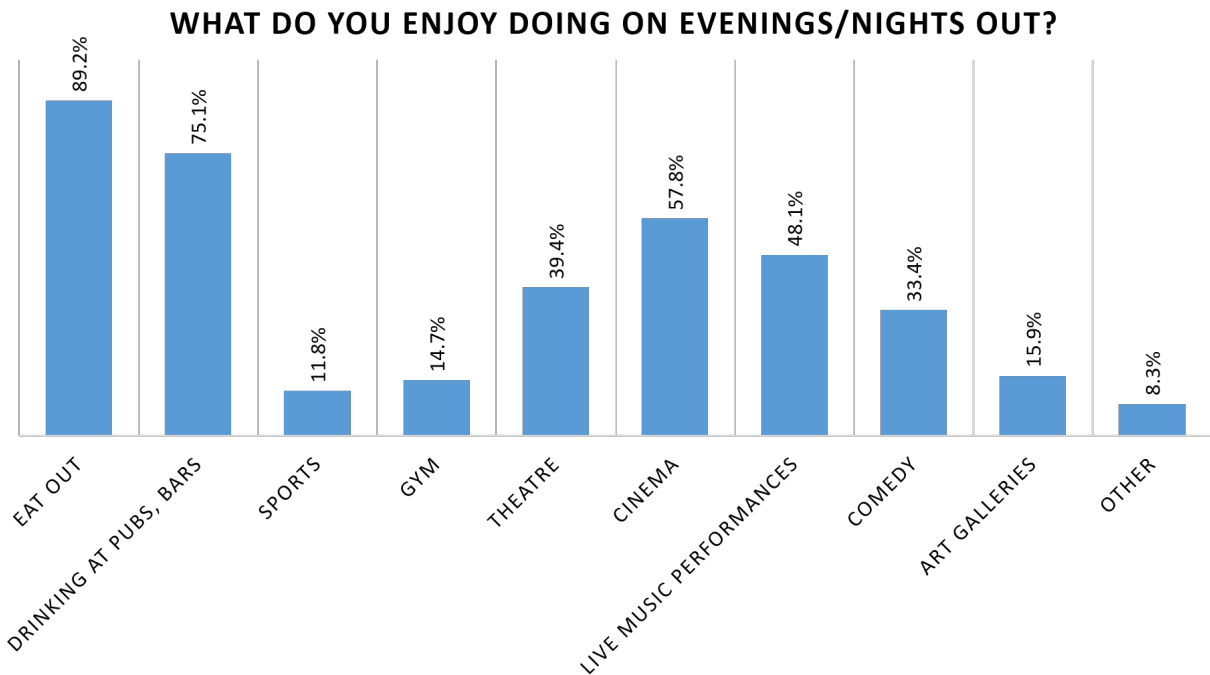
2012, The Royal Oak in Purley, The Red Lion in Coulson and Tiger Tiger.

The number of pubs in the UK has fallen by 17%, or 10,500 pubs, according to the British Beer & Pub Association. Since 2000, the number of pubs in the UK has fallen by 17%, or 10,500 pubs, according to the British Beer & Pub Association (BBPA). The decline has been blamed on a number of reasons: high taxes on beer, the smoking ban, the price of food and drink going up, and the 2008 recession meaning that consumers had less disposable income. In addition alcohol prices in pubs and clubs have risen significantly faster than inflation.

Adults are drinking less often; since 2005, it is reported that there has been a 2% increase in Great Britain who say they don't drink at all. A further, 27% of 16-24 year olds describe themselves as teetotal. Research, published in the journal BMC Public Health by University College London's researchers found the proportion of 16- to 24-year-olds who do not drink alcohol had increased from 18% in 2005 to 29% in 2015. Meanwhile, the proportion of "lifetime abstainers" rose from 9% to 17%. The study also appeared to show fewer young people are drinking harmful amounts. Binge-drinking rates have also fallen.

However, as can be seen in fig 1 below the second most popular choice indicated by the survey was drinking at pubs and bars. Therefore this remains an important element in the ENTE mix.

Fig 2



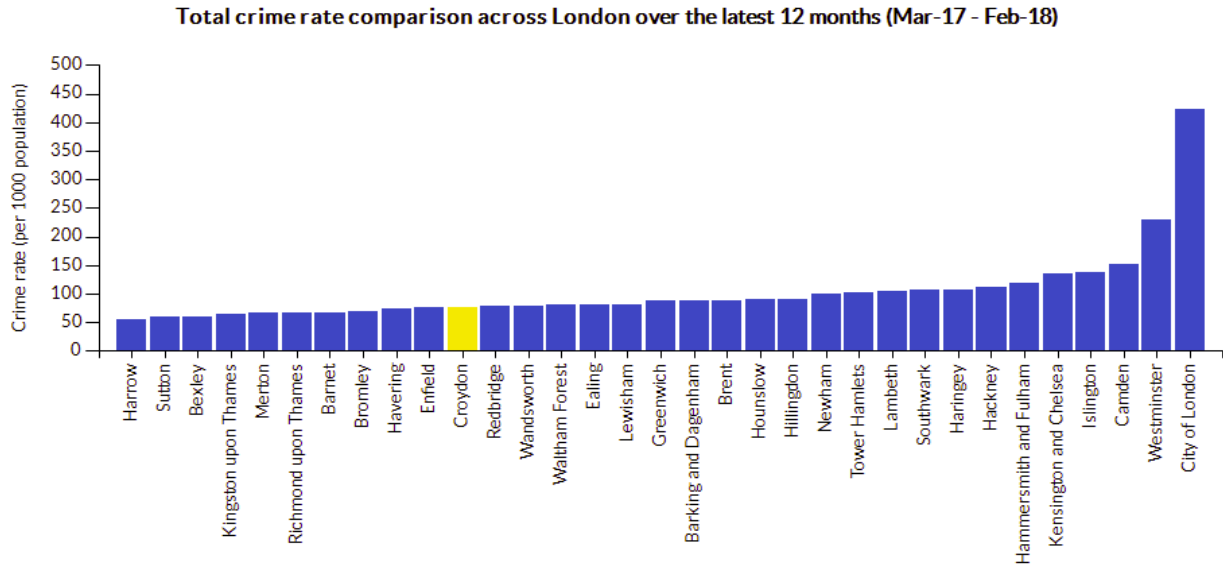
**2.5.2 Safety and Perceptions of Safety**

The change in Croydon's ENTE landscape has been further damaged by safety concerns. Croydon's crime and the perception of crime are often stated as the major hindrance to participation in Croydon's ENTE. A closer look at figures published by Metropolitan Police (Fig 3 below) shows the Croydon in most instances has a lower rates of crime in comparison to other boroughs in London and the rest of the country.

Knife crime and gang culture, as well as Anti-social behavior are the most commonly reported and as a result have the biggest impact on perception of Croydon. However these figures too are slightly lower than both the London and national averages. (fig 4)

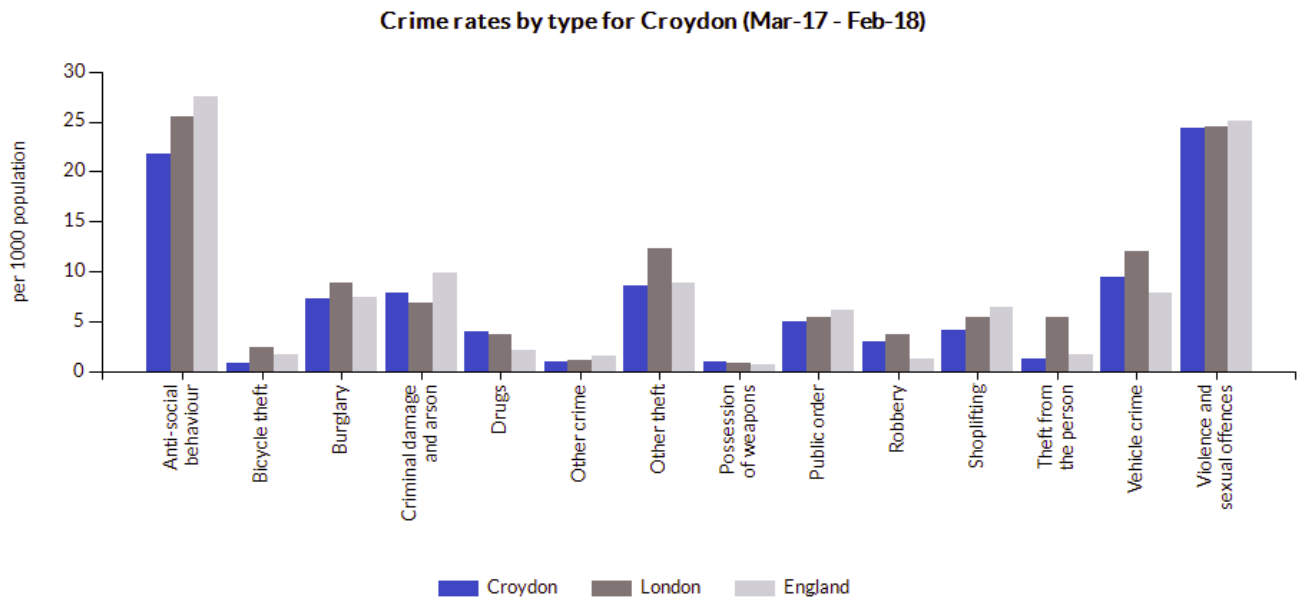
This poor perception of the crime rate may be due to the fact that most of the crime takes place in the metropolitan centre of the borough. As this is also where 89% of survey respondents said that they visited (45% went to South Croydon, 21% to Purley and 19% had visited Crystal Palace).

Fig 3



Source: data.police.uk \*

Fig 4



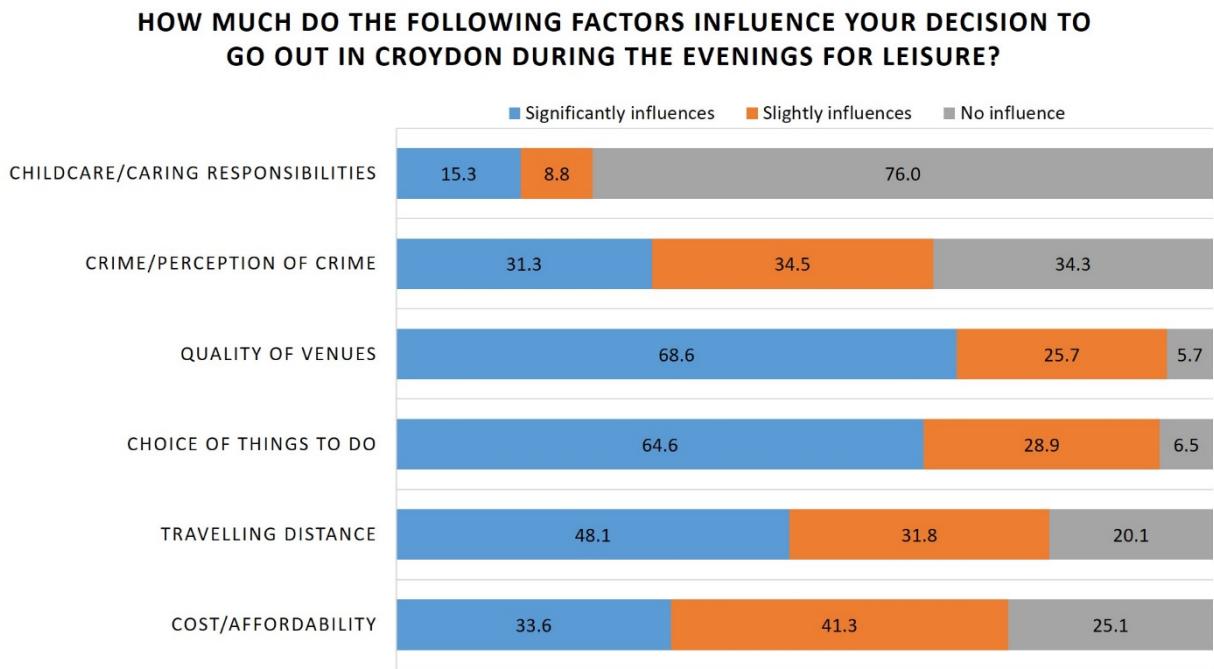
Source: data.police.uk \*

The perception of crime in Croydon is worse than the reality, and efforts to drive forward Croydon’s ENTE will be impacted upon by these perceptions of crime and safety by residents and visitors. A threat to the success of the new strategy is further, high profile reports of knife and drug crime.

Every effort should be made to perpetuate positive messaging and news focusing on cultural events and a varied and diverse ENTE offer. A greater quality and quantity of events and ENTE businesses operating in Croydon, and greater footfall generated by level of activity, will result in an improvement on the perception of crime in the borough/town centre.

Our recent survey results clearly highlighted the greatest influencing factors peoples’ decision to go out in Croydon were “Quality of Venues” and “Choices of things to do”. “Crime/Perception of Crime” actually had low influence by comparison (see fig 5 below).

Fig 5



### 2.5.3 Choice and quality of venues

As can be seen above the survey response have indicated that the choice of things to do and the quality of venues were the most important factor that determined whether respondents went out in Croydon in the evenings. Comments made by respondents to the survey suggest that a lack of venues and some issues with quality are causing people to choose other places to go out at night. An ENTE action plan would need to identify ways to support further providers to come to or start-up businesses in the borough, to better meet the needs of residents.

However, the plan would also need to work on improving residents’ understanding of what is available already in the borough. Croydon is home to a wide range of much-loved venues. A full list is provided in Appendix 1, and a small extract can be seen



below:

These venues have diversified their offer from their traditional business models to better meet the diverse needs of the borough. Stanley Halls operates as a community event space and hosts a variety of live events in the day and evenings. The Spread Eagle is also a theatre and comedy venue.

Although the site of Matthews Yard is currently in the process of being redeveloped, plans are being confirmed to keep an allocation of space within the new development for a live music and performance venue.

The Fairfield Halls is currently undergoing a £30million refurbishment and is scheduled to open with a full programme of events from September 2019. This reopening will have a significant impact on Croydon's ENTE and will draw in visitors and patrons from across London and the South East. In addition, it will bring a variety of restaurants and bars that will greatly enhance the user experience. The Fairfield's offers and programme of events, together with its promotional activities will be an essential part of the strategy and action plan.

Fig 6

Borough Wide: VENUES & EVENT SPACES			
BUSINESS		ADDRESS	OPENING HOURS
Boxpark	Live music, djs, venue hire, events, movies, sports,	99 George St, Croydon CR0 1LD	Mon- Sun 9am-11pm
Crystal Palace Concert Bowl	Live Music	London SE19 2BA	
Fairfield Halls	Music, Dance, Comedy, Exhibitions	Park Ln, London CR9 1DG	
Mathews Yard	Entertainment, events, Room Hire	1 Matthews Yard, Croydon CR0 1FF	Tues + Wed - 12pm-10pm, Fri + Sat- 12pm-12am, Sun - 12pm-6pm
Project B Venue	Private parties, Promoted events, Croydon meetups and socials, Private Karaoke	3-7 Middle St, Croydon CR0 1RE	
Ruskin House	Classic Film Cinema	23 Coombe Rd, Croydon CR0 1BD	Mon - Thurs + Sun - 7pm - 11pm, Fri + Sat - 7pm - 12pm
Ship (Pub)	Rock and Metal nights	47 High St, Croydon CR0 1QD	Mon + Wed - 12pm - 11pm, Tues + Thurs - 12pm -
The Oval Tavern	Live Music	131 Oval Rd, Croydon CR0 6BR	
The Spread Eagle Pub & Theatre	Live Sport, Private Hire,	39-41 Katharine St, Croydon CR0 1NX	Mon - Thurs - 11am - 11pm, Fri + Sat - 11am - 12am, Sun - 11am - 10:30pm
The Stanley Halls (Arts Venue)	Exercise/Dance Classes, Venue hire, Entertainment	12 S Norwood Hill, London SE25 6AB	Mon - Sun - 10am - 10pm

In addition to the permanent venues, in 2016 Croydon council launched a new Cultural Partnership Fund offering match funding to arts funding bodies like Arts Council England to encourage them to invest in cultural events in Croydon. Through this platform, the council is working with a large number of local cultural organisations to develop and deliver an annual calendar of flagship cultural events.



Events include:

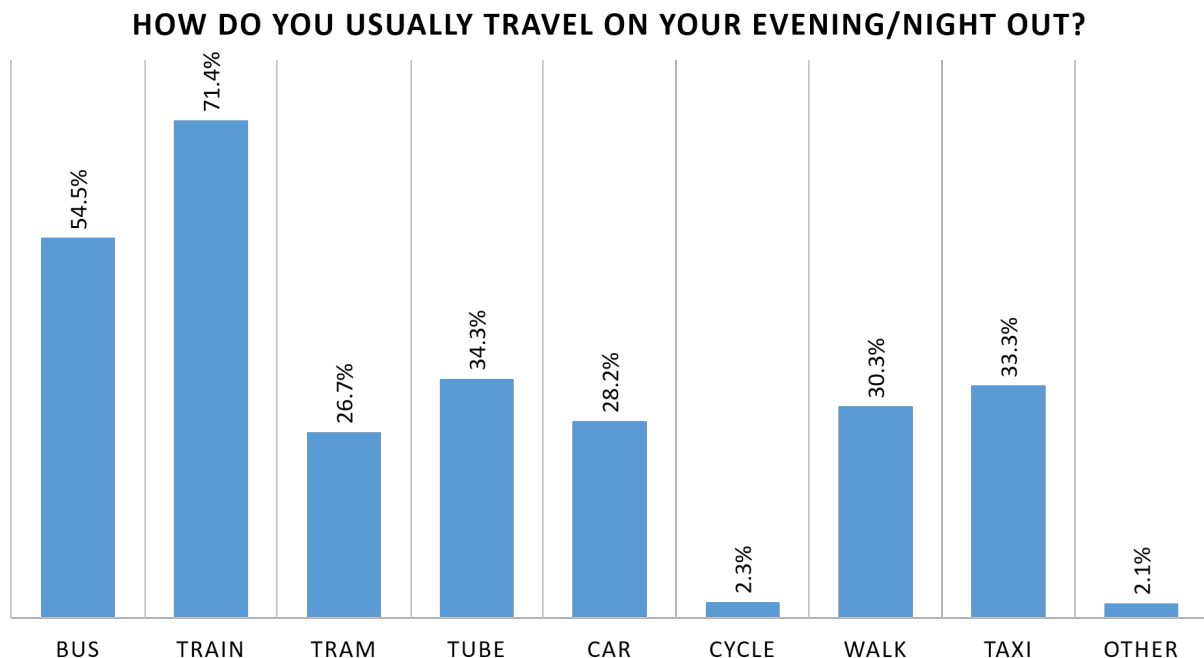
- Croydonites Festival of New Theatre
- CROWD
- Croydon Jazz Festival
- Thornton Heath Lumiere & CR7Culture
- Croydon Dance Festival
- Croydon Pridefest
- Croydon International Mela
- Street Live
- Crystal Palace Festival
- Croydon Food & Music Festival
- Dance Umbrella
- BRIT Presents
- RISE Festival of Street Art
- LIP Spoken Word & Poetry Festival
- London Jazz Festival

The variety of activities that survey respondents like doing in the evening can be seen in fig 2. Further research may be needed to establish what is missing from the borough offer and how the gaps might be filled.

#### 2.5.4 Parking and the cost of parking

Comments of respondents including many references to the high cost and low volume of parking near ENTE venues. Travelling by car is important, however as can be seen in fig 7 below, less than one third of survey respondents travelled by car. Public transport links are perceived to be a particular strength of the borough as outlined below.

Fig 7



## 2.5.6 Transport & Connectivity in Croydon's ENTE

Croydon has excellent transport links to central London, Gatwick Airport and the South East. Well served by Rail, Overground, Trams, Buses and road links, the main train stations are at East Croydon and West Croydon and services operate 24 hours a day on most routes including:

Buses <sup>2</sup>	Night buses operate into Croydon from Oxford Circus, Tottenham Court Road, Tooting, Morden via Sutton and Carshalton, Bromley, New Addington, Purley, Coulsdon and Purley Way	24 hours
Trams <sup>3</sup>	all routes	5am to midnight
Overground <sup>4</sup>	West Croydon to Highbury & Islington via Canada Water	First train 05:31 Last train 23:31
East Croydon to London Bridge <sup>5</sup>	Average of 242 services per day Thameslink service operating approx. hourly between 1am and 5am	First train 02:35 Last train 01:10
East Croydon to London Victoria	Average of 198 services per day Thameslink service operating approx. hourly between 1am and 5am	First train 02:36 Last train 01:01
East Croydon to Gatwick Airport	Average of 276 services per day Thameslink service. 12 services between midnight and 6am	First train 02:32 Last train 02:08

In a recent survey undertaken as part of the ENTE Strategy workstream, over 70% of participants said that they travel by Train on an evening/night out. Croydon's excellent transport links, will support more visitors taking part in Croydon's ENTE as our offer becomes even stronger and draws a wider audience. Only 28% travel by car which is a fairly low proportion and could be due to a high proportion of people commenting that parking charges in the town centre are too high.

There are some issues with Croydon transport links at night, such as the overground's closure at midnight and a reduction of services during the night to some parts of the borough. Issues such as this may be a focus of a ENTE strategy.

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<sup>2</sup> TfL Night Buses from Croydon <http://content.tfl.gov.uk/bus-route-maps/croydon-night-a4-011016.pdf>

<sup>3</sup> TfL Tram Timetable <https://tfl.gov.uk/tram/timetable/tram/>

<sup>4</sup> TfL Overground Timetable <http://content.tfl.gov.uk/highbury-and-islington-to-west-croydon-and-clapham-junction-timetable-may-2018.pdf>

<sup>5</sup> [www.thetrainline.com](http://www.thetrainline.com)

## **2.6 Themes of a new ENTE Strategy and potential actions**

### **2.6.1 Overview of possible activities:**

We have explored a number of options to drive forward Croydon ENTE including:

- Promotion and branding of Croydon as a vibrant destination with quality venues and ENTE offer across the borough.
- Quick wins such as Night Ambassadors, street food trucks, pop up event spaces and encouraging daytime retailers to extend opening hours
- Long term objectives such as lobbying for more late night transport and working with Network Rail on the Brighton Main Line works are critical to supporting sustainability of Croydon economy and ENTE
- Effective governance & regulation, as well as support and guidance for businesses creating new ENTE businesses in Croydon in key to attracting Inward Investment into the borough.
- An integrated approach to planning, licensing and environmental policies as well as simplification of planning and regulation will help businesses and event organisers to create new offers in Croydon.
- Learning from other large towns and cities – Appendix D outlines some actions taken by Councils and their partners to revitalize their ENTE. Further research will take place and ideas generated through this.

### **2.6.2 Projects and Proposals**

The Croydon ENTE Strategy proposes to develop and implement series of actions including:

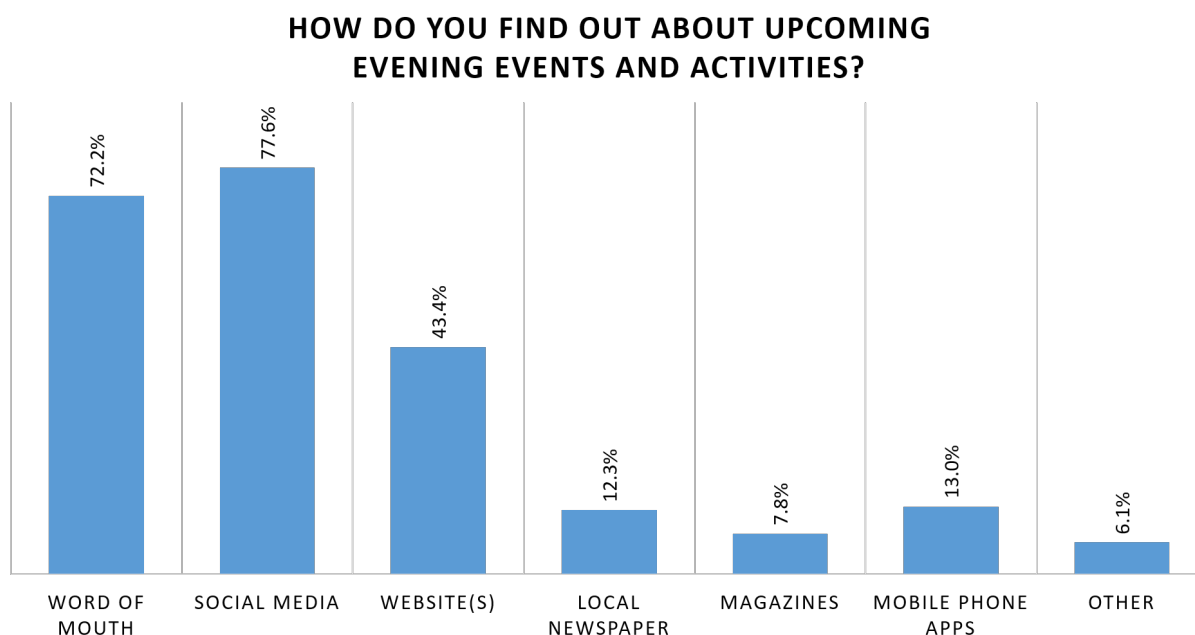
### **2.6.3 Joined-up messaging & promotion of Croydon**

Croydon is already home to a number of great restaurants, bars, pubs and cultural venues across the borough. These businesses form a strong offer and Croydon's ENTE strategy first and foremost aims to promote our offer as a whole to residents and visitors.

There has not been enough focus on marketing to date, so far businesses have done their own marketing and promotion and there is now both the need and the desire to come together and find creative ways to pool resources. Engagement has shown that people living and working in Croydon are just not aware of what is on offer and we need to do more to promote Croydon's ENTE.

We need to tackle the negative perception of Croydon's ENTE – there is brilliant range of things happening and we need to get to residents to perpetuate positive word of mouth. Our survey showed that 72% of respondents find out about upcoming events through word of mouth and 78% through social media.

Fig 8



Jointly promoting Croydon's offer, rather than as individual places and events, will help us to:

- showcase Croydon's broad and diverse offer;
- achieve greater impact of building a brand for Croydon and its ENTE destinations
- change perceptions of Croydon;
- give people more reasons to visit; and
- attract more residents and visitors to enjoy Croydon's ENTE.

#### **ACTIONS:**

- Establish effective joint messaging with our businesses and partners to support the narrative of Croydon's ENTE. Utilise joint platforms for promotion and encourage all businesses and event organisers to feed in to the same platform to get maximum impact.
- Develop a strong presence on websites [www.explore croydon.com](http://www.explore croydon.com) and [www.visitlondon.com/croydon](http://www.visitlondon.com/croydon) in order to showcase our restaurants, bars, venues, events, pop ups, retail and leisure offer. Drive traffic through a variety of mixed sources to achieve greatest impact.
- Strongly sign post to business support for local businesses to help them to understand and improve their online presence, such as their Google listing and online review sites such as Tripadvisor.
- The Fairfield Halls has plans to launch a magazine that will go to every household in Croydon and more widely. There will be an opportunity to promote ENTE businesses and events in that magazine through listing and ad space.

- With partners promote each of Croydon ENTE destinations as distinct places with a look and feel of their own that are safe and used by all of the community.
- With partners develop promotional events and familiarisation visits for new investors and developers, leisure/restaurant and retail chains to showcase the borough, increase investment and diversify the offer. These events can be held in the near future and have impact but will also have longer term results.
- Work with partners to set up a series of **events /press conferences and familiarisation visits** to promote Croydon's ENTE and showcase the borough to specific audiences including:
  - Estate agents and Marketing suites of developments – gain exposure to potential residents of the volume of housing and flats coming into Croydon. We will engage with agents/developers so that they have the knowledge about Croydon's ENTE and can make recommendations to new people moving to Croydon.
  - Hotels - they are an untapped resource, concierge and hotel staff. Involve the local hotel and leisure forum – good contacts and way of giving info to guests
  - Local media and national press.
  - Residents associations in district centres to go through with information and marketing.
  - Share information on Croydon's ENTE with staff at restaurants, pubs, bars, and venues through an online promotional guide such as [www.explore croydon.com](http://www.explore croydon.com) and [www.visitlondon.com](http://www.visitlondon.com).

#### 2.6.4 Creating a diverse offer in Croydon's ENTE

A more diverse London NTE is to be welcomed, but it must be open to all Londoners – affordable, accessible, inclusive – and be a safe environment to enjoy a night out, and work in<sup>6</sup>.

It is critical to diversifying the range of evening and night time activities Encouraging clusters of ENTE activity will help towards the creation of vibrant destinations across the borough and creates an attractive offer across the board to Croydon's diverse residents and visitors.

The Mayor of London's guidance for the Night Time Economy highlights that "diversification of uses and opening times can enable a night time mix of activities in the public realm. This can help attract a wider range of visitors, including those who feel excluded from alcohol-driven entertainment activities. It can also decrease crime, anti-social behaviour and the fear of crime".

Further by supporting the creation of new ENTE activites and supporting businesses operating in the ENTE "along with creating physically accessible environments, local authorities, land-owners, investors and operators can work together to remove management and perceived barriers. They can change

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<sup>6</sup> London Assembly, Economy Committee. Rewrite the night: the future of London's nighttime economy, Feb 2018, [https://www.london.gov.uk/sites/default/files/rewrite\\_the\\_night\\_final.pdf](https://www.london.gov.uk/sites/default/files/rewrite_the_night_final.pdf)

people's perceptions of town centres and lure back those who may otherwise avoid or feel they cannot access centres at night". Working closely with Business Improvement Districts plays an important role in this process.

## **ACTIONS:**

- We will promote each of Croydon's ENTE "Destinations" with their own unique USPs. Destinations already identified to have an ENTE offer will develop a diverse offer and LBC can contribute to improving the area, and BIDs, business organisations and businesses can action. Destinations already identified include:
  - Boxpark
  - Coulsdon High street
  - Crystal Palace
  - Fairfield Halls & Cultural Quarter
  - Purley High street
  - South End Restaurant Quarter
  - South Norwood (Portland Road)
  - Surrey Street & Old Town
- Explore extending opening hours of existing daytime facilities such as shops, cafes, medical facilities, libraries and theatres to integrate leisure and other uses. The aim is to promote customer cross-over and build bridges between the day and night time economies<sup>7</sup>. Businesses with extended hours form an important part of the night time economy and there is strong support for these to be developed more in the borough to offer greater diversity and to attract a wider age range of people by encouraging day-time visitors and people working in the borough to stay on and participate in the ENTE. It is useful to consider the campaign run by Sheffield BID "Alive after Five" which introduced an early evening offer to close the gap between the day economy and Night Time economy.
- Explore late night shopping opportunities with Centrale Shopping Centre and day time leisure offers e.g. Spy Mission in Exchange Square and Get Fired Pottery Café in Purley to extend opening hours and offer services to ENTE customers.
- A good and strong LGBTQ offer is really symptomatic of a good, vibrant and safe night time economy however there are not enough LGBTQ options in Croydon. There is a need to promote and create more in terms of LGBTQ offer. Croydon Pridefest is not the only an annual event – there are also events throughout the year. We will promote these events more prominently and identify how we can develop a wider offer.
- Identify ways in which we can support people with disabilities to enjoy the ENTE and support the creation of a broader offer for people with disabilities.

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<sup>7</sup> 4.7

[https://www.london.gov.uk/sites/default/files/ntc\\_spg\\_2017\\_a4\\_public\\_consultation\\_report\\_fa\\_0.pdf](https://www.london.gov.uk/sites/default/files/ntc_spg_2017_a4_public_consultation_report_fa_0.pdf)

### 2.6.5 Attracting new businesses and investment

Croydon is undergoing a £5.25 billion regeneration and implementing a £500 million infrastructure development through its Growth Zone programme. In the next few years, Croydon will deliver 10,500 new homes, 23,000 new jobs, 7,500 new school places, 2.8 m ft2 Grade A office space, £1.5 bn redevelopment of the Whitgift Centre and £30 million refurbishment of the Fairfield Halls. This pipeline of development should and must include plans to create a enriched and diverse cultural offer that will be attractive to residents, new residents as well as people that work and visit here. It is essential to attracting and supporting investment from new businesses and developers that will support the desire and need for a vibrant and varied ENTE offer. Bringing a great selection of choices of quality venues and destinations across Croydon is of vital importance.

#### ACTIONS

- Developments – create a plan for longer term development projects and work with developers e.g. The Hub, Menta Morello, The Croydon Partnership as well as operators such as BH Live to ensure that we are working together in partnership to attract businesses with a vibrant and unique ENTE offer.
- Exploring the creation of new **clusters** and destinations in the Borough e.g. Food quarter in London Road and Gaming Hubs such as Heart of Gaming, Limitless VR, Ludoquist Board Games Café and driving the creation of new offers within those destinations.
- Identifying a single venue or area in the town centre or district centre and use it as the engine to create buzz, change and growth in that destination. E.g. Blue & Orange Mediterranean restaurant in Thornton Heath and Stanley Halls in South Norwood.
- Identify vacant spaces across the borough that can be developed into ENTE venues, event spaces or businesses e.g. vacant pubs or community spaces.
- Croydon Council's soft landing package of support for new businesses locating to the borough will be utilised to attract new businesses into Croydon's ENTE. We will actively identify suitable premises for ENTE businesses and assist them to acquire space, support them through the planning, licensing, environmental and events policies to ensure they can start and establish their ENTE business in Croydon.
- We will identify a working list of vacant premises across Croydon destinations that are suitable for ENTE businesses.
- We will support new incoming businesses with Discretionary Business Rates Relief support as needed to encourage attractive new ENTE offers to Croydon.

### 2.6.5 Joined-up programming

We will look into developing a proposal for how we can do this with minimum intervention. Supporting and facilitating joined up, coordinated programming across Croydon's venues and calendar of events is crucial to creating a sustainable and growing ENTE which attracts residents and visitors and encourages repeat visits to engage throughout seasons. One possibility is to create a working group to actively oversee this effort.

## **ACTIONS:**

- It is critical that we work with partners such as Boxpark, BH Live and organisations in the Croydon Cultural Partnership to ensure that we encourage and support joined up, coordinated programming across Croydon to get the biggest impact for our ENTE offer.

### **2.6.6 Experiencing Croydon's ENTE**

Undertaking the ENTE walks across multiple destinations in Croydon's town centre and district centres, we have been able to identify key actions and interventions that can greatly improve the experience for a visitor in Croydon's ENTE especially relating to the physical space and public realm of ENTE destinations.

- We will work with partners to improve signage, wayfinding and lighting at key public transport hubs and at ENTE destinations across the borough to make the journey and the experience of navigating around Croydon much easier.
- Through Croydon's Growth Zone programme, there are current plans to devise and implement a Lighting strategy, Wayfinding strategy and Hoardings strategy for the R&F development at Queen's Gardens. We are working with the Growth Zone team to ensure that these projects are aligned to the ENTE Strategy in order to gain maximum benefit for the ENTE in the Growth Zone area.
- Managing litter and waste in ENTE destinations and along key routes from Public Transport and parking hubs to ENTE destinations.
- Managing alcohol related harm – we will look into the use of ENTE Ambassadors /Street Pastors to ensure that ENTE visitors and workers are safe
- Safety – Creating a safe environment for our residents and visitors to enjoy Croydon's ENTE by managing crime, anti-social behaviour is of utmost importance. We are continuing to work with the Metropolitan Police to identify areas that require additional support and intervention in order to ensure that ENTE visitors and workers are safe

### **2.6.7 Supportive regulation, planning and policy**

Existing policy support for the night-time economy in town centres and specifically in the Croydon Metropolitan Centre is outlined as follows:

- We will support policies in our planning process to support clustering of similar business regulations.
- Croydon's regulatory duties & framework - Land use, designation of space
- Ensuring that our policies and legislation support the development of Croydon's ENTE
- Managing noise



Croydon's ENTE Strategy and action plan will work in conjunction with key policies including:

- Culture Strategy
- Planning Policy
- Licencing Policy
- Events Policy
- Environmental Control for Noise, Air Quality & Lighting

**ACTIONS:**

- Create a toolkit to provide easy to use guidance for businesses and organisations wishing to create businesses and events that operate in the ENTE. Also to provide guidance for daytime businesses that want to extend their hours of operation into the evening.

**APPENDIX 1**  
**CROYDON ENTE BUSINESS LISTING**

Please see attached Appendix 1

## **APPENDIX 2 CROYDON ENTE SURVEY**

Please see attached Appendix 2

### **APPENDIX 3**

### **ENTE WALKS – KEY FINDINGS**

Please see attached Appendix 3

## **APPENDIX 4**

### **ENTE IN OTHER PLACES**

#### **1. GLA's policy of night-time economy**

The GLA policy regarding the night-time economy identifies the advantage of widening the ENTE offer by expanding the opening hours of daytime offerings such as shops, cafes, libraries and theatres. The integration of leisure and other uses can promote customer cross-over and build bridges between the day and night-time economy.

Planning policies and decisions are advised to guard against the unnecessary loss of prized social, recreational and cultural facilities and services, to ensure that these facilities are maintained and kept for the benefit of the community. Boroughs are advised to improve and preserve creative work and performance spaces. Facilities used by certain groups such as, LGBTQ and BAME community, people with disabilities, etc should be protected.

Developments are best placed to be flexible and responsible, also ensuring that are able to be used safely, with ease and within the dignity of all. Developments are also ought to be suitable and endearing without restrictions to participants as everyone involved is able to use them independently and devoid of undue effort, Separation or special treatment.

Boroughs are best placed to use travel plans to guide and support disabled people travelling to and from venues. Proposals regarding developments should look to control noise without placing unreasonable limitations on development or adding unjustifiable costs and weight to the administration of existing business. Cultural venues are advised to remain accessible and remain in their present form, despite the likelihood of neighbour complaints, licensing restrictions or the threat of closure. At night time travel must be safe and suitable for night-time venues, this is meant to ensure that the in locations are well-served with suitable, safe and evident night time transport. Boroughs are best placed to pursue safe, secure and available environments where crime and disorder, and the fear of crime do not dent quality of life or community cohesion.

#### **2. How other cities have managed their night-time economy**

Across Europe, there is a real drive to diversify the NTE. Cities such as Amsterdam, Berlin, Toulouse, Paris and Zurich have appointed Night Mayors or Ambassadors to promote and champion their cultural NTE, and to drive their programmes forward<sup>8</sup>.

Culture is central to Amsterdam's plans to develop the NTE. It is an internationally renowned example of a culturally-driven NTE, and is a model that has been replicated across Europe. London's Mayor too, is paying close attention to its progress. Mirik Milan, Night Mayor of Amsterdam, argues that cities with 200,000 or more residents should consider a night-time strategy, influenced by culture. He says, "Make sure a

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<sup>8</sup> Rewrite the Night

really big part of it is about culture and seeing nightlife as a place where creative people meet.”<sup>9</sup>

**Newcastle City** - Newcastle City council has executed a late-night levy to fund further work in the high-time economy. This has led to an important amount of sites reducing their hours, this has allowed for a more targeted engagement and enforcement approach within the remaining venues. More importantly, it has funded the concept of a best practice scheme that has enhanced the operation of local premises. The Business Improvement District has also played to host to live after 5 in an attempt to gain more visitors to the area.

**Leeds** - Leeds have played host to light Leeds to introduce people to arts and cultural venues which they wouldn't have been able to see otherwise. The event in 2015, was witness to 60,000 people attending across 30 different venues. Research which has followed on from this has shown that this has improved the overall inter-change between the day and night-time economies, including a positive impact on crime levels. Leeds has also communicated with door supervisors to take on the task of keeping a watch on the streets after closing. Combined, these methods have led to a 10% reduction in crime levels.

**Nottingham** - Nottingham was struggling to deal with the stigma that its night time economy was perceived as a hotbed for crime and disorder. To tackle this image and to take matters in to their own hands, the Nottinghamshire City Council conceived of the idea of a Business Improvement District to centre it's self on the night time economy, they set up a Leisure BID in which only licensed properties in the area were required to pay a levy. This bought extra funding which allowed for investment to be made in taxi marshals and street pastors and introducing schemes such as Best Bar None allowed for business to work together for a common goal. In addition to a creative partnership that was banded together between the police and a number of council functions with a management structure that was integrated to wrestle with anti-social behaviour. In conclusion of these interventions, crime fell by 5.5 per cent year-on-year and anti-social behaviour dropped by a third.

**Birmingham** - Birmingham's city centre had fought with an adverse reputation for disorder, drunkenness and violence, which resulted in the police and Birmingham City Council to form a partnership and start focusing on the city's night-time economy. The Joint Licensing Taskforce was created, containing the police and the representation of relevant council departments to deal with the problems had been on hand which were related to licensed premises. The group meets on a regular basis to digest the complaints that have extended to any of the represented teams such as licensing, environmental health, enforcement or planning. On the occasions when two or three departments are tackling with the same issues an inspection team, with every team represented, are sent out to the premises unannounced to find out what is happening. Carrying over from the success of the Joint Licensing Taskforce, the Night Time Economy steering group was created and was overseen by the West Midlands Police. The formation of this banded together an even wider range of organisations, such as the Business Improvement District, universities, the fire service and Pubwatch, local authority departments were also included. The core group meets in the region of every two months and other departments can be brought in when required. The taskforce

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<sup>9</sup> [Lessons from Amsterdam's night mayor](#), Citiscope, May 2017

works within the confines of a Delivery Plan, which is agreed upon during a conference, which has the priorities debated by the whole group. This is an extremely beneficial way of breaking down the group, as people can come to know of one another at the conference and problems can be dealt more easier in the future with this setup.

**Newquay** - Newquay created the Newquay Safe Partnership which was formed in 2009 in response to problems that were increasing regarding drinking habits in the town. An influx of young tourists and stag/hen parties who were creating trouble and causing themselves harm as they enjoyed Newquay's nightlife. As a result from this the town suffered from a negative image in the media and this also resulted in other types of tourists being put off from going there on holiday. The Newquay safe partnership is a group which contains numerous agencies such as the police, coastguard, drug and alcohol teams. The council services that were included were the Cornwall Fire and Rescue Service, Anti-social behaviour team, Customers and Communities Service, Community safety, Environment service, Legal, Licensing service, Visit Newquay and Visit Cornwall, Safeguarding children service, Trading standards and the Youth Service. The partnership also works closely with the town councillors. Regular partnership meetings are held to ensure all members are kept aware of the ongoing projects at each organisation. It also provides timely briefings for all councillors. The partnership is largely supported by Cornwall Council and Devon and Cornwall Police, in terms of human resources rather than financial.

#### Lessons learnt:

Amsterdam	24 hour licensing ENTE hubs away from residential areas Night Mayor in place
Sheffield BID	Busier, safer, cleaner, easy to access Wider participation through different industry participants Purple Flag Award Tackling "Grime" & "Crime" Early morning Street Rangers – formerly homeless residents, employed with Living Wage to patrol ENTE hubs "Alive after Five" – introduced an early evening offer to close the gap between the day economy and Night Time economy.
Culture 24 – Otherworld Festival	50 venues across London participating Target audience 18-30 year old Londoners 37,500 ticket available Diversification of NTE offer – 1 ticket offers access to multiple events and numerous venues including museums, galleries who extend opening hours to participate in the NTE.
<a href="http://www.nighttimeeconomy.com">www.nighttimeeconomy.com</a>	Women's Safety Charter Impact of NTE on Day Time Economy Transport – available late and safe Non-alcohol led offer Desire for unique experiences – "instagrammable"

	moments” Offer for BAME & LGBTQ Training for police and council staff
Sydney	“Open Sydney” media campaign to pitch Sydney as a 24 hour city Short term wins – Ambassadors, food carts Lobby for more late night transport Convince retailers to open later Effective governance & regulation Integrated approach to planning Promotion branding of greater Sydney as a 24 hour destination



## APPENDIX 5

### ENTE PLANNING, LICENCING AND ENVIRONMENTAL REGULATIONS

#### 1. Supportive regulation for ENTE - aspirations and fundamental principles

Taking into consideration the Mayor of London's strategy for ENTE, a paper published by the London Assembly Economy Committee<sup>10</sup> in Feb 2018 recommended that:

*"The Mayor should work with London boroughs, and particularly those with established local night-time economies to:*

- Develop good practice guidance on how residents can be better supported to meaningfully engage with cultural institutions, businesses and local councils who are developing their local culture and night-time economies.*
- Develop guidance on joint policy approaches to planning, licensing and public protection policy, to enable a more coordinated and safer development of local night-time economies.*
- Collate and spread good practice to London boroughs, on how best to engage and develop strong partnerships with businesses and residents in developing their local culture and night-time economies. These strands of work could usefully be overseen by the GLA through the Night Time Commission, championed by the Night Czar.*
- Making space for artists and musicians*
- The Mayor should support museums and galleries, particularly in outer London boroughs, to start or extend after-hours programming. This commitment should be realised whichever borough is chosen as London's Borough of Culture. Recommendation 7 The Mayor should support outer London boroughs to develop and diversify their local culture and NTE by ensuring outer London events are featured and promoted in major listing publications across the capital, by London and Partners and on social media. The Mayor should look to implement this support with immediate effect."*

Croydon's Community Strategy 2016-21 seeks to ensure Croydon is:

- A great place to learn, work and live where we will deliver new jobs and new homes for our residents, enable our local economy to grow, develop an exciting cultural offer and evening economy, in a safe and pleasant environment.
- A place of opportunity for everyone where we will tackle poverty and deprivation, prevent homelessness, and support children, families and individuals to achieve their full potential and live a long healthy life through a good start, an excellent education, support to develop and maintain the resilience and self-reliance modern life requires, and providing holistic support to those that need it.

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<sup>10</sup> London Assembly, Economy Committee. Rewrite the night: the future of London's nighttime economy, Feb 2018, [https://www.london.gov.uk/sites/default/files/rewrite\\_the\\_night\\_final.pdf](https://www.london.gov.uk/sites/default/files/rewrite_the_night_final.pdf)

- A place with a vibrant and connected community and voluntary sector where we will enable and empower our communities to connect and collaborate in developing community-led responses to the many challenges we face.

Croydon's Vision, enshrined in the Strategy, is for it to be:

- ENTERPRISING - a place renowned for enterprise and innovation with a highly qualified and skilled workforce, and a diverse and thriving local economy
- CONNECTED - a place that is well connected, easy to get to and around, and supported by infrastructure that enables people to easily come together; with one of the best digital, communications and transport networks in the country
- CREATIVE - a place that draws people to its culture and creativity, an inspiration and enabler of new artistic and sporting talent
- SUSTAINABLE - a place that sets the pace amongst London boroughs on promoting environmental sustainability and where the natural environment forms the arteries and veins of the borough
- LEARNING - a place that unleashes and nurtures local talent and is recognised for its support and opportunity for lifelong learning and ambitions for children and young people
- CARING - a place noted for its safety, openness and community spirit where all people are welcome to live and work and where individuals and communities are supported to fulfil their potential and deliver solutions for themselves.

## 2. Croydon Local Plan 2018

The Local Plan defines the night-time economy as the provision of a range of leisure and cultural facilities which provide jobs and entertainment for visitors and residents, including bars, clubs, music venues, restaurants, cinema, and theatres. Together these support and strengthen the town centre's economic standing and attraction beyond its function as a day-time workplace and shopping centre.

Policy SP3 (Employment) sets out two policies where night-time economy uses are promoted in the Croydon Metropolitan Centre (principal location), District Centres and Local Centres.

The policies state:

*SP3.8 The Council will promote and support the development of all B1 uses (including office, light industry and research & development) retail, leisure (including evening/night-time economy uses), visitor accommodation, and housing and community facilities within Croydon Metropolitan Centre, District Centres and Local Centres.*

*SP3.9 Croydon Metropolitan Centre will remain the principal location in the borough for office, retail, cultural (including a diverse evening/night-time economy) and hotel activity, and also be the largest retail and commercial centre in South London.*

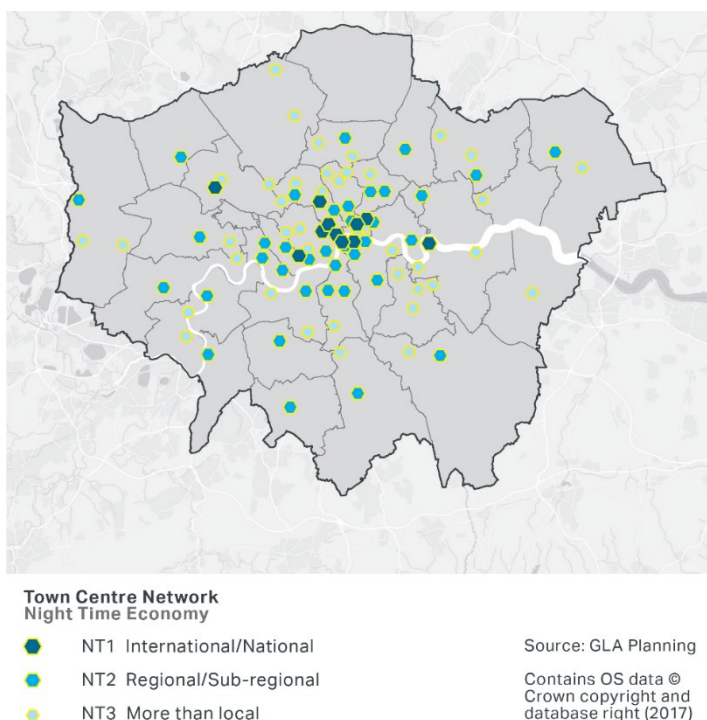
The Local Plan also provides policy DM21 (Protecting Public Houses) which resists the loss of these facilities unless it can be demonstrated that is no longer required in its current use. Evidence will be required to show that the loss would not create, or add to, a shortfall in provision for the public house and demonstrate that there is no demand for such a use on the site.

### 3. Draft New London Plan

The Draft New London Plan also provides support for night-time economy through Policy HC6 which states:

- A. Boroughs should develop a vision for the night-time economy, supporting its growth and diversification, in particular within strategic areas of night-time activity (see Table A1.1 and Figure 7.7), and building on the Mayor's Vision for London as a 24-Hour City.
- B. In Development Plans, town centre strategies and planning decisions, boroughs should:
  - 1. Promote the night-time economy, where appropriate, particularly in the Central Activities Zone, strategic areas of night-time activity, town centres, and where public transport such as the Night Tube and Night Buses are available
  - 2. Improve access, inclusion and safety, and make the public realm welcoming for all night-time economy users and workers
  - 3. Diversify the range of night-time activities, including extending the opening hours of existing daytime facilities such as shops, cafés, libraries, galleries and museums
  - 4. Address the cumulative impact of high concentrations of licensed premises on anti-social behaviour, noise pollution, health and wellbeing and other issues for residents and nearby uses, and seek ways to diversify and manage these areas
  - 5. Ensure night-time economy venues are well-served with safe and convenient night-time transport
  - 6. Protect and support evening and night-time cultural venues such as pubs, night clubs, theatres, cinemas, music and other arts venues.
  - 7. Promoting management of the night-time economy through an integrated approach to planning and licensing, out-of-hours servicing and deliveries, safety and security, and environmental and cleansing services should be supported. Boroughs should work closely with stakeholders such as the police, local businesses, patrons, workers and residents.

This policy identifies the Croydon Town Centre as being of regional/sub-regional importance and Norbury as being of more than local importance. In the Council's comments to the draft London Plan, an explanation/evidence on how these were determined was sought.



#### 4. Culture & the Night-Time Economy Supplementary Planning Guidance (SPG) (November 2017)

The SPG also identifies Croydon Town Centre as being of regional/sub-regional importance.

Provides guidance on sustaining existing venues and providing new facilities and creating a more diverse and inclusive night-time culture and economy.

Details in the SPG will be useful further in your work when you are preparing the toolkit.

The SPG can be found here:

[https://www.london.gov.uk/sites/default/files/culture\\_and\\_night-time\\_economy\\_spg\\_final.pdf](https://www.london.gov.uk/sites/default/files/culture_and_night-time_economy_spg_final.pdf)

#### 5. Licensing Policy

Croydon Council's Licensing Policy under the Licensing Act 2003 sets out the guidance for businesses operating in the ENTE and some of the key points to consider under the ENTE Strategy are given below. Licensing is required for businesses wishing to sell alcohol or provide entertainment or late night refreshment (sell hot food after 11pm), they would apply to the Council for a licence under this legislation.

Following a review of Croydon's Community Strategy which was reviewed in 2017, the current administration removed a 'cumulative impact zone' in Croydon town centre from the policy that was specific to new pubs and bars. Under previous

legislation, there was a presumption to refuse new licence applications for new pubs or bars, however this has now been removed - so removing a potential obstacle to new business, growth and diversity etc. Despite the national trend of pubs and bars closing, primarily due to a change in social habits, this may be useful for existing businesses wishing to extend their hours of operation to stay open longer, and further for venue spaces to diversify their offer by selling hot food and alcohol in the evenings or perhaps during live music events, etc. One of the four licensing objectives in the Act is the prevention of public nuisance. Licensed premises should not cause public nuisance (noise/litter/ASB etc.) but by the same token, there needs to be a balance struck so that business can thrive and people can have an enjoyable and safe night out in the borough.

As the town centre changes with more people living within it rather than just visiting it, that balance is going to be tested even more. Developers & Planning have a role, and need to ensure when former commercial premises change into residential, the sound insulation is sufficient to prevent noise transfer. This is for amplified music but also everyday noise like cleaning and furniture being moved etc. If insulation isn't good enough the slightest noise can travel and annoy etc. There also needs to be an appreciation though from people moving to the town centre that it may well be busy at night and there may well be noise from activities and people enjoying themselves etc.

The following excerpts from the Croydon Council's Licensing Policy highlight the key guidance relating to ENTE:

4.2 *The Council's Licensing Policy under the Licensing Act 2003 has a role to play in promoting that Vision and ensuring, where applicable that it is achieved, subject to the requirements of the legislation and statutory guidance.*

4.3 *Croydon desires and is aiming to ensure that there are diverse and vibrant daytime, evening and night economies all complementing and benefitting from each other, both in the town centre and in the district centres. Croydon is 'open for business' and is keen to attract as broad a leisure offer as possible. The Croydon Promise: Growth for All document, published by the Council articulates these aims, setting out that by 2020:*

*The metropolitan centre will offer the most exciting shopping and leisure experience in London and the South East: One of Europe's largest urban shopping malls, the Whitgift redevelopment, will be open. A new 'cultural quarter' around College Green will have emerged with the modernised Fairfield Halls one of the star attractions.*

*Our district and local centres will be 'neighbourhoods of choice': With their own distinctive characters, they will provide a mix of new homes, jobs and community facilities.*

4.4 *Clearly, the commercial market is an influencing factor for new and existing licensed premises and they also need to operate and flourish within the requirements of relevant licensing legislation, statutory*

*guidance and the Council's local licensing policy but effective management and partnership working with other businesses, regulators and other relevant stakeholders should ensure this is achieved.*

- 4.5 *Croydon has a diverse residential community and needs to be able to offer that community venues that meet its needs, offering as wide a range of entertainment, food and leisure as is possible. This includes pubs, clubs, restaurants and entertainment venues of varying types, which would include the use of open spaces. The Council is particularly keen to see venues, small and large that are able to provide live music, drama and the performance of dance, both for entertainment but also to develop new talent and allow it to perform and grow in front of an audience.*
- 4.6 *London is a 24 hour City and is renowned throughout the World for its wide range of entertainment venues, leisure activities, food venues, creativity and openness to new ideas. London encourages and nurtures talent. The Mayor of London has published the document entitled 'A Vision for London as a 24 Hour City' (available from [London.gov.uk](http://London.gov.uk)), which sets out The Mayor's desire to see creativity and talent flourish and which also acknowledges the economic benefits that a vibrant and diverse night time economy can bring. Croydon wishes to be part of that and to be a destination for tourists and visitors as well as ensuring people who live and work in the borough are provided with as wide a range of entertainment facilities and food venues as possible. These desires can be met and can be provided safely, so long as businesses are well run.*
- 4.7 *However, encouraging and permitting licensable activities needs to be balanced against the needs and rights of residents and other businesses and to ensure that where a premises provides licensable activities, this is done in a way that promotes the four licensing objectives in the Act and complies with the Statutory requirements. Licensing is a balance and requires consideration of all these various needs.*

## 6. PREVENTION OF PUBLIC NUISANCE

- 5.4.1 The Council recognises the need to protect the amenities of people living, visiting and working in the vicinity of licensed premises, whilst balancing the rights of businesses to develop.
- 5.4.2 Licensed premises, especially those operating late at night and in the early hours of the morning, can give rise to a range of public nuisances which may impact adversely on local communities.
- 5.4.3 These concerns mainly relate to noise and disturbance, light pollution, noxious smells, litter and anti-social behaviour and due regard will be taken on the impact these may have.

## 7. LICENSING HOURS

- 5.4.4 The Council will generally deal with the issue of licensing hours having due regard to the individual merits of each application, considering the potential for nuisance associated with the style, characteristics and activities of the business and examining any steps that might reduce the risk of nuisance.
- 5.4.5 The Council recognises that longer licensing hours for the sale of alcohol will avoid concentrations of people leaving premises at the same time, which is necessary to reduce the potential for friction at late night fast food outlets, taxi ranks/minicab offices and other sources of transport that can lead to disorder and disturbance.
- 5.4.6 The Council will not set fixed trading hours within designated areas (“zoning”) as it recognises this could lead to significant movements of people across boundaries at particular times seeking premises opening later and would lead to the peaks of disorder and disturbance the Council is trying to avoid. Additionally, this would seemingly treat residents in one area less favourably than those in another.
- 5.4.7 However, although the Council will treat each case on its individual merits, generally it will not grant permission for licensable activities beyond 2330 hours on Sundays to Thursdays and Midnight on Fridays and Saturdays in respect of public houses situated in areas having denser residential accommodation. The Council would expect good reasons to be given to support any application for extensions beyond these hours, including addressing possible disturbance to residents and local parking. Additionally, in these areas, consideration will be given to imposing stricter conditions in respect of noise control.

## 8. PREVENTION OF PUBLIC NUISANCE – GENERALLY

- 5.4.10 The Council will expect applicants to demonstrate in their Operating Schedule that they have identified satisfactory measures and will implement and maintain these so as to prevent public nuisance, having due regard to the style, characteristics and activities of their particular premises and events and of the locality.
- 5.4.11 The following examples of influencing factors are given to assist applicants when addressing the issue of the prevention of public nuisance during the preparation of their Operating Schedule:
- the location of the premises and proximity to residential or other noise sensitive premises
  - effective and responsible management and supervision of the premises and associated open areas
  - the hours of opening

- the nature of the activities to be provided and their location within the premises, the customer profile, whether the activities are temporary or permanent and whether they are to be held inside or outside
- the design and layout of the premises and in particular the presence of noise limiting features
- the number of people attending the premises
- the availability of public transport
- a 'wind down' period between the end of the licensable activities and the closure of the premises
- a 'last admission time' policy

5.4.12 Public nuisance issues may be addressed by the following examples of recommended management practice being included in operating schedules, having due regard to the type of premises and/or activities:

- effective and responsible management and supervision of the premises, including any outside areas
- appropriate instruction, training and supervision of staff to prevent public nuisance
- adoption of current best practice guidance (i.e. Good Practice Guide on the Control of Noise from Pubs and Clubs produced by the Institute of Acoustics), including designing shop fronts so as to limit noise nuisance from premises, i.e. from opening windows or continental-style concertina doors
- control of opening hours for all or part (i.e. garden areas) of the premises – including other times when deliveries take place/rubbish and bottles are binned – and the operation of generating plant and equipment
- installation of acoustic insulation, suitably controlled, sited and silenced ventilation or air conditioning systems and sound insulation and limiting devices
- managing people, including staff and traffic, arriving and leaving the premises, including patrolling entrance queues
- managing the departure of customers
- liaising with transport providers
- siting and operation of necessary external lighting, including security lighting, with the possible nuisance to nearby properties



- suitable arrangements for collection and disposal of litter, including bottles, so as to minimise disturbance to nearby properties
- no flyposting of events/careful distribution of flyers, including by promoters
- effective ventilation systems to prevent nuisance from odour

**Note:** As this Policy applies to a wide range of premises and activities, the above list will not be applicable in all cases, and in some cases additional matters may need addressing.

5.4.13 Additionally, when preparing their Operating Schedules applicants are recommended to seek advice from Council Pollution Enforcement Officers.

5.4.14 The Council will consider attaching Conditions to licences and permissions to prevent public nuisance.

## 9. Environmental Control for Noise, Air Quality & Light

Environmental control policies exist to implement proactive procedures for managing and controlling noise for amplified sources. The council is able to assist businesses to produce noise management plans and provide technical input to find a solution that works within planning conditions and requirements. Supporting businesses in the ENTE in this way is a crucial element of striking that all important balance between achieving the creation of vibrant and culturally enriched destinations across the borough and creating a communities and neighbourhoods that are family friendly and welcoming to people of all ages.

In order to support new businesses, events and venues to flourish in Croydon, guidance should be provided on environmental controls including:

- Light pollution - In accordance with guidance from the Institution of Lighting Professionals, light from the proposed illuminations does not cause a nuisance to local residents.
- Amplified music & speech - sound insulation should be provided to ensure that no nuisance is caused to neighbouring residents. Managing doors, windows, noise limiting devices, cut-out devices etc
- Controlled hours of use in similar premises, to control noise from activities on the premises and from persons leaving.
- Noise management plans to minimise noise from persons entering and leaving ENTE premises & establishments. (Street Pastors, lollipops, water, flip flops)
- Food premises – guidance on ventilation systems.
- Noise arising from siting amongst commercial premises - The National Planning

Policy Framework states that existing businesses should not have unreasonable restrictions because of changes in nearby land use. Developers should be given guidance to ensure that residents of new housing development will be protected noise from normal and licensed activities at local commercial premises.

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**CONTACT OFFICER:** *Kate Ambrosi, Head of Economic Development,*  
[kate.ambrosi@croydon.gov.uk](mailto:kate.ambrosi@croydon.gov.uk) 020 8726 7487.

**BACKGROUND DOCUMENTS:**

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Central Croydon: SOUTH END		South End, CRO		
Abshar (Persian Restaurant)	Persian Restaurant	67 South End, CRO 1BF	opens at 5pm	<a href="http://absharrestaurant.com/">http://absharrestaurant.com/</a>
Afters Croydon (Ice Cream & Desserts)	Ice Cream Shop	54 South End, CRO 1DP	12pm-11pm	<a href="http://www.aftersoriginal.co.uk">www.aftersoriginal.co.uk</a>
Annabella’s Kitchen	Mediterranean restaurant	299 High Street, CRO 1QL	12pm-10pm	<a href="http://www.anabellaskitchen.co.uk">www.anabellaskitchen.co.uk</a>
Anna's Thai Restaurant	Thai restaurant	281 High Street, CRO 1QH	12pm-10:45pm	<a href="http://www.croydonthairestaurant.com">www.croydonthairestaurant.com</a>
Apatura (Turkish BBQ, Bar & Restaurant)	Turkish restaurant	14 South End, Croydon, Surrey, CRO 1DL	Mon - 5pm - 10.30pm, Tues - Thurs - 12pm - 11pm, Fri + Sat - 12pm - 1am, Sun - 12pm - 10:30pm	<a href="https://www.apatura.org.uk/">https://www.apatura.org.uk/</a>
Aqua (Mediterranean Bar & Grill)	Mediterranean restaurant	33-35 South End, CRO 1BE	Mon -Thurs - 12pm -22:30pm, Fri -Sat - 12pm - 11pm, Sunday: 12pm - 10pm	<a href="https://www.aquabarandgrill.co.uk">https://www.aquabarandgrill.co.uk</a>
Atesh Turkish Restaurant	Turkish restaurant	235-241 High Street, CRO 1QR	12pm -11pm	<a href="http://www.ateshrestaurant.co.uk">www.ateshrestaurant.co.uk</a>
Bagatti’s	Italian restaurant	56-58 S End, Croydon CRO 1DP	12 - 3pm, 6pm -11pm	<a href="http://www.bagattis.com/">http://www.bagattis.com/</a>
Beijing Cottage	Chinese restaurant	49 S End, Croydon CRO 1BF	12 - 2:30pm, 6pm - 11:30pm	<a href="http://www.beijingcottage.co.uk/LunchMenu.html">http://www.beijingcottage.co.uk/LunchMenu.html</a>
Boulevard Restaurant	French restaurant	7-8 Ruskin Parade, Selson Road CR2 6PW	12pm -12am	<a href="http://www.boulevardcroydon.co.uk">www.boulevardcroydon.co.uk</a>
Brasserie Vacherin - Croydon				
Café Havana Shisha (Café and Shisha bar)	Café	20 South End, CRO 1DP	Opens 4pm	
Casafina Tapas Bar	Tapas restaurant	91-101 High Street	12pm -11pm	<a href="http://casafinatapas.co.uk/">http://casafinatapas.co.uk/</a>
Charcoal Grill	Kebab Shop	6 South End, CRO 1DL	12pm - 4am	
Chat House Tandoori Restaurant	Indian restaurant	14-16 Brighton Road, CR2 6AA	12pm - 12am	
The Chilli Room	Indian restaurant	24-26 South End, Croydon, London CRO 1GT	5:30pm - 11pm, Fri + Sat 5:30pm - 12am	
Cote d’Azur Croydon	French restaurant	18 Selsdon Road, CR2 6PA	11:30am - 10pm	<a href="http://www.cotedazurrestaurant.co.uk">www.cotedazurrestaurant.co.uk</a>
Croydon Steak House	Steak house	31 South End, CRO 1BE	6 - 10:30pm	<a href="http://www.thecroydonsteakhouse.co.uk/">http://www.thecroydonsteakhouse.co.uk/</a>
Fushia	Asian restaurant	3 Brighton Road, CR2 6EA	Opens 5pm	<a href="http://www.fushiauk.com">www.fushiauk.com</a>
Galicia	Spanish restaurant	269-275 High Street, CRO 1QH	12pm - 11pm	<a href="http://www.galiciarestaurant.co.uk">www.galiciarestaurant.co.uk</a>
Havana Burger	Hamburger restaurant	38 South End, CRO 1DP	12pm - 11pm	<a href="http://www.havanaburger.co.uk">www.havanaburger.co.uk</a>
Hot Pizza Planet	Pizza Takeaway	65 South End, Croydon, Lodnon CRO 1BF	12pm - 12am	
Karnavar (Michelin listed Indian Restaurant)	Indian	62 South End, CRO 1DP	12pm - 11pm	<a href="http://www.karnavar.com">www.karnavar.com</a>
KK’s Texan Grill House	Grilll	300 High Street, CRO 1NG	Opens 5pm	
Le Bon Café	Café, Moroccan	61 South End, Croydon, London CRO 1BF	Mon - Fri -7am - 6pm, Sat - 8am - 6pm, Sun, 9am - 6pm	<a href="http://www.leboncafe.co.uk/">http://www.leboncafe.co.uk/</a>
Little Bay Restaurant (Modern European)	European	32 Selsdon Road, CR2 6PB	12pm - 11pm	<a href="http://www.littlebaycroydon.co.uk">www.littlebaycroydon.co.uk</a>
Little Mobay (Jamaican restaurant)	Jamican	95 South End, CRO 1BG	12pm - 10pm	<a href="http://www.littlemobay.com">www.littlemobay.com</a>
Navaratna South Indian Restaurant	Indian restaurant	60 S End, Croydon CRO 1DP	Tues - Sun - 12pm - 3pm - 6pm - 11pm	<a href="http://www.navaratnacroydon.co.uk/">http://www.navaratnacroydon.co.uk/</a>
Osushi	Japanese restaurant	47 South End, CRO 1BF	12pm - 11pm	
Perfect Fried Chicken	Fast Food restaurant	95A South End, Croydon London CRO 1BG	11am - 12am	<a href="http://www.perfectfriedchicken.co.uk">http://www.perfectfriedchicken.co.uk</a>
Pho, Cat Ba Island (Vietnamese restaurant)	Vietnamese restaurant	16 South End, CRO 1DN		
Playground Cocktail Bar	Bar	63 South End, CRO 1BF	Opens at 5pm	<a href="http://www.playgroundbar.co.uk">www.playgroundbar.co.uk</a>
Ponte Nuovo	Italian restaurant	86-88 High Street	12pm - 11pm	<a href="http://www.ponte-nuovo.co.uk">www.ponte-nuovo.co.uk</a>
Sangri (Indian Restaurant)	Indian	265 High Street, CRO 1QH	Opens at 6pm	<a href="http://www.sangri.co.uk">www.sangri.co.uk</a>
The Skylark	Pub with casual Dining, British	34-36 South End, Croyom, London CRO 1DP	8am -12am, Fri + Sat - 1am	<a href="https://www.idwetherspoon.com/pubs/all-">https://www.idwetherspoon.com/pubs/all-</a>
South Beats Cocktail Bar & Lounge	Bar	282 High Street, CRO 1NG	Opens at 4pm	<a href="http://www.southbeats.co.uk">www.southbeats.co.uk</a>
The Crown & Pepper	Pub	242 High Street, Croydon CRO 1NF	12pm - 11pm	<a href="http://www.crownandpepper.co.k">www.crownandpepper.co.k</a>
The Tree House (European restaurant)	European	78 South End, CRO 1DP	Opens 4:30pm	<a href="http://www.treehousecroydon.com">www.treehousecroydon.com</a>
Tre Fratelli (Italian Restaurant)	Italian restaurant	25-29 South End, CRO 1BE	12pm - 10:30pm	<a href="http://www.tre-fratelli.co.uk">www.tre-fratelli.co.uk</a>
Wei Dao Chinese Restaurant	Chinese	103-105 High Street	12pm - 11pm	<a href="http://www.noodle23.com">www.noodle23.com</a>
Yumn Brasserie	Brasserie	69-71 South End, CRO 1BF	12pm - 10:30pm	<a href="http://www.yumnbrasserie.co.uk">www.yumnbrasserie.co.uk</a>
Zizzi	Italian restaurant	57-59 South End, CRO 1BF	11:30am - 11pm	<a href="http://www.zizzi.co.uk">www.zizzi.co.uk</a>
Khana Peena Restaurant	Indian restaurant	177-179 Brighton Rd, South Croydon CR2 6EG	5pm+E94 - 11pm, Sun - 12 - 11pm	<a href="http://www.khanapeenarestaurant.co.uk/">http://www.khanapeenarestaurant.co.uk/</a>
Morley's Brighton Road	Fried Chicken Takeaway	136 Brighton Rd, South Croydon CR2 6AE	12:30pm - 12am	<a href="http://www.morleysfriedchickenonline.co.uk/">http://www.morleysfriedchickenonline.co.uk/</a>
Toby Carvery South Croydon	Carvery	415 Brighton Road, South Croydon CR2 6ES	8am-11pm	<a href="https://www.tobycarvery.co.uk/restaurants/s">https://www.tobycarvery.co.uk/restaurants/s</a>
Amera Rani	Indian restaurant	248 Brighton Rd, South Croydon CR2 6AH	Mon - Fri - 5pm -10:45pm, Sat + Sun 5pm - 11pm	<a href="http://www.amerarani.co.uk/">http://www.amerarani.co.uk/</a>
BUSINESS	TYPE	ADDRESS	OPENING HOURS	WEBSITE
Central Croydon: BOXPARK		99 George Street , Croydon CRO 1LD		
Arancina	Pizza Takeaway	99 George Street Croydon CRO 1LD	Mon – Sat 9am -11pm, Sun - 9am - 10pm	<a href="http://www.boxpark.co.uk/croydon/">www.boxpark.co.uk/croydon/</a>
Bao Bao Taiwanese Street Food	Taiwanese restaurant			

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
The Barber Club (Coming to Box Park soon)				
Beatbox				
Bread Tree	Italian restaurant			
The Breakfast Club	Breakfast Restaurant			
Chilango	Burrito Restaurant			
Chillbox	Frozen Yoghurt Shop			
Coqfighter Chicken & Beer	Chicken restaurant			
Crepes and Cones Pop- Up	Restaurant			
The Cronx Bar	Bar			
Fish Lab	Seafood Restaurant			
Fish, Wings & Tings	Caribbean restaurant			
Greek on the Street	Greek restaurant			
Kothu Kothu	Sri Lankan restaurant			
Kubo	Filipino Retaurant			
Lazeez Tapax	Tapas restaurant			
Meatliquor	Meat Dish Restaurant			
Nanny Outars	Guyanese Restaurant			
Oatopia				
Pasta di rocca	Restaurant			
Poptata	Food Court			
SO me	Beauty Clinic			
Thai Express UK	Thai restaurant			
What the Pitta!	Restaurant			
Wine&Deli	Wine bar			
Yo!	Japanese restaurant			
Yumn	Brasserie			
BUSINESS		ADDRESS	OPENING HOURS	Website
Central Croydon: RESTAURANTS				
Turtle Bay	Caribbean restaurant	16 High Street, Unit 7, Grants Entertainment Centre, Croydon CR0 1GT	Opens at 11:30am	<a href="https://www.turtlebay.co.uk/locations/croydon/">https://www.turtlebay.co.uk/locations/croydon/</a>
Nandos	Chicken restaurant	26 High St, Croydon CR0 1GT	Opens at 11:30am	<a href="https://www.nandos.co.uk/restaurants/croydon-high-street">https://www.nandos.co.uk/restaurants/croydon-high-street</a>
Five Guys	Burger	7/11 High Street, CR0 1QA	11am - 11pm	<a href="http://www.fiveguys.co.uk/">www.fiveguys.co.uk/</a>
Wagamama	Japanese restaurant	4 Park Ln, Croydon CR0 1JA	Opens at 11am	<a href="https://www.wagamama.com/restaurants/croydon">https://www.wagamama.com/restaurants/croydon</a>
Bgr&Beer	Hamburger restaurant	1 Matthews Yard, Croydon CR0 1FF	Opens at 12pm	<a href="http://www.brgrandbeer.co/">http://www.brgrandbeer.co/</a>
Preto Croydon (Brazilian restaurant)	Brazilian	38-40 High Street, CR0 1YB	Opens at 12pm	<a href="https://www.preto.co.uk/">https://www.preto.co.uk/</a>
The Dutchie Restaurant & Cocktail Bar	Caribbean restaurant	The Arcade, 32-34 High St, Croydon CR0 1YB	Opens at 11:30am	<a href="https://www.the-dutchie.com/">https://www.the-dutchie.com/</a>
Saravana Bhavan	Indian restaurant	18 George Street, CR0 1PA	10:30am - 10pm	
Yummy Yummy Chinese Restaurant	Chinese	65 George Street, CR0 1RH	12pm - 10pm	<a href="http://yummychineseonline.co.uk/">http://yummychineseonline.co.uk/</a>
Miso Noodle Bar	Noodle shop	11-12 Suffolk House, George Street CR0 1PE	11:30am - 11pm	<a href="http://www.misonoodlebar.co.uk/">http://www.misonoodlebar.co.uk/</a>
Innfusion Restaurant & Bar - Jurys Inn Croydon	Restaurant	26 Wellesley Road, CR0 9XY		
Sweet Patisserie Ltd	Patisserie	22 Norfolk House, CR0 1LG	Mon - Sat - 8am-9pm, Sun - 10am-8pm	<a href="http://www.sweet-patisserie.com/">http://www.sweet-patisserie.com/</a>
SalVe Italian Restaurant	Italian restaurant	1 Lansdowne Road, CR9 2BN	Mon - Fri - 12pm-10pm Sat - E1176-10pm	<a href="https://www.facebook.com/salverestaurant">https://www.facebook.com/salverestaurant</a>
Kokoro Croydon (Japanese restaurant)	Japanese	42 George Street, CR9 1NE	11am-9pm	<a href="http://kokorouk.com/">http://kokorouk.com/</a>
The Graces Bar & Grill	Bar & Grill	1-3 Witham Rd, London SE20 7YA	Monday, Tuseday, Wednseday and Thursday (12pm-11pm)	
Pizza Express	Pizza restaurant	48 George Street, CR0 1PB	11:30am-11pm	<a href="https://www.pizzaexpress.com/croydon-george-street">https://www.pizzaexpress.com/croydon-george-street</a>
Lagos Island	African restaurant	41 St George's Walk, CR0 1YL	5pm-11pm	<a href="http://www.galiciarestaurant.co.uk/">http://www.galiciarestaurant.co.uk/</a>
MEATliquor Croydon	Meat Dish Restaurant	99 George Street, Croydon CR0 1LD	Sunday Monday Tuesday (12pm-10pm) Wednesday, (12–3pm 6–11pm) Sunday 12:30-10pm	<a href="https://meatliquor.com/croydon/">https://meatliquor.com/croydon/</a>
Galicia	Spanish restaurant			<a href="mailto:info@galiciarestaurant.co.uk">info@galiciarestaurant.co.uk</a>
Atesh Turkish Restaurant	Turkish restaurant	235-241 High St, Croydon CR0 1QR	Monday, Tuesday, Wednesday, Thursday, Sunday (12pm-	<a href="https://www.ateshrestaurant.co.uk/">https://www.ateshrestaurant.co.uk/</a>
500 Degrees Croydon	Pizza restaurant	6 High St, Croydon CR0 1NF	Monday, Tuesday, Wednesday, Thursday (5pm-11pm)	<a href="http://www.500degrees.co/croydon/">http://www.500degrees.co/croydon/</a>
Salve Italian Restaurant	Italian restaurant	1 Lansdowne Rd, Croydon CR9 2BN	Monday, Tuesday, Wednesday, Thursday, Friday (11:59am-	<a href="https://www.facebook.com/salverestaurant">https://www.facebook.com/salverestaurant</a>
Caprice Restaurant - Croydon	Bulgarian restaurant	108A High St, Croydon CR0 1ND	Monday, Tuesday, Wednesday, Thursday	
The Big Eat American Grill	American restaurant	91-101 High St, Croydon CR0 1QF	Monday, Tuesday, Wednesday, Thursday, Friday, Saturday	
Bombay Brunch	Indian restaurant	284 High St, Croydon CR0 1NG	Tuesday, Wednesday Thursday (5-11pm) Friday, Saturday	



BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
KFC	Fast food restaurant	11-17 Church St, Croydon CR0 1RY	Sunday-Thursday 10am-11pm, Firday-Saturday 10am-	<a href="https://www.kfc.co.uk/crossed-the-road">https://www.kfc.co.uk/crossed-the-road</a>
Kaspas (Croydon)	Ice Cream Shop	177-179 N End, Croydon CR0 1TP	11am-11pm	<a href="http://kaspas.co.uk/">http://kaspas.co.uk/</a>
The Dutchie Restaurant & Cocktail Bar	Caribbean restaurant	3, The Arcade, 32-34 High St, Croydon CR0 1YB	Monday-Saturday 11:30am-11pm, Sunday 1:30pm-9pm	<a href="https://www.the-dutchie.com/">https://www.the-dutchie.com/</a>
Alchemy	Jamaican restaurant	28-30 Saint George's Walk, Croydon CR0 1YJ	Monday-Friday 12pm-3am, Saturday-Sunday 12pm-4am	
Che Bar & Shisha Lounge	Lebanese restaurant	78 Windmill Rd, West Croydon, Croydon CR0 2XP	Monday, Tuseday, Wednesday, Thursday and Sunday	
BUSINESS		ADDRESS	OPENING HOURS	Website
Central Croydon: PUBS, BARS & CLUBS				
Alchemy Bar	Jamaican restaurant	28-30 Saint George's Walk, Croydon CR0 1YJ	closes 3am	
Bad Apple	Nightclub	Park St, Croydon CR0 1YD	Opens at 9pm	<a href="http://badapple.co/">http://badapple.co/</a>
Bishops Wine Bar	Wine bar	21 North End	Wed-Sat 5:30pm-1am	
Club 88	Night club	88 High St, Croydon CR0 1NA	Open at 10pm	
Dice Bar	Night club	36 High St, Croydon CR0 1YB	Opens at 4pm	<a href="http://dicebar.co.uk/">http://dicebar.co.uk/</a>
Dog & Bul	Pub	24 Surrey St, Croydon CR0 1RG	12am-11pm	<a href="http://dogandbullcroydon.co.uk/">http://dogandbullcroydon.co.uk/</a>
Green Dragon	Pub	60 High St, Croydon CR0 1NA	10am-12am	<a href="https://www.craft-pubs.co.uk/thegreendragoncroydon">https://www.craft-pubs.co.uk/thegreendragoncroydon</a>
Larry Flynt's Hustler Club UK	Night Club	12-20 Crown Hill, Croydon CR0 1RZ	Opens at 10pm	<a href="http://www.hustlerclubuk.com/">http://www.hustlerclubuk.com/</a>
Luna	Nightclub	18 High St, Croydon CR0 1GT	9pm-3am	<a href="https://www.clubluna.co.uk/croydon">https://www.clubluna.co.uk/croydon</a>
Matthews Yard	Co-working Space	1 Matthews Yard, Croydon CR0 1FF	Opens at 12pm	<a href="http://www.matthewsyard.com/">http://www.matthewsyard.com/</a>
Porter & Sorter	Pub	Station Road East, Croydon CR0 6BT	Opens at 11am	<a href="http://www.porterandsortterpub.co.uk/">http://www.porterandsortterpub.co.uk/</a>
Ship	Pub	47 High St, Croydon CR0 1QD	12pm-12am	<a href="http://www.shippub.co.uk/">http://www.shippub.co.uk/</a>
Slug & Lettuce	Cocktail Bar	10 Park Lane, CR0 1JA	11am-11pm	
South Beats Cocktail Bar & Lounge	Cocktail Bar	282 High St, Croydon CR0 1NG	Tues-Wed 4pm-11pm, Thurs-Sat 4pm-2am, Sun-Mon	
Surrey Street		34 Surrey St, Croydon CR0 1RJ	Opens at 10pm on Fri and Sat only	
The Crown & Pepper	pub	242 High Street, Croydon CR0 1NF	12pm-11pm	<a href="http://www.crownandpepper.co.k">www.crownandpepper.co.k</a>
The Crown & Sceptre	pub	32 Junction Rd, South Croydon CR2 6RB	closes 12am	<a href="http://crownandsceptresouthcroydon.co.uk">crownandsceptresouthcroydon.co.uk</a>
The George - J D Wetherspoon	pub	17-21 George St, Croydon CR0 1LA	8am-12am	<a href="https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-george-croydon">https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-george-croydon</a>
The Granaries	pub	6 Overtons Yard, Croydon, Surrey, Croydon CR0 1SL	Opens at 10pm on Fri and Sat only	
Saints & Sinners	Pub	482 London Rd, Croydon CR0 2SS		
The Milan Bar	bar	14 High St, Croydon CR0 1YA	8am-12am	<a href="https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-milan-bar-croydon">https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-milan-bar-croydon</a>
The Skylark	Pub	34-36 South End, CR0- 1DP	Sunday-Thursday open until 12am	<a href="http://www.jewetherspoons.co.uk">www.jewetherspoons.co.uk</a>
The Spread Eagle Pub & Theatre	Pub	39-41 Katharine St, Croydon CR0 1NX	Opens at 11am	<a href="http://www.spreadeaglecroydon.co.uk/">http://www.spreadeaglecroydon.co.uk/</a>
Green Dragon	Pub	60 High St, Croydon CR0 1NA	Monday, Tuseday, Wednesday, Thursday (10am-12am)	<a href="http://www.thegreendragoncroydon.co.uk/">http://www.thegreendragoncroydon.co.uk/</a>
Market Tavern	Pub	Surrey House, 1-4 Surrey St, Croydon CR0 1RG	Monday, Tuesday, Wednesday and Thursday (10am-11pm)	<a href="https://www.greatukpubs.co.uk/markettaver">https://www.greatukpubs.co.uk/markettaver</a>
Club 88 Degrees	Nightclub	88 High St, Croydon CR0 1NA	Thursday, Friday, Saturday 10pm-4am	
The Bulls Head	Pub	39 Laud St, Croydon CR0 1SX	11:30pm-11pm, Sunday (12-8pm)	<a href="https://m.facebook.com/bullshead.croydon?s">https://m.facebook.com/bullshead.croydon?s</a>
The Odd Shoe	Pub	20 Park St, Croydon CR0 1YE	Mon, Tues and Wed (11am-12am) Thurs, Fri and Sat (11am-1pm) Sun (12pm-12am)	
Aja Lounge	Bar	242 High St, Croydon CR0 1NF		
MemoryBox	Cocktail Bar	88 High St, Croydon CR0 1NA	Mon + Wed (8am-4am) Tues + Thurs (8am-2am) Fri + Sat (8am-2am)	<a href="https://www.memoryboxcroydon.com/">https://www.memoryboxcroydon.com/</a>
The Cronx Bar	Bar	R03-R04, Boxpark Croydon, 99 George St, Croydon CR0 1LD		
Bedford Tavern	Pub	16 Sydenham Rd, Croydon CR0 2EF	Mon - Friday - 11:30am-11pm, Sat - 12-11pm	<a href="http://thebedfordtavern.co.uk/">http://thebedfordtavern.co.uk/</a>
34 Surrey Street	Nightclub	34 Surrey St, Croydon CR0 1RJ	Fri - Sat - 10pm - 4am	
Purley Arms	Pub	345 Brighton Rd, South Croydon CR2 6ER	Mon -Sun - 12-11pm, Fri -Sat 12pm-12am	<a href="https://whatpub.com/pubs/CR0/11582/purle">https://whatpub.com/pubs/CR0/11582/purle</a>
Beatbox Bar (BoxPark)	Music, performances,	99 George St, Croydon CR0 1LD	Closes at 11pm Mon - Wed, 1am Thu - Sat	<a href="mailto:beatboxcroydon@boxpark.co.uk">beatboxcroydon@boxpark.co.uk</a>
The Granaries	Club night events	6 Overtons Yard, Croydon, Surrey CR0 1SL	Fri - 10pm - 4am, Sat - 10pm - 5am	
BUSINESS		ADDRESS	OPENING HOURS	Website
Art Rebellion	Art Gallery + Café	171 Brighton Road, Couldson, Surrey CR5 2NH	Mon - Fri - 8am - 5:30pm Sat - 9am - 5pm, Sun - 10am - 3pm	<a href="http://www.artrebellion.co.uk/">http://www.artrebellion.co.uk/</a>
BUSINESS		ADDRESS	OPENING HOURS	Website

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Central Croydon: ART GALLERIES				
Rise Gallery	Art Gallery	7-9 St George's Walk, CRO 1YH	Tuesday-Friday: 10:30am-6pm Saturday: 10:30am-4pm Special events open to late	<a href="http://www.rise-gallery.co.uk">www.rise-gallery.co.uk</a>
Turf Studios	Art Gallery	Keeley Road, CRO 1TF	Open during exhibitions, Wednesday-Sunday 11:00 – 17:00, or by appointment	<a href="http://turf-projects.com">http://turf-projects.com</a>

## Central Croydon: CINEMA

Grants Vue Cinema	Cinema	Grants Entertainment Centre, 14 High St, CR0 1GT	<a href="https://www.myvue.com/cinema/croydon-grants/whats-on">https://www.myvue.com/cinema/croydon-grants/whats-on</a>
David Lean Cinema/ Clocktower	Cinema	Katherine St, Croydon CR9 1ET	<a href="http://www.davidleancinema.org.uk/">http://www.davidleancinema.org.uk/</a>

## Central Croydon: GEEK CULTURE

Ludoquist Board Games Café	Café	63-67 High St, Croydon CR0 1QE	open until 11pm	<a href="https://www.theludoquist.com/">https://www.theludoquist.com/</a>
Heart of Gaming	Video Arcade	Whitgift Centre, Whitgift St, Croydon CR1 0UP	closes 8pm moving to Grants then open 24hours	<a href="https://www.facebook.com/TheHeartOfGaming/">https://www.facebook.com/TheHeartOfGaming/</a>
Playnation	Video Game Shop	17 High St, Croydon CR0 1QB	open evenings	<a href="https://en-">https://en-</a>
Limitless-VR,	Video Arcade	High Street	Open evenings	<a href="http://www.limitless-vr.com/">http://www.limitless-vr.com/</a>

## Borough Wide: LIVE MUSIC & COMEDY

Project B	1 Bell Hill, Croydon CR0 1FB		<a href="https://www.projectbcroydon.com/">https://www.projectbcroydon.com/</a>
Scream Studios	20A S End, Croydon CR0 1DN	10am-12am	<a href="https://www.screamstudios.net/">https://www.screamstudios.net/</a>
Stanley Halls	12 S Norwood Hill, London SE25 6AB	10am-10pm	<a href="https://www.stanleyhalls.org.uk/">https://www.stanleyhalls.org.uk/</a>

BUSINESS		ADDRESS	OPENING HOURS	Website
Borough Wide: Sports & Leisure				
Croydon Sports Club	Sports Complex	Old Farleigh Rd, South Croydon CR2 8YB	5:15am-9:45pm weekdays	<a href="http://www.croydonsportsclub.co.uk/">http://www.croydonsportsclub.co.uk/</a>
Crystal Palace Football Club	Stadium	Whitehorse Ln, London SE25 6PU		<a href="https://www.cpfc.co.uk/">https://www.cpfc.co.uk/</a>
Monks Hill Sport Centre	Sports Complex	8HD, Farnborough Ave, South Croydon CR2	weekdays 6-11pm	<a href="https://www.croydon.gov.uk/leisure/sports/mhsc">https://www.croydon.gov.uk/leisure/sports/mhsc</a>
MYPT	gym	36-44 St George's Walk, Croydon CR0 1YJ	Monday-Thursday 6:30am-8:30pm	<a href="https://myptstudio.co.uk/">https://myptstudio.co.uk/</a>
New Addington Leisure Centre	Sports complex	Central Parade, New Addington, Croydon CR0 0JB	Monday-Thursday 6:30am-9:30pm, Friday 6:30am-8:45pm	<a href="https://www.better.org.uk/leisure-">https://www.better.org.uk/leisure-</a>
Purley Leisure Centre	Sports complex	50 High St, Purley CR8 2AA	Sunday-Thursday 7am-9:45pm, Friday 9am-9:45pm	<a href="https://www.better.org.uk/leisure-">https://www.better.org.uk/leisure-</a>
Selhurst Sports Arena	Arena	Dagnall Park, London SE25 5PH		<a href="http://selhurstsportsarena.org/">http://selhurstsportsarena.org/</a>
Solutions Health & Fitness	Spa and health club	1 Lansdowne Rd, Croydon CR9 2BN	6:30am-10pm weekdays	<a href="https://www.solutionsfitness.com/">https://www.solutionsfitness.com/</a>
The Gym London Croydon	Health club	6D Hesterman Way, Valley Leisure Park, Croydon CR0 4YA	Open 24 hours	<a href="https://www.thegymgroup.com/find-a-gym/croydon-purley-way/">https://www.thegymgroup.com/find-a-gym/croydon-purley-way/</a>
Thornton Heath Leisure Centre	Sports complex	100 High St, Thornton Heath CR7 8LF	weekdays 6:30am-10pm	<a href="http://www.fusion-lifestyle.com/centres/thornton-heath-leisure-centre/">http://www.fusion-lifestyle.com/centres/thornton-heath-leisure-centre/</a>
Trinity Sports Club		Shirley Park, Croydon CR9 7AT	weekdays 6-10pm	<a href="http://www.trinity-school.org/sports-club">http://www.trinity-school.org/sports-club</a>
The Gym London East Croydon	Fitness centre	6 George Street, Suffolk House, Croydon CR0 1PE	Monday-Sunday Open 24 hours	<a href="https://www.thegymgroup.com/find-a-">https://www.thegymgroup.com/find-a-</a>
Nuffield Health Fitness & Wellbeing Gym	Gym	619, Colonnades, 1 Purley Way, Croydon CR0 4RJ	Monday, Tuesday, Wednesday, Thursday, Friday (6:30-	<a href="https://www.nuffieldhealth.com/gyms/croyd">https://www.nuffieldhealth.com/gyms/croyd</a>
FX Gym	Fitness centre	FX Gym, 27 Tamworth Place, Croydon CR0 1RL	Monday, Tuesday, Wednesday, Thursday, Friday (6am-	
easyGym Croydon	Gym	99-101, 101 London Rd, Croydon CR0 2RF	Open 24 hours	<a href="https://www.easygym.co.uk/locations/gym-">https://www.easygym.co.uk/locations/gym-</a>
Nuffield Health Fitness & Wellbeing Gym	Gym	44 Surrey St, Croydon CR0 1RJ	Monday, Tuesday, Wednesday, Thursday, Friday (6:30-	<a href="https://www.nuffieldhealth.com/gyms/croyd">https://www.nuffieldhealth.com/gyms/croyd</a>
Fit4Less Croydon	Gym	Stephenson House, 2 Cherry Orchard Rd, Croydon CR0 6BA	Monday, Tuesday, Wednesday, Thursday, Friday (6:30am-	
Shapers Croydon	Gym	96 Drummond Rd, Croydon CR0 1TX	Monday, Tuesday, Wednesday, Thursday, Friday (8:30am-	
KINGS Gym	Gym	D2, Queensway, Croydon CR0 4BD	Monday, Tuesday, Wednseday, Thursday, Friday (5:30am-	
David Lloyd Purley	Gym	Hannibal Way, Croydon CR0 4RW	Tuesday, Wednseday, Thursday (6am-11pm) Friday (6am-	<a href="https://www.davidlloyd.co.uk/clubs/purley?u">https://www.davidlloyd.co.uk/clubs/purley?u</a>
Gymophobics	Gym	94-96 Drummond Rd, Croydon CR0 1TX		<a href="https://www.gymophobics.co.uk/">https://www.gymophobics.co.uk/</a>
Stones Gym	Gym	50 Northwood Rd, Croydon CR7 8HQ	Monday, Tuesday, Wednesday, Thursday, Friday (6:30am-	<a href="http://www.stonesgym.co.uk/">http://www.stonesgym.co.uk/</a>
Sportsdirect Fitness Croydon	Fitness centre	33 Imperial Way, Purley Way, Croydon CR0 4RR	Monday, Tuesday, Wednesday, Thursday (6:30am-10pm)	<a href="https://www.sportsdirectfitness.com/">https://www.sportsdirectfitness.com/</a>
Anytime Fitness Croydon Central	Gym	The Exchange, 6 Scarbrook Rd, Croydon CR0 1UH	7am-11:30pm	<a href="https://www.anytimefitness.co.uk/gyms/uk-">https://www.anytimefitness.co.uk/gyms/uk-</a>
Dynamo Boxing	Boxing Club	47, Capital Business Centre, 22 Carlton Rd, Croydon CR2 0BS	Monday, Tuesday, Wednesday, Thursday, Friday (6am-	<a href="http://www.dynamoboxing.co.uk/">http://www.dynamoboxing.co.uk/</a>



BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Impact Academy	Martial Arts School	12 Innes Yard, Croydon CR0 1ND	Monday, Tuesday, Wednesday, Thursday, Friday (4pm-	<a href="https://www.croydontaekwondo.co.uk/">https://www.croydontaekwondo.co.uk/</a>
PureGym London Croydon	Gym	12-20 Crown Hill, Croydon CR0 1TB	Open 24 hours	<a href="https://www.puregym.com/gyms/london-">https://www.puregym.com/gyms/london-</a>
KO NEXT GENERATION	Gym	101, Day Lewis House, 324 Bensham Ln, Thornton Heath CR7	Monday, Tuesday, Wednseday, Thursday (10am-9:30pm)	<a href="http://konextgeneration.co.uk/">http://konextgeneration.co.uk/</a>
Croydon Personal Trainer	Gym	46-47 Capital Business Centre, Carlton Road, Croydon CR2 OBS	Monday, Tuesday, Wednesday, Thursday (6am-8pm)	<a href="http://www.croydonpersonaltrainer.co.uk/">http://www.croydonpersonaltrainer.co.uk/</a>
South Norwood Leisure Centre	Leisure Centre	164 Portland Rd, London SE25 4PT	Monday, Tuesday, Wednesday, Thursday, Friday (6:30-	<a href="https://www.better.org.uk/leisure-">https://www.better.org.uk/leisure-</a>
Ultra MMA Fight Academy	Self Defence School	58 Frith Rd, Croydon CR0 1RB	Monday (7:30-9:30pm) Thursday (8-9:30pm) Friday	
UMAA Training	Gym	17, Royal Oak Centre, Brighton Rd, Purley CR8 2BG	Monday, Tuesday, Wedensday, Thursday, Friday	<a href="http://www.unitedmartialartsacademy.co.uk/">http://www.unitedmartialartsacademy.co.uk/</a>
Wing Chun Croydon	Kung Fu School	capital business centre, 22 Carlton Rd, South Croydon CR2 OBS	9am-10pm	<a href="http://www.wingchuncroydon.co.uk/">http://www.wingchuncroydon.co.uk/</a>
Croydon Bowling Club	Sports Club	10 Nottingham Rd, South Croydon CR2 6LN	Open 24 hours	<a href="http://www.croydonbowlingclub.co.uk/index.">http://www.croydonbowlingclub.co.uk/index.</a>
Whitgift Sports Club	Club	Croham Manor Rd, South Croydon CR2 7BG	9am-11pm	<a href="https://whitsports.co.uk/">https://whitsports.co.uk/</a>
South Croydon Sports Club	Sports Complex	Beech Copse, Birdhurst Rise, South Croydon CR2 7ES	9am-11pm	<a href="http://www.southcroydonsportsclub.com/">http://www.southcroydonsportsclub.com/</a>
Purley Sports Club	Sports Complex	The Ridge, Purley CR8 3PF	Monday 9am–9:30pm, Tuesday 9am–9:30pm, Wednesday	<a href="http://www.purleysportsclub.co.uk/">http://www.purleysportsclub.co.uk/</a>
Croydon Boxing Academy	Boxing Club	12 Innes Yard, Croydon CR0 1BX	Monday 10am–10pm, Tuesday 10am–10pm, Wednesday	<a href="http://www.croydonboxingacademy.co.uk/">http://www.croydonboxingacademy.co.uk/</a>
Croydon Judo Club	Martial Arts School	38 Morland Ave, Croydon CR0 6EA	Monday 6:30–9:30pm, Tuesday 6:30–10pm, Wednesday	<a href="http://www.croydonjudo.com/">http://www.croydonjudo.com/</a>
Croydon Sailing Club	Sailing Club	London SE25 4AN	Wednesday 6–8:30pm, Sunday 10am–2pm	<a href="http://www.croydonsailingclub.co.uk/">http://www.croydonsailingclub.co.uk/</a>
Sanderstead Lawn Tennis Club	Sports Club	Penwortham Rd, South Croydon CR2 OQS	9am-9pm	<a href="http://www.sandersteadltc.co.uk/">http://www.sandersteadltc.co.uk/</a>
Decathlon Croydon	Sporting Goods Shop	Purley Way, Croydon CR0 4XT	Monday-Friday 9am–9pm, Saturday 9am–8pm, Sunday	<a href="https://www.decathlon.co.uk/en/stores/spor">https://www.decathlon.co.uk/en/stores/spor</a>
Croydon Rugby Football Club	Rugby Club	135 Addington Rd, Croydon BR4 9BF	Monday-Friday 7–9:30pm, Saturday 1–7pm	<a href="https://www.croydonrfc.com/">https://www.croydonrfc.com/</a>
Shirley Park Golf Club	Golf course	Shirley Park Golf Club Ltd, 194 Addiscombe Rd, Croydon CR0	Monday 8am–10pm, Tuesday, Wednesday, Friday,	<a href="http://www.shirleyparkgolfclub.co.uk/Home.">http://www.shirleyparkgolfclub.co.uk/Home.</a>
Croydon Juniors FC	Football club	Croydon Arena, Croydon Juniors FC Club House, Albert Rd,	Monday-Sunday 10am-1am	
Waddon Leisure Centre	Sports complex	Purley Way, Croydon CR0 4RG	6:30am-10:30pm weekdays	<a href="http://www.fusion-lifestyle.com/centres/waddon-leisure-centre">http://www.fusion-lifestyle.com/centres/waddon-leisure-centre</a>

BUSINESS		ADDRESS	OPENING HOURS	Website
Borough Wide: MEANWHILE USE				
Croydon Art Store (CAS)	Arts organization	46-47 Trinity Court, Whitgift Centre, CR0 1UQ	Open Wed-Sun 11-5pm and evening events	<a href="http://www.croydonartsstore.art">www.croydonartsstore.art</a>
Rooftop Cinema	Cinema	Centrale Car Par rooftop		
Croydon Park Hotel	Hotel	7 Altyre Rd, Croydon CR9 5AA		<a href="https://www.croydonparkhotel.com/">https://www.croydonparkhotel.com/</a>
Hampton by Hilton London Croydon	Hotel	30 Dingwall Rd, Croydon CR0 2NB		<a href="https://hamptoninn3.hilton.com/en/hotels/united-kingdom/hampton-by-hilton-london-croydon-CROHXXH/index.html">https://hamptoninn3.hilton.com/en/hotels/united-kingdom/hampton-by-hilton-london-croydon-CROHXXH/index.html</a>
THE LANSDOWNE HOTEL	Hotel	Carolyn House, Lansdowne Rd, Croydon CR0 2AD		<a href="https://lansdownehotelcroydon.com/">https://lansdownehotelcroydon.com/</a>
Jurys Inn Croydon	Hotel	Wellesley Rd, London CR0 9XY		<a href="https://www.jurysinns.com/hotels/london/croydon/?utm_source=google&amp;utm_medium=local">https://www.jurysinns.com/hotels/london/croydon/?utm_source=google&amp;utm_medium=local</a>

BUSINESS		ADDRESS	OPENING HOURS	Website
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District Centres: PURLEY WAY RETAIL PARK ENTERTAINMENT				
Tenpin bowling	Bowling Alley	Valley Park Leisure Complex, Hesterman Way, CR0 4YA	Monday-Thursday: 9am-12am Friday-Saturday: 9am-1am	<a href="https://www.tenpin.co.uk/our-locations/croydon/">https://www.tenpin.co.uk/our-locations/croydon/</a>
Oxygen freejumping	Recreation center	The Colonnades Purley Way, CR0 4RQ	9am-9pm	<a href="http://oxygenfreejumping.co.uk">oxygenfreejumping.co.uk</a>
Vue Cinema Purley Way	Movie theater	Valley Park Leisure Complex, 21 Hesterman Way, CR0 4YA		<a href="https://www.myvue.com/cinema/croydon-purley-way/whats-on">https://www.myvue.com/cinema/croydon-purley-way/whats-on</a>

District Centres: PURLEY WAY RETAIL PARK RESTAURANTS				
East Meets West Chinese Restaurant & Karaoke (Mandarin restaurant)	Mandarin restaurant	544 Purley Way CR0 4RF (7-8 Wing Yip Centre)	Monday -Saturday: 11:30am-11pm Sunday: 11am-10pm	<a href="http://www.eastmeetswestrestaurant.co.uk/">http://www.eastmeetswestrestaurant.co.uk/</a>
An Nam Restaurant (Vietnamese)	Vietnamese restaurant	544 Purley Way, CR0 4NZ	open evenings	<a href="http://www.annamrestaurant.com/">http://www.annamrestaurant.com/</a>
Zen Zone Japanese Restaurant	Japanese Restaurant	544 Purley Way, CR0 4NZ		
Tai Tung (Chinese restaurant)	Chinese Restaurant	554 Purley Way, CR0 4RF	11am-11pm	

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Pizza Hut	Pizza restaurant	619 Purley Way, CR0 4RQ	Monday-Thursday: 11:30am-10pm Friday-Saturday: 11:30am-11pm Sunday: 12pm-10pm	<a href="https://www.pizzahut.co.uk/restaurants/find-a-hut/croydon/croydon-purley-way">https://www.pizzahut.co.uk/restaurants/find-a-hut/croydon/croydon-purley-way</a>
Premier Inn Croydon Purley A23 (on-site restaurant)	hotel	619 Purley Way, CR0 4RQ	open evenings	<a href="https://www.premierinn.com/gb/en/hotels/england/greater-london/london/london-croydon-purley-a23.html?cid=GLBC_CROCIT">https://www.premierinn.com/gb/en/hotels/england/greater-london/london/london-croydon-purley-a23.html?cid=GLBC_CROCIT</a>
Hallmark Hotel Croydon Aerodrome	Hotel	680 Purley Way, CR9 4LT		<a href="https://www.hallmarkhotels.co.uk/hotels/hallmark-hotel-london-croydon-aerodrome/">https://www.hallmarkhotels.co.uk/hotels/hallmark-hotel-london-croydon-aerodrome/</a>
TGI Fridays	Restaurant	704 Purley Way, CR0 4RS	open evenings	<a href="https://www.tgifridays.co.uk/croydon?utm_source=localGMB&amp;utm_medium=organic&amp;utm_campaign=21">https://www.tgifridays.co.uk/croydon?utm_source=localGMB&amp;utm_medium=organic&amp;utm_campaign=21</a>
Imperial Lounge & Restaurant (Indian restaurant)	Indian Restaurant	Airport House, Purley Way, CR0 0XZ+D218:J223	12pm-10:30pm	<a href="http://www.imperiallounge.co.uk/">http://www.imperiallounge.co.uk/</a>
Airport House Courtyard Restaurant	French restaurant	Airport House, Purley Way, CR0 0XZ	Open 8am-10pm	
Food Court	Restaurant	The Colonnades, 619 Purley Way CR0 4RQ	11:30am-10:30pm	
Nandos	Chicken restaurant	Valley Park Leisure Complex, Hesterman Way, CR0 4YA	11:30am-11pm	<a href="https://www.nandos.co.uk/restaurants/croydon-valley-leisure-park">https://www.nandos.co.uk/restaurants/croydon-valley-leisure-park</a>
Pizza Express	Pizza restaurant	Valley Park Leisure Complex, Hesterman Way, CR0 4YA	11:30am-11pm	<a href="https://www.pizzaexpress.com/croydon-valley-leisure-park">https://www.pizzaexpress.com/croydon-valley-leisure-park</a>
Cosmo/ JRC Global Village	Restaurant	Valley Park Leisure Complex, Hesterman Way, CR0 4YA	12–3pm, 5:30–10:30pm	<a href="http://www.jrc-globalbuffet.com/">http://www.jrc-globalbuffet.com/</a>
Frankie & Benny's (Italian & American)	Italian restaurant	Valley Park Leisure Complex, Hesterman Way, CR0 4YA	9am-11pm	<a href="https://www.frankieandbennys.com/">https://www.frankieandbennys.com/</a>
McDonald's	Fast food restaurant	Croydon Valley Leisure Park, Hesterman Way, Croydon CR0 4YA	Monday-Thursday 6am-12am, Friday-Saturday 6am-3am, Sunday 7am-11pm, Monday 6am-12am	<a href="https://www.mcdonalds.com/gb/en-gb/restaurant-locator.html">https://www.mcdonalds.com/gb/en-gb/restaurant-locator.html</a>
Chiquito	Mexican restaurant	Unit 3, Valley Park Leisure, Croydon CR0 4YA	Monday-Saturday 9am-11pm, Sunday 9am-10:30pm, Monday 9am-11pm	<a href="https://www.chiquito.co.uk/restaurants/london/croydon/croydon">https://www.chiquito.co.uk/restaurants/london/croydon/croydon</a>
Subway	Sandwich shop	3, Valley Park Leisure Centre, Hesterman Way, London CR0	Monday-Wednesday 8am-11pm, Thursday 8am-12am,	<a href="http://www.subway.com/en-GB">http://www.subway.com/en-GB</a>
BUSINESS		ADDRESS	OPENING HOURS	Website
BUSINESS		ADDRESS	OPENING HOURS	Website
District Centres: PURLEY TOWN CENTRE				
Mekan Restaurant (Turkish)	Turkish restaurant	High Street, Purley CR8 2AB	12pm-11pm	<a href="http://mekanpurley.co.uk/">http://mekanpurley.co.uk/</a>
Blacks Burgers	Hamburger restaurant	920 Brighton Rd, Purley CR8 2LN	12pm-10pm	<a href="http://www.blacksburgers.co.uk/">http://www.blacksburgers.co.uk/</a>
Jolly Farmers	Pub	7 Purley Rd, Purley CR8 2HA	12pm-11:30pm	<a href="http://www.jollyfarmers-purley.co.uk/">http://www.jollyfarmers-purley.co.uk/</a>
Las Fuentes	Spanish restaurant	36-40 High St, Purley CR8 2AA	12–3pm, 6–11pm	
Dan Thai	South East Asian restaurant	17 Purley Rd, Purley CR8 2HA	12–3pm, 6–11pm	
Rice N Spice	Indian restaurant	310 Old Lodge Ln, Purley CR8 4AQ	5pm-11pm	<a href="http://ricenspicepurley.co.uk/">http://ricenspicepurley.co.uk/</a>
Foxley Hatch	Pub	Russell Hill Road, Purley CR8 2LE	8am-12am	<a href="https://www.idwetherspoon.com/pubs/all-pubs/england/london/the-foxley-hatch-purley">https://www.idwetherspoon.com/pubs/all-pubs/england/london/the-foxley-hatch-purley</a>
The Pear Tree	Pub	908-912 Brighton Rd, Purley CR8 2LN	10am–11pm	
Elliotts	Bar & Grill	5 High St, Purley CR8 2AF		<a href="http://www.elliottspurley.co.uk/contact_us.php">http://www.elliottspurley.co.uk/contact_us.php</a>
Dexter Burger	Hamburger restaurant	10 High St, Purley CR8 2AA	Tuesday 5:30–9pm-Thursday 5:30–9pm, Friday 5:30–9:30pm, Saturday 10am–9:30pm	<a href="http://www.dexter-burger.com/">http://www.dexter-burger.com/</a>
Obia	Italian restaurant	28-30 High St, Purley CR8 2AA	Monday-Wednesday 6-11pm, Friday-Saturday 12pm–12am, Sunday 12–10pm	<a href="http://www.obiapurley.com/">http://www.obiapurley.com/</a>
Mingo Argentine Steakhouse	Argentinian restaurant	6-8 Tudor Court, Russell Hill Road, Purley CR8 2LA	Tuesday 6–10pm, Wednesday-Friday 6–11pm, Saturday 5–11pm, Sunday 12–8pm	<a href="http://mingosteakhouse.com/">http://mingosteakhouse.com/</a>
Subway	Sandwich shop	923B Brighton Rd, Purley CR8 2BP	Monday- Friday 7am–10pm, Saturday 8am–10pm, Sunday 9am–9pm	<a href="http://www.subway.com/en-GB">http://www.subway.com/en-GB</a>



BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Palmino Services Ltd	Nightclub	1 Wyvern Rd, Purley CR8 2NQ		
Big Slick Players Club	Club	10 Royal Oak Centre Brighton Road, Purley, London CR8 1HA	Monday-Saturday 7:30pm-5:30am, Sunday - 7:30pm-12am	<a href="http://www.bigslickclub.co.uk/">http://www.bigslickclub.co.uk/</a>
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The Kenley Hotel	Pub	62 Godstone Rd, Kenley CR8 5AA	Monday-Saturday 12-11pm	
Aroma	Lounge	725 Brighton Rd, Purley CR8 2PG	Monday-Sunday 5pm-12:30am	
Wattenden Arms	Pub	Old Lodge Ln, Kenley CR8 5EU	Sunday-Wednesday 12-11pm, Thursday 12-11:30pm, Friday-Saturday 12pm-12am	<a href="https://www.classicinns.co.uk/thewattendenarmskenley">https://www.classicinns.co.uk/thewattendenarmskenley</a>
Zero Quattro	Italian restaurant	4 Tudor Court, Russell Hill Road, Purley, London CR8 2LA	12-3pm, 5-11pm	<a href="http://www.zeroquattro.co.uk/purley/">http://www.zeroquattro.co.uk/purley/</a>
BUSINESS		ADDRESS	OPENING HOURS	Website
District Centres: COULSDON TOWN				
La Scarpetta	Italian restaurant	117 Brighton Rd, Coulsdon CR5 2NG	12-2:30pm, 6-10:30pm	<a href="http://www.lascarpetta.net/">http://www.lascarpetta.net/</a>
The Quintessential Restaurant	Modern British restaurant	121 Brighton Rd, Coulsdon CR5 2NG	1-5pm, 6-10pm	<a href="http://www.quintessentialrestaurant.uk/">http://www.quintessentialrestaurant.uk/</a>
The Tudor Rose	Gastropub	Coulsdon Rd, Coulsdon CR5 1EB	11am-11pm	<a href="https://www.tudorrosecoulsdon.co.uk/">https://www.tudorrosecoulsdon.co.uk/</a>
The Pembroke	Pub	12-16 Chipstead Valley Rd, Coulsdon CR5 2RA	10am-11pm and 10am-12am	<a href="https://www.greatukpubs.co.uk/pembrokecoulsdon">https://www.greatukpubs.co.uk/pembrokecoulsdon</a>
Thai Venue	Asian restaurant	200 Brighton Rd, Coulsdon CR5 2NF	12-3pm, 6-11pm	
Mirch Masala Coulsdon	Restaurant	204 Brighton Rd, Coulsdon CR5 2NF	12-11pm	<a href="http://mirchmasala-takeaway.co.uk/">http://mirchmasala-takeaway.co.uk/</a>
Singapore Orchid	Singaporean restaurant	17 Chipstead Valley Rd, Coulsdon CR5 2RB	12:00 - 15:00 18:00 - 23:00	<a href="http://www.singaporeorchid.com/">http://www.singaporeorchid.com/</a>
The Fox	Pub	Coulsdon Common, Fox Ln, Caterham CR3 5QS	11am-11pm	<a href="https://www.vintageinn.co.uk/restaurants/south-east/thefoxcoulsdoncommon?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=gmb">https://www.vintageinn.co.uk/restaurants/south-east/thefoxcoulsdoncommon?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=gmb</a>
The Ramblers Rest	Gastropub	Outwood Ln, Chipstead, Coulsdon CR5 3NP	11am-11pm	<a href="https://www.theramblersrest.co.uk/">https://www.theramblersrest.co.uk/</a>
The White Hart	Pub	Hazelwood Ln, Chipstead, Coulsdon CR5 3QW	11:30am-11pm	<a href="http://www.brunningandprice.co.uk/whitehartinchipstead/">http://www.brunningandprice.co.uk/whitehartinchipstead/</a>
Smugglers Inn	Pub	320 Chipstead Valley Rd, Coulsdon CR5 3BE	8am-11pm	
Jack & Jill	Pub	Longlands Ave, Coulsdon CR5 2QJ	After 12pm	
Midday Sun	Pub	Outwood Ln, Chipstead, Coulsdon CR5 3NA	11am-11pm	<a href="https://www.hungryhorse.co.uk/locations/midday-sun">https://www.hungryhorse.co.uk/locations/midday-sun</a>
The New Caterham Arms	Pub	83 Coulsdon Rd, Caterham CR3 5NF	Monday-Sunday 11am-11pm	<a href="http://www.thecaterhamarms.com/index.shtml#WvK9XZEwjIU">http://www.thecaterhamarms.com/index.shtml#WvK9XZEwjIU</a>
The Hooley Social Club	Bar	St Margaret's Rd, Hooley, Coulsdon CR5 3RB	Monday-Friday 15:45-23:00, Saturday 13:00-23:00,	<a href="http://hooleysocialclub.com/Welcome.html">http://hooleysocialclub.com/Welcome.html</a>
The Comrades Club	Club	194 Brighton Rd, Coulsdon CR5 2NF	Monday-Thursday 4pm-11pm, Friday 12-11pm, Saturday-Sunday 12-10:30pm	<a href="http://www.coulsdoncomrades.co.uk/index.html">http://www.coulsdoncomrades.co.uk/index.html</a>
Curry Leaf	Indian Takeaway	7 The Parade, 256 Coulsdon Rd, Coulsdon CR5 1EH	5:30-11pm	<a href="http://www.curryleaf-coulsdon.co.uk/">http://www.curryleaf-coulsdon.co.uk/</a>
BUSINESS		ADDRESS	OPENING HOURS	Website
District Centres: NORBURY				
Tandoor	Indian restaurant	1459 London Rd, London SW16 4AQ	1pm-11pm	<a href="http://www.tandoor-online.co.uk/?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=google%20places">http://www.tandoor-online.co.uk/?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=google%20places</a>
The Moon Under Water	Pub	Moon Under Water, London Rd, London SW16 4AU	8am-12am	<a href="https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-moon-under-water-norbury">https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-moon-under-water-norbury</a>
Cappadocia	Turkish restaurant	1154 London Rd, London SW16 4DS	Tuesday-Sunday 12-11pm	<a href="http://cappadocia.ehmenu.co.uk/index.html">http://cappadocia.ehmenu.co.uk/index.html</a>
Steakout	Steak house	1443 London Rd, Croydon SW16 4AQ	12pm-11pm	<a href="http://www.steakoutuk.com/">http://www.steakoutuk.com/</a>

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Afghan Spice	Afghani restaurant	1340 London Rd, London SW16 4DG	1pm-11:30pm	
Olde Goa	Indian restaurant	1336 London Rd, London SW16 4DG	6-9:30pm	<a href="http://currytree.co.uk/">http://currytree.co.uk/</a>
Nomad	Breakfast Restaurant	1389 London Rd, London SW16 4AN	10am-10:30pm	<a href="http://www.cafe-nomad.com/#">http://www.cafe-nomad.com/#</a>
Mirch Masala	Restaurant	1416 London Rd, London SW16 4BZ	12pm-12am	<a href="http://mirchmasala-takeaway.co.uk/">http://mirchmasala-takeaway.co.uk/</a>
Frydays	Fish and Chips Takeaway	1450 London Rd, London SW16 4BU	11am-10pm	
Norbury Public House		1300 London Rd, London SW16 4DG	After 11am	<a href="https://www.thenorbury.com/">https://www.thenorbury.com/</a>
Hackers Wine Bar	Wine bar	1166 London Rd, Norbury, London SW16 4DP		
The Moon Under Water	Pub	Moon Under Water, London Rd, London SW16 4AU	8am-12pm	<a href="https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-moon-under-water-norbury">https://www.jdwetherspoon.com/pubs/all-pubs/england/london/the-moon-under-water-norbury</a>
Il Buon Gusto Italian Bar	Italian restaurant	1496 London Rd, London SW16 4BT	11am-11pm	<a href="http://www.ilbuongustobar.co.uk/">http://www.ilbuongustobar.co.uk/</a>
Hap Lee	Chinese restaurant	1585-1587 London Rd, London SW16 4AA	6.30pm-11pm	
Safari London	West African restaurant	440 Streatham High Rd, London SW16 3PX	Monday-Sunday 1pm-12am	<a href="http://safari-london.business.site/">http://safari-london.business.site/</a>
Creams Cafe Norbury	Dessert restaurant	1465 London Rd, London SW16 4AQ	Sunday-Thursday 11am-1am, Friday-Saturday 11am-12am	<a href="https://www.creamscafe.com/">https://www.creamscafe.com/</a>
Mammas Pizza	Pizza Delivery	1517 London Rd, London SW16 4AE	Monday-Wednesday 11am-11:30pm, Thursday 11am-12am, Friday-Saturday 11am-1am, Sunday 11am-10pm	<a href="https://mammapizza-norbury.co.uk/">https://mammapizza-norbury.co.uk/</a>
Papa John's Pizza	Pizza Delivery	1348-1350 London Rd, London SW16 4DG	Sunday-Thursday 11am-11pm, Friday-Saturday 11am-12am	<a href="https://www.papajohns.co.uk/stores/norbury/pizzas.aspx">https://www.papajohns.co.uk/stores/norbury/pizzas.aspx</a>
Baba Foundation	West African restaurant	1330A London Rd, Streatham, London SW16 4DG	Monday-Thursday 12pm-1am, Friday-Saturday 12pm-4am, Sunday 12pm-2am	<a href="http://baba-foundation.business.site/">http://baba-foundation.business.site/</a>
Charsi Karahi	Restaurant	1553 London Rd, London SW16 4AD	12pm-12am	<a href="https://charsikarahi.com/?utm_source=GMB">https://charsikarahi.com/?utm_source=GMB</a>
Wok’s Cooking	Chinese restaurant	1453 London Road, Norbury, London SW16 4AQ	3pm-11pm	<a href="http://newwoksnorbury.com/">http://newwoksnorbury.com/</a>
BUSINESS		ADDRESS	OPENING HOURS	Website
BUSINESS		ADDRESS	OPENING HOURS	Website
District Centres: SOUTH NORWOOD				
The Gold Coast Bar & Restaurant	West African restaurant	224 Portland Rd, South Norwood, London SE25 4QB	12pm-11pm	<a href="http://www.thegoldcoastbar.com/">http://www.thegoldcoastbar.com/</a>
Bluejay	Jamaican restaurant	2 Market Parade, London SE25 4PP	8am-10pm	<a href="http://www.bluejaycafe.co.uk/">http://www.bluejaycafe.co.uk/</a>
Mantanah Thai Cuisine	Thai restaurant	2 Orton Buildings, Portland Road, London SE25 4UD	6pm-11pm	<a href="http://mantanahthai.com/">http://mantanahthai.com/</a>
Flavaz First	Jamaican restaurant	3 Commerical Buildings, High Street, South Norwood, London	9:30am–11pm	
Chave Do Douro	Deli	281 S Norwood Hill, London SE25 6DP	7am-11pm	
Balti Express	Indian Takeaway	85A Penge Rd, South Norwood, London SE20 7UN	5–10:30pm	<a href="http://www.baltiexpress-anerley.co.uk/">http://www.baltiexpress-anerley.co.uk/</a>
The Portland Arms	Pub	152 Portland Rd, South Norwood, London SE25 4PT	12pm-11pm	<a href="https://www.portlandarmspub.co.uk/">https://www.portlandarmspub.co.uk/</a>
Shelverdine Goathouse	Pub	7-8 High St, London, South Norwood SE25 6EP	Monday, Tuseday and Wednsday: 4-11pm, Thursday: 4pm-12pm, Friday and Saturday: 12pm-12am and Sunday: 12-11pm	<a href="http://shelverdinegoathouse.com/">http://shelverdinegoathouse.com/</a>
Albert Tavern	Pub	65 Harrington Rd, London SE25 4LX	11am-11pm	<a href="https://www.greeneking-pubs.co.uk/pubs/greater-london/albert-tavern/?utm_source=g_places&amp;utm_medium=locations&amp;utm_campaign=">https://www.greeneking-pubs.co.uk/pubs/greater-london/albert-tavern/?utm_source=g_places&amp;utm_medium=locations&amp;utm_campaign=</a>
The Albion	Pub	26 High St, London SE25 6HA	12–11pm	
The Clifton Arms	Pub	21 Clifton Rd, London SE25 6NJ	12–11pm	<a href="https://whatpub.com/pubs/CRO/11431/clifton-arms-south-norwood">https://whatpub.com/pubs/CRO/11431/clifton-arms-south-norwood</a>
SNCC	Social Club	10 S Norwood Hill, London SE25 6AB	5–11pm	<a href="http://www.southnorwoodcc.org/">http://www.southnorwoodcc.org/</a>
The Jolly Sailor PH	Pub	64 High St, London SE25 6EB	Thursday, Monday, Tuseday and Wednseday: 3pm-12pm, Saturday, Sunday and Friday: 2pm-12am	
New Moon	Chinese Takeaway	5-7 Portland Rd, South Norwood, London SE25 4UF	2pm-11:30pm	<a href="https://www.newmoonsouthnorwood.co.uk/">https://www.newmoonsouthnorwood.co.uk/</a>
Joiners Arms	Pub	52 Woodside Green, London SE25 5EU	Sunday-Thursday 12-11pm, Friday-Saturday 12pm-12am	

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
The White Hart	Pub	96 Church Rd, London SE19 2EZ	Monday-Thursday 12pm-12am, Friday-Saturday 12pm-1am, Sunday 12-11pm	<a href="https://www.thewhitehartse19.co.uk/">https://www.thewhitehartse19.co.uk/</a>
Victory Club	Social Club	227 Selhurst Rd, London SE25 6XY	Monday-Saturday 7pm-11pm	<a href="https://www.thevictoryclub.co.uk/">https://www.thevictoryclub.co.uk/</a>
The Conquering Hero	Pub	262 Beulah Hill, London SE19 3HF		
The Beulah Spa Harvester	Bar & Grill	41 Beulah Hill, London SE19 3DS	9am-11pm	<a href="https://www.harvester.co.uk/restaurants/london/thebeulahspastreatham?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=gmb">https://www.harvester.co.uk/restaurants/london/thebeulahspastreatham?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=gmb</a>
Dong Hai	Chinese Takeaway	139 Tennison Rd, London SE25 5NF	Monday-Sunday 3pm-11pm, Closed on Tuesday	<a href="http://www.donghaioriental-southnorwood.co.uk/?utm_source=gmb&amp;utm_medium=website-btn&amp;utm_campaign=donghaioriental-southnorwood-website-btn">http://www.donghaioriental-southnorwood.co.uk/?utm_source=gmb&amp;utm_medium=website-btn&amp;utm_campaign=donghaioriental-southnorwood-website-btn</a>
YUM-YUM Restaurant	Restaurant	201-, 203 Portland Rd, Croydon, London SE25 4UY	Monday-Sunday 11:30am-11:30pm, Closed on Tuesday	<a href="http://yumyumlondon.co.uk/">http://yumyumlondon.co.uk/</a>
Mac's	Restaurant	253 Portland Rd, London SE25 4XB	Monday-Saturday 11am-11pm, Closed Saturday	
Mayflower	Chinese restaurant	88 High St, London SE25 6EA	12-11pm, Closed on Sunday	
The Bantu Chefs Kitchen	Grill	17 Portland Rd, South Norwood, London SE25 4UF	Wednesday-Thursday 4-11pm, Friday-Saturday 10am-11pm, Sunday 2-10pm	<a href="http://www.bantu-chefs-kitchen.co.uk/?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=google%20places">http://www.bantu-chefs-kitchen.co.uk/?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=google%20places</a>
Chicken Palace	Fried Chicken Takeaway	90-92 Portland Rd, London SE25 4PJ	12pm-12am	<a href="https://chickenpalace-london.com/?utm_source=GMBwebsite&amp;utm_medium=Organic&amp;utm_campaign=Google%20My%20Business&amp;utm_term=discount&amp;utm_content=10">https://chickenpalace-london.com/?utm_source=GMBwebsite&amp;utm_medium=Organic&amp;utm_campaign=Google%20My%20Business&amp;utm_term=discount&amp;utm_content=10</a>
Pizza Plus Pizza	Pizza Takeaway	2 High St, London SE25 6EP	Monday-Sunday 12pm-12am	
Corner Fish Bar	Fish and Chips Takeaway	159 Portland Rd, London SE25 4UY	Monday-Saturday 11am-11pm, Closed Sunday	
Tony's Supa Fry	Fish and Chips Takeaway	72 High St, London SE25 6EB	Monday-Saturday, 12-9pm, Tuesday, Wednesday, Thursday, Friday 12-10pm	
The Cherry Tree	Pub	32 Station Rd, Woodside, London SE25 5AG		

BUSINESS		ADDRESS	OPENING HOURS	Website
District Centres: THORNTON HEATH				
Rodeos Burgers and Shakes	American restaurant	1064 London Rd, Thornton Heath CR7 7ND	12–11pm	<a href="http://rodeosburgers.co.uk/">http://rodeosburgers.co.uk/</a>
Agroboso	African restaurant	23 Brigstock Rd, Thornton Heath CR7 7JJ	11am-10:30pm	
Blue & Orange	Mediterranean restaurant	85 High St, Thornton Heath CR7 8RY	11am-10pm	
Taj Mahal	Indian restaurant	66 Brigstock Rd, Thornton Heath CR7 7JA	5:30pm-11pm	<a href="https://tajmahal-thorntonheath.co.uk/">https://tajmahal-thorntonheath.co.uk/</a>
The Prince George	Pub	2 High St, Thornton Heath CR7 8LE	12pm-12:30am	<a href="http://the-prince-george.business.site/">http://the-prince-george.business.site/</a>
The Flora Sandes JD Wetherspoon	Pub	1 Brigstock Rd, Thornton Heath CR7 7JG	8am–12am	<a href="https://www.idwetherspoon.com/pubs/all-pubs/england/london/the-flora-sandes-thornton-heath">https://www.idwetherspoon.com/pubs/all-pubs/england/london/the-flora-sandes-thornton-heath</a>
The Horseshoe	Pub	745 London Rd, Thornton Heath CR7 6AW	11am–12am	<a href="http://the-horseshoe.co.uk/">http://the-horseshoe.co.uk/</a>
Dosti Nouvelle Fusion	Asian fusion restaurant	774 London Rd, London, Thornton Heath CR7 6JB	11am–11pm	<a href="http://dosti-nouvelle-fusion.business.site/">http://dosti-nouvelle-fusion.business.site/</a>
Welcome Inn	Pub	300 Parchmore Rd, Thornton Heath CR7 8HB	11am-11pm	
The Railway Telegraph	Pub	19 Brigstock Road, Thornton Heath CR7 7JJ	12pm–12am	<a href="http://www.rampubcompany.co.uk/visit-pubs/railway-telegraph">http://www.rampubcompany.co.uk/visit-pubs/railway-telegraph</a>
Club 791	Night club	791 London Rd, Thornton Heath CR7 6AW	Friday-Saturday 10pm-5am, Sunday 10pm-12am	



BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Ground5	Lounge	836-838 London Rd, Thornton Heath CR7 7PA	Monday-Thursday 5pm-1am, Friday-Sunday 5pm-2am	<a href="https://www.instagram.com/p/BcVaHvShSqj/">https://www.instagram.com/p/BcVaHvShSqj/</a>
KFC	Fast food restaurant	 746A London Rd, Thornton Heath CR7 6JA	Monday-Friday 11am-11pm, Saturday-Sunday 11am-1am	<a href="https://www.kfc.co.uk/crossed-the-road">https://www.kfc.co.uk/crossed-the-road</a>
Kebabi	Kebab Shop	6 Brigstock Rd, Thornton Heath CR7 7HW 	Monday-Friday 12-11:30	<a href="http://www.kebabithorntonheath.co.uk/?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=google%20places">http://www.kebabithorntonheath.co.uk/?utm_source=google&amp;utm_medium=organic&amp;utm_campaign=google%20places</a>
Morley's Fried Chicken Thornton Heath	Fried Chicken Takeaway	106 Thornton Rd, Thornton Heath CR7 6BB	11:30am-12am	<a href="https://www.morleyschicken.com/">https://www.morleyschicken.com/</a>
Shanghai Kitchen	Chinese Takeaway	75 Thornton Rd, Thornton Heath CR7 6BD	Monday 5-10pm, Tuesday-Sunday 5pm-11pm	
McDonald's Thornton Heath	Fast food restaurant	935-943 London Rd, Thornton Heath CR7 6XJ	Monday-Sunday 7am-11pm	<a href="https://www.mcdonalds.com/gb/en-gb.html">https://www.mcdonalds.com/gb/en-gb.html</a>
Tandoori Corner	Indian Takeaway	770 London Rd, Thornton Heath CR7 6JB	10am-12am	<a href="http://www.tandooricorner.co.uk/">http://www.tandooricorner.co.uk/</a>
Halwa Poori House	Indian Takeaway	1033 London Rd, Thornton Heath CR7 6JF	Monday-Friday 9:30am-1am, Saturday 6am-1am, Sunday 6am-11pm	<a href="http://www.halwapoorihouse.com/">http://www.halwapoorihouse.com/</a>
Chicken Maxx	Fried Chicken Takeaway	1058 London Rd, Thornton Heath CR7 7ND	11am-11pm, Sunday 12pm-11pm	
Cake Walk London	Cake Shop	1025 London Rd, Thornton Heath CR7 6JF	10am-9pm, Sunday 10am-7pm	<a href="http://www.cakewalklondon.com/">http://www.cakewalklondon.com/</a>
Oregano	Restaurant	13 Thornton Rd, London, Thornton Heath CR7 6BD	Monday, Tuesday, Wednesday, Thursday 4pm-11pm, Friday and Saturday 2pm-2am	<a href="https://oreganowood.co.uk/?utm_source=Google&amp;utm_medium=Organic&amp;utm_campaign=Google%20My%20Business&amp;utm_term=discount&amp;utm_content=10">https://oreganowood.co.uk/?utm_source=GMBwebsite&amp;utm_medium=Organic&amp;utm_campaign=Google%20My%20Business&amp;utm_term=discount&amp;utm_content=10</a>
Tasty African Food	African restaurant	99 Parchmore Rd, Thornton Heath CR7 8LY	12pm-9pm	
BUSINESS		ADDRESS	OPENING HOURS	Website
BUSINESS		ADDRESS	OPENING HOURS	Website
District Centres: ADDISCOME				
Zafran Indian Resturant	Indian restaurant	349 Lower Addiscombe Rd, Croydon CR0 6RG	Weekdays 6–11:30pm Saturday 6–11:30pm Sunday 12–11:30pm	<a href="http://www.zomato.com">www.zomato.com</a>
Ossies Fish and Chips	Fish and Chips Takeaway	189 Lower Addiscombe Rd, Croydon CR0 6RA	Weekdays 11:30am–10:30pm Saturday 11:30am–10:30pm Sun-Closed	
Nisa Local	Convenience Store	193 Lower Addiscombe Rd, Croydon CR0 6RA	Weekdays 8:30am–10:30pm Saturday 8:30am–10:30pm Sunday 8:30am–10:30pm	<a href="http://www.nisalocally.co.uk/">http://www.nisalocally.co.uk/</a>
Rezala	Indian Takeaway	197 Lower Addiscombe Rd, Croydon CR0 6RA	Weekdays 5:30–11pm Saturday 5:30–11pm Sunday 5:30–11pm	<a href="http://sites.kukd.com/rezala-croydon/menu">http://sites.kukd.com/rezala-croydon/menu</a>
Brothers Kebab	Kebab Shop	207 Lower Addiscombe Rd, Croydon CR0 6RB	Weekdays 11am–12am Saturday 11am–12am Sunday 11am–12am	
Welcome Friends	Chinese restaurant	4 Bingham Corner, Lower Addiscombe Road, CR0 7AA	Weekdays 5–11:30pm Saturday 5–11:30pm Sunday 5–11:30pm	<a href="http://www.welcomefriends1985.com/">http://www.welcomefriends1985.com/</a>
Claret & Ale	Pub	Lower Addiscombe Rd, opposite 223, CR0 7AA	Weekends 11:30am–11pm Saturday 11:30am–12am Sunday 12–11pm	
William Hill	Off track betting shop	229 Lower Addiscombe Rd, Croydon CR0 6RD	Weekends - 8:30am–10pm Sat 8:30am–10pm Sun 9am–10pm	
Pizza on line	Pizza Delivery	237 Lower Addiscombe Rd, Croydon CR0 6RD	Weekends 12pm–12am Saturday 12pm–1am Sunday 12pm–12am	
KFC	Fast food restaurant	253 Lower Addiscombe Rd, Croydon CR0 6RD	Weekdays 10:30am–10pm Sat 10:30am–10pm Sun 11am–10pm	<a href="https://www.kfc.co.uk/crossed-the-road">https://www.kfc.co.uk/crossed-the-road</a>
Sainsburys Local	Convenience Store	261 Lower Addiscombe Rd, Croydon CR0 6RD	Weekdays - 7am to 11pm Weekends - 7am to 11pm	<a href="https://stores.sainsburys.co.uk/4941/addiscombe-local">https://stores.sainsburys.co.uk/4941/addiscombe-local</a>

Page 70

BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
Laudrette	Laundry	291 Lower Addiscombe Rd, Croydon CR0 6RE	Weekdays - 8am to 7pm Weekends -8am to 11pm	
The Fish House	Fish and Chips Takeaway	297 Lower Addiscombe Rd, Addiscombe, CR0 6RE	Weekdays - 11am to 10pm Weekends -11am to 10pm	
Coughlans Bakery	Bakery	299 Lower Addiscombe Rd, Addiscombe, CR0 6RE	Weekdays - 11am to 10pm Weekends -11am to 10pm	<a href="http://www.coughlansbakery.co.uk/">http://www.coughlansbakery.co.uk/</a>
Regina Pizza	Pizza Takeaway	309 Lower Addiscombe Rd, Addiscombe, CR0 6RE	Weekdays 11:30am–12:30am Saturday 11:30am–1am Sunday 11:30am–12:30am	<a href="https://reginapizza.co.uk/">https://reginapizza.co.uk/</a>
The Co-op	Supermarket	311Lower Addiscombe Rd, Addiscombe, CR0 6RE	Monday to Saturday: 7am to 10pm Sunday: 10am to 4pm	<a href="https://finder.coop.co.uk/food/store/CR0-7AF/311-lower-addiscombe-road">https://finder.coop.co.uk/food/store/CR0-7AF/311-lower-addiscombe-road</a>
Bargain Booze	Convenience Store	315 Lower Addiscombe Rd, Addiscombe, CR0 6RE	Weekdays - 7am to 8.30pm Saturday 6am–8:30pm Sunday 7am–4pm	
Favorite Chicken & Ribs	Fried Chicken Takeaway	319 Lower Addiscombe Rd, Addiscombe, CR0 6RE	Weekdays - 11am to 12am Saturday 11am–1am Sunday 11am–12am	<a href="https://www.favorite.co.uk/">https://www.favorite.co.uk/</a>
Woodlands Pizza	Pizza Takeaway	274 Lower Addiscombe Rd, Croydon CR0 7AE	Weekdays - 11am to 12am Saturday 11am–1am Sunday 11am–12am	<a href="http://www.woodlandspizza.co.uk/">http://www.woodlandspizza.co.uk/</a>
Ryans Wine Express	Wine shop	276 Lower Addiscombe Rd, Croydon CR0 7AE	Weekdays - 7am to 11pm Saturday 8am–11pm Sunday 8am–11pm	
Paddy Power	Off track betting shop	196 Lower Addiscombe Rd, Croydon, Surrey CR0 7AA	Weekdays - 8.30am to 10pm Sat - 8:30am–10pm Sun 10am–10pm	
Ladbrokes	Off track betting shop	337 Lower Addiscombe Rd, Croydon CR0 6RG	Weekdays - 9.30am to 10pm Sat 9.30am–9.30pm Sun - 10am - 7pm	
Explore Learning	Tutoring service	335 Lower Addiscombe Road, Croydon, CR0 6RG	Weekdays - 9.30am to 10pm Sat 9.30am–9.30pm Sun - 10am - 7pm	<a href="https://www.explorelearning.co.uk/tuition-centre/croydon-addiscombe/">https://www.explorelearning.co.uk/tuition-centre/croydon-addiscombe/</a>
Gourmet Kitchen	Chinese Takeaway	292 Lower Addiscombe Rd, Croydon CR0 7AE	Weekdays - 5pm to 11pm Sat 5pm –11pm Sun - 5pm - 11pm	
Spice Corner	Indian restaurant	60 Lower Addiscombe Rd, Croydon CR0 6AA	12-11pm	
Thanh Bistro	Vietnamese restaurant	56 Lower Addiscombe Rd, Croydon CR0 6AA	Tuesday-Saturday 6-10:30pm	
Moliceiro	Portuguese restaurant	43 Lower Addiscombe Rd, Croydon CR0 6AA	Monday-Friday 8am-9:30pm, Saturday 8am-1am	<a href="http://www.moliceiro.co.uk/">http://www.moliceiro.co.uk/</a>
Newroz Grill	Kebab Shop	27 Lower Addiscombe Rd, Addiscombe, Croydon CR0 6PQ	Sunday-Thursday 11am-2am, Firday-Saturday 11am-4am	
Banana Leaf South Indian Restaurant	Indian restaurant	7 Lower Addiscombe Rd, Croydon CR0 6PQ	Monday-Sunday 6:30-11:30pm	<a href="https://www.bananaleafcroydon.co.uk/">https://www.bananaleafcroydon.co.uk/</a>
The Alma Tavern	Pub	127-129 Lower Addiscombe Rd, Croydon CR0 6PU	Monday-Thursday 11am-11pm, Friday-Saturday 11am-12am, Sunday 12-11pm	
Pizza Napolitana	Restaurant	74 Lower Addiscombe Rd, Croydon CR0 6AB	Monday-Thursday 4pm-11pm, Firday 4pm-11:45pm, Saturday 12-11:45pm, Sunday 12-10:45pm	<a href="https://pizza-napolitana-croydon.co.uk">https://pizza-napolitana-croydon.co.uk</a>
Hing Sun House	Chinese Takeaway	66 Lower Addiscombe Rd, Croydon CR0 6AB	5-11pm	
Papadom	Restaurant	109 Lower Addiscombe Rd, Croydon CR0 6PU	4:30-10pm	<a href="https://papadom-indian.com">https://papadom-indian.com</a>
Royal Asia	Asian restaurant	91 Lower Addiscombe Rd, Croydon CR0 6PT	5-11pm	
Les Calices Restaurant Ltd	African restaurant	89 Lower Addiscombe Rd, Croydon CR0 6PT	Sunday-Thursday 12pm-10pm, Friday-Saturday 5pm-12am	
The Cricketers	Pub	107 Addiscombe Rd, Croydon CR0 6SG	Tuesday-Thursday 5pm-11pm, Friday and Sunday 5pm-12am, Saturday 1pm-12am	<a href="https://www.facebook.com/cricketerscroydon">https://www.facebook.com/cricketerscroydo</a>
Claret & Ale	Pub	Lower Addiscombe Rd, opposite 223, Croydon CR0 7AA	Monday-Wednesday 11am-11:30pm, Thursday 11am-11:30pm, Friday-Saturday 11:30pm-12am, Sunday 12-11pm	n



BUSINESS	TYPE	ADDRESS	OPENING HOURS	Website
The Oval Tavern	Pub	131 Oval Rd, Croydon CR0 6BR	Sunday-Thursday 12-11pm	<a href="http://theovaltavern.co.uk">theovaltavern.co.uk</a>
Empire Kebab	Kebab Shop	306 Lower Addiscombe Rd, Croydon CR0 7AE	Weekdays - 11.30am to 12am Sat 11.30am –1am Sun - 12pm - 12am	<a href="http://www.empirekebab.co.uk/?responsive">http://www.empirekebab.co.uk/?responsive</a>
Beatbox Bar (BoxPark)	Music, performances,	99 George St, Croydon CR0 1LD	Closes at 11pm Mon - Wed, 1am Thu - Sat	<a href="https://www.boxpark.co.uk/croydon/food-and-drink/beatbox/">https://www.boxpark.co.uk/croydon/food-and-drink/beatbox/</a>
Crystal Palace Concert Bowl	Live Music / Festival	London SE19 2BA	May vary depending on event	<a href="https://crystalpalacefestival.org">https://crystalpalacefestival.org</a>
The David Lean Cinema	Art- House style film theatre, best of British films, Brit School showcases	Katherine St, Croydon CR9 1ET	Tues + Thurs - 1:30pm - 9:45pm	<a href="http://www.davidleancinema.org.uk/">http://www.davidleancinema.org.uk/</a>
Dice Bar	Sports, Club night events, Private Hire	36 High St, Croydon CR0 1YB	Monday open for premier league games, Tues + Wed - 4pm - 11pm, Thurs + Fri - 4pm - 3am, Sat - 11am - 3am Sun - 11am - 8pm	<a href="https://www.dicebar.co.uk/">https://www.dicebar.co.uk/</a>
The Fairfield Halls (Being Built)	Music, Dance, Comedy, Exhbitions	Park Ln, London CR9 1DG	Not Open yet	–
The Front room	Music events, Theatrical performances, Art exhibitions, Hire for private parties/Rehearsal space.	St George's Walk, Croydon, CR0 1YL	Mon - Sun - 9am - 11pm	<a href="http://www.frontroom.space/">http://www.frontroom.space/</a>
The Granaries	Club night events	6 Overtons Yard, Croydon, Surrey CR0 1SL	Fri - 10pm - 4am, Sat - 10pm - 5am	<a href="https://www.thegranaries.net/">https://www.thegranaries.net/</a>
Grants Entertainment Centre	Vue Cinema	12 Middle St, Croydon CR0 1RE	Mon - 6:30am - 12am, Tues - Thurs - 6:30am - 2am, Fri - 6:30am - 3am, Sat 8am - 3am, Sun 9am - 12:30am	<a href="http://www.grantscentrecroydon.com/">http://www.grantscentrecroydon.com/</a>
Limitless - VR Ltd	Virtual Reality Gaming, Café, Bar	79 High Street, Croydon CR0 0AJ	Tues + wed - 4:30pm - 9pm, Thurs + Fri - 4:30pm - 10pm, Sat - 11am - 10pm, Sun - 11am - 7pm	<a href="http://www.limitless-vr.com/">http://www.limitless-vr.com/</a>
Lost Format Society	Rooftop Cinema and bar, movie screenings, music and events.	Located on the top deck of centrale car park, in the heart of croyddon tow centre. Tamworth Road, Croydon	Opens in the Summer season	<a href="https://www.lostformatsociety.co.uk/aboutus">https://www.lostformatsociety.co.uk/aboutus</a>
Ludoquist	Board games café	63-67 High Street, Croydon, CR0 1QE	Mon - sat -11am - 11pm Sun - 11am - 10pm	<a href="https://www.theludoquist.com/">https://www.theludoquist.com/</a>
Mathews Yard	Entertainment, events, Room Hire	1 Matthews Yard, Croydon CR0 1FF	Tues + Wed - 12pm-10pm, Fri + Sat- 12pm-12am, Sun - 12pm-6pm	<a href="https://matthewsyard.com/">https://matthewsyard.com/</a>
Mecca	Bingo	80 Tamworth Road, Croydon, CR0 1XX	Mon - Fri - 10:30am - 12am, Sat - 10am - 12am, Sun - 12pm - 12am	<a href="http://bingo.vg/uk-bingo-clubs-halls/c/mecca-bingo-croydon-tamworth-road/">http://bingo.vg/uk-bingo-clubs-halls/c/mecca-bingo-croydon-tamworth-road/</a>
Oxygen Free Jumping	Trampolining, paries for kids, fitness, Bear Grylls (Obstacle course)	The Colonnades Purley Way, Croydon CR0 4RQ	Mon - Fri - 10am - 9pm, Sat + Sun - 11am - 9pm	<a href="https://oxygenfreejumping.co.uk/locations/croydon/">https://oxygenfreejumping.co.uk/locations/croydon/</a>
The Oval Tavern	Live Music/ Pub	131 Oval Rd, Croydon CR0 6BR		<a href="http://theovaltavern.co.uk/">http://theovaltavern.co.uk/</a>
Project B Venue	Private parties, Promoted events, Croydon meetups and socials, Private Karaoke	3-7 Middle St, Croydon CR0 1RE		<a href="https://www.projectbcroydon.com/">https://www.projectbcroydon.com/</a>
Rise Gallery	Art Gallery	7-9 St George's Walk, CRO 1YH	Tuesday-Friday: 10:30am-6pm Saturday: 10:30am-4pm Special events open to late	<a href="http://www.rise-gallery.co.uk">www.rise-gallery.co.uk</a>
Royal Garden Restaurant and Karaoke Bar	Karaoke	Shirley Hills Road, Croydon CR0 5HQ	Sun - 12pm - 10pm, Monday - Friday - 12pm - 10:30pm	<a href="http://www.rgrestaurant.com/">http://www.rgrestaurant.com/</a>
Ruskin House	Classic Film Cinema	23 Coombe Rd, Croydon CR0 1BD	Mon - Thurs + Sun - 7pm - 11pm, Fri + Sat - 7pm - 12pm	<a href="https://ruskinhouse.org/">https://ruskinhouse.org/</a>
Ship (Pub)	Rock and Metal nights	47 High St, Croydon CR0 1QD	Mon + Wed - 12pm - 11pm, Tues + Thurs - 12pm -	
Si5 Spy Missions	Corporate Team Building Events, Kids Parties, Family Outings.	7 Exchange Square Croydon, CR0 TTR	Thurs + Fri - 4pm - 7pm, Sat - 10am - 7pm, Sun - 10am - 6pm	<a href="https://spymissions.co.uk/croydon/contact.php">https://spymissions.co.uk/croydon/contact.p hp</a>
The Spread Eagle Pub & Theatre	Live Sport, Private Hire,	39-41 Katharine St, Croydon CR0 1NX	Mon - Thurs - 11am - 11pm, Fri + Sat - 11am - 12am, Sun - 11am - 10:30pm	<a href="https://www.spreadeaglecroydon.co.uk/">https://www.spreadeaglecroydon.co.uk/</a>
The Stanley Halls (Arts Venue)	Exercise/Dance Classes, Venue hire, Entertainment	12 S Norwood Hill, London SE25 6AB	Mon - Sun - 10am - 10pm	
Tenpin	Arcade, Bowling and Food	Valley Park Leisure Complex, Hesterman Way, Croydon CR0 4YA	Mon - Thurs + Sun - 10am - 12am, Fri + Sat - 10am - 1am	<a href="https://www.tenpin.co.uk/our-locations/croydon/">https://www.tenpin.co.uk/our-locations/croydon/</a>
World Of Golf	Golf	175 Long Lane Addiscombe, Croydon, Surrey, CR0 7TE	Mon - Thurs - 9am - 10pm, Fri - Sun + Bank Holidays - 8:30am - 8pm	<a href="https://www.worldofgolf-uk.co.uk/">https://www.worldofgolf-uk.co.uk/</a>

Page 72





# Appendix B

## Croydon Evening & Night Time Economy Survey Results

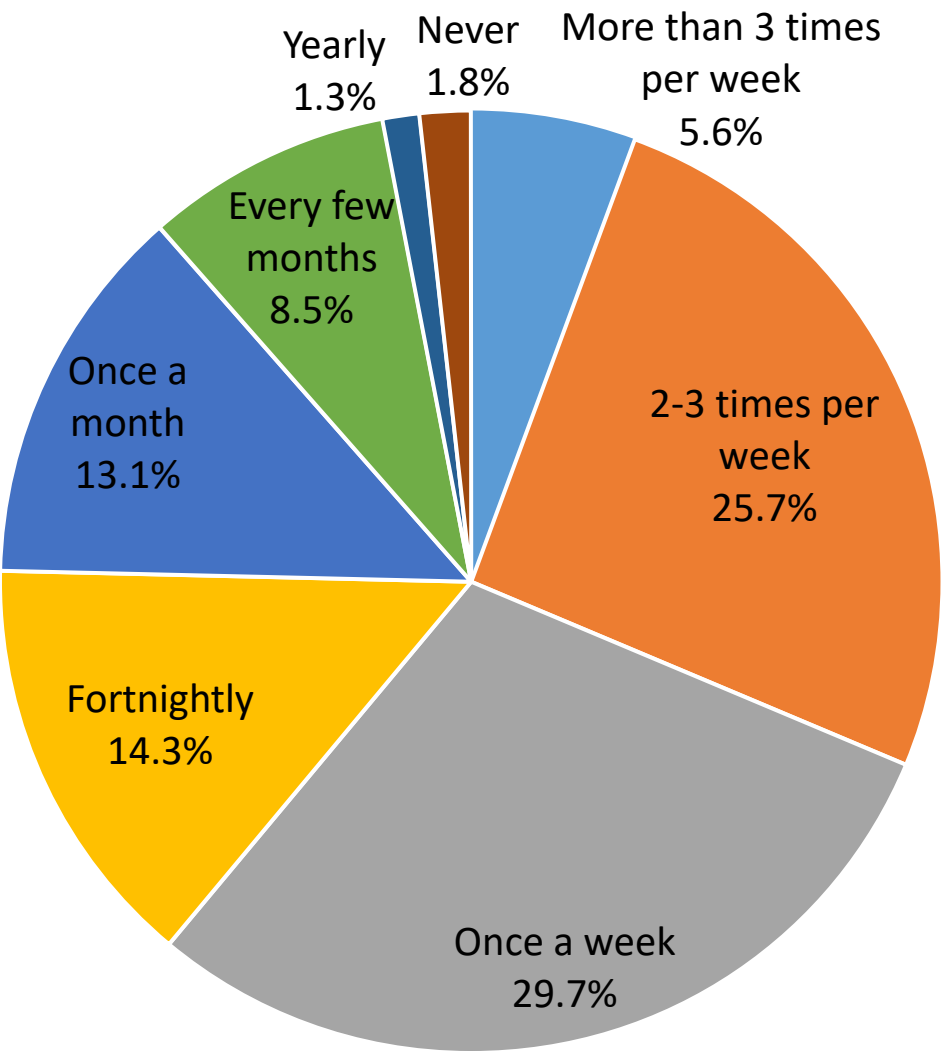
November 2018

# ENTE Survey

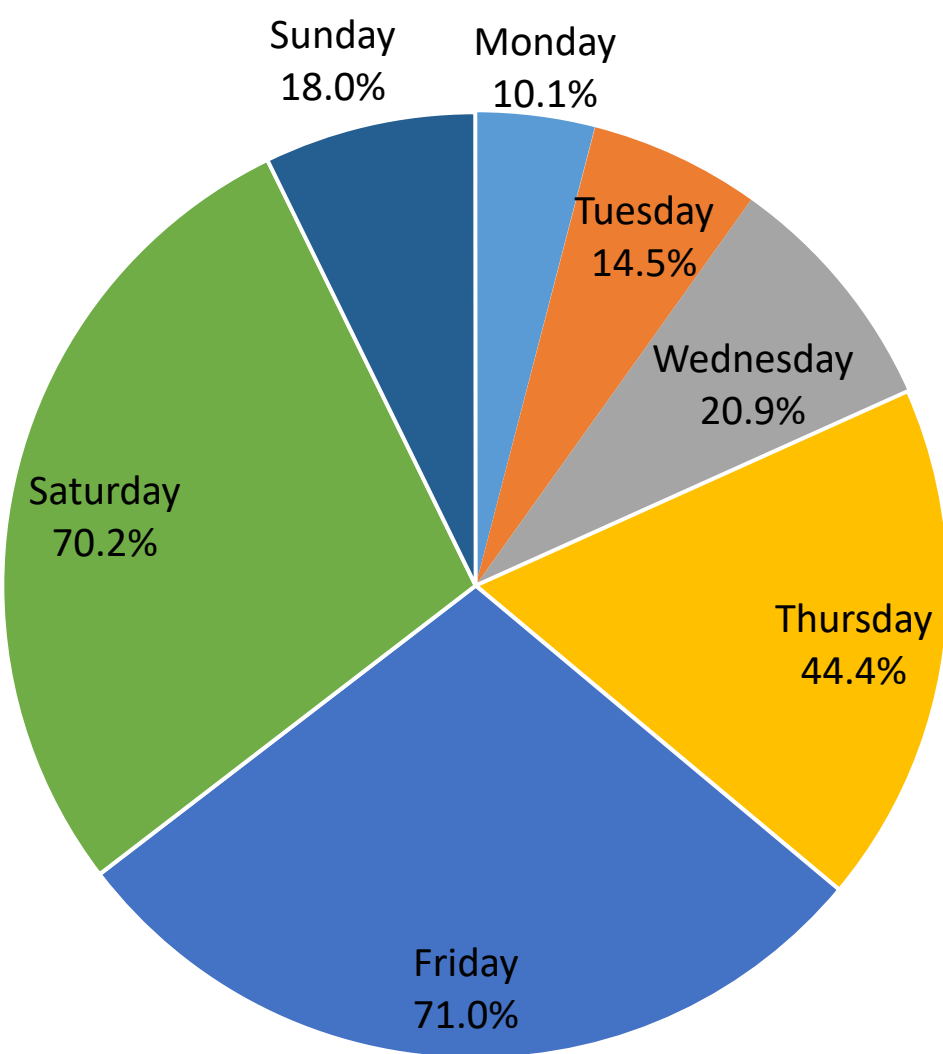
- A survey of people living/working in Croydon to understand how they use Croydon's ENTE was undertaken in October 2018. A total of 1027 responses were received. Full details of survey results can be found in Appendix B.
- Key highlights from the Nov 2018 Survey:
- 76% of respondents were Croydon residents
- 45% work in Croydon
- 76% of respondents said they most often go out in Central London for their evenings and nights out. **74% said that they go out in Croydon.**
- The most significant factors that influence respondents to go out in Croydon for an evening/night out are "quality of venue" (69%) and "choices of things to do" (65%)
- On an evening/night out, 89% of respondents said that they enjoy eating out, 75% said they enjoy drinking at pubs and bars, 58% said they enjoy going to the cinema, 48% enjoy live music performances, 39% enjoy the theatre and 33% enjoy comedy shows.
- The main ways respondents find out about upcoming events and activities are social media (77%), word of mouth (72%) and websites (43%).
- 71% of respondents travel by train when going out for the evening. 55% travel by bus, 34% by tube, and 28% by car.
- On their last ENTE visit in Croydon, 89% of respondents went to Croydon Town Centre and 45% went to South Croydon. 21% had visited Purley and 19% had visited Crystal Palace.
- On their last visit to Croydon 59% of respondents said they had visited in the Evening



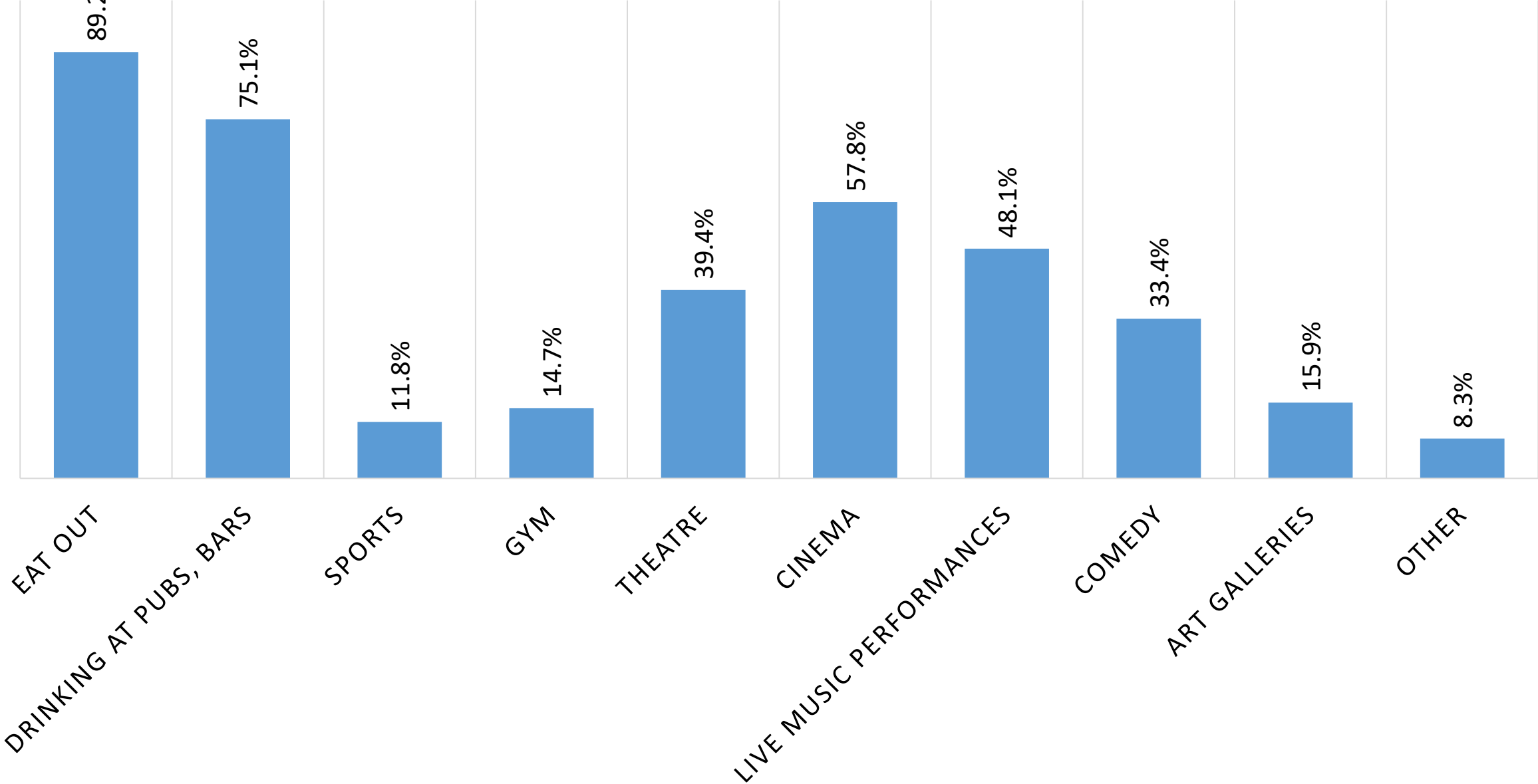
**HOW OFTEN DO YOU GO OUT IN THE  
EVENINGS FOR LEISURE?**



**WHEN ARE YOU MOST LIKELY TO GO  
OUT IN THE EVENING FOR LEISURE?**

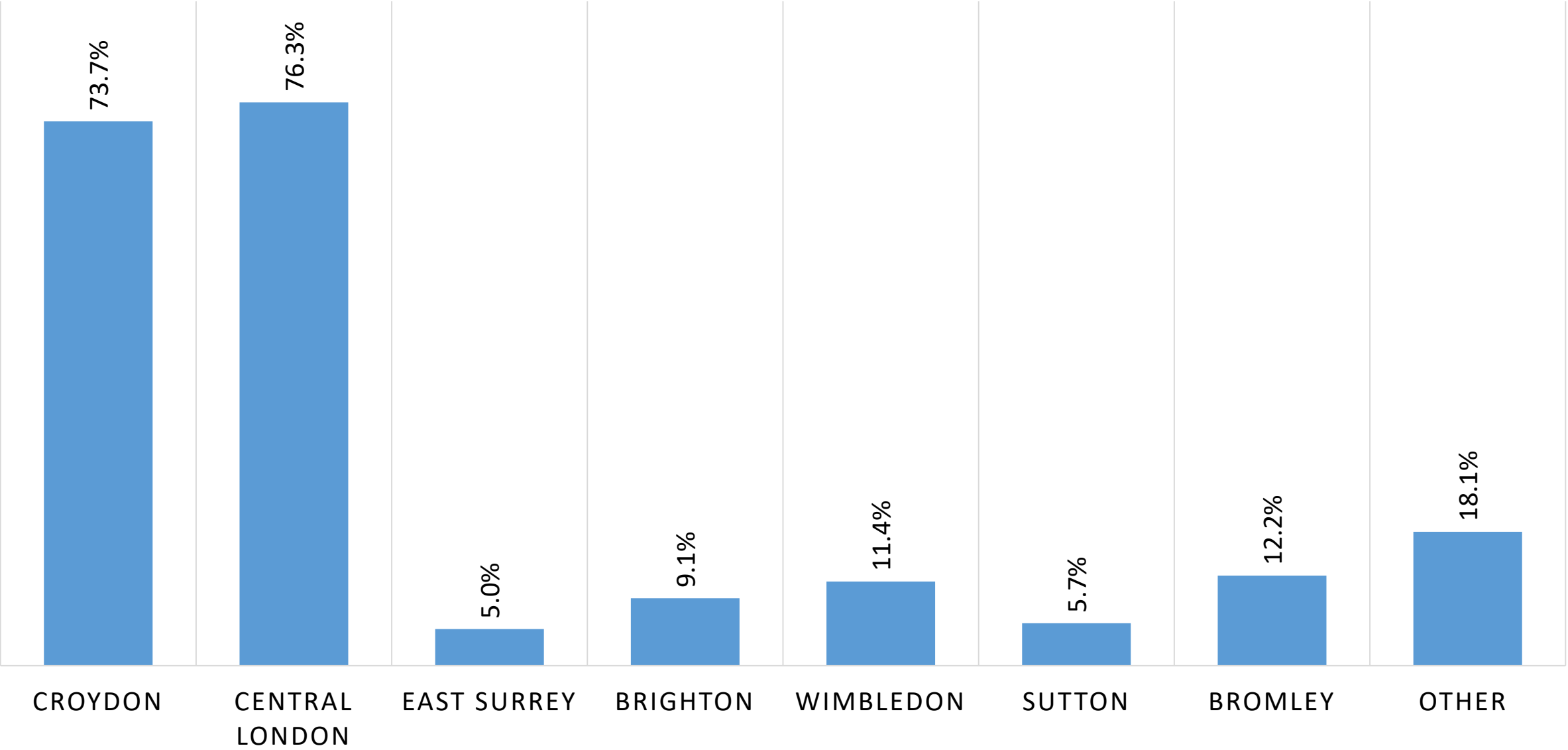


# WHAT DO YOU ENJOY DOING ON EVENINGS/NIGHTS OUT?

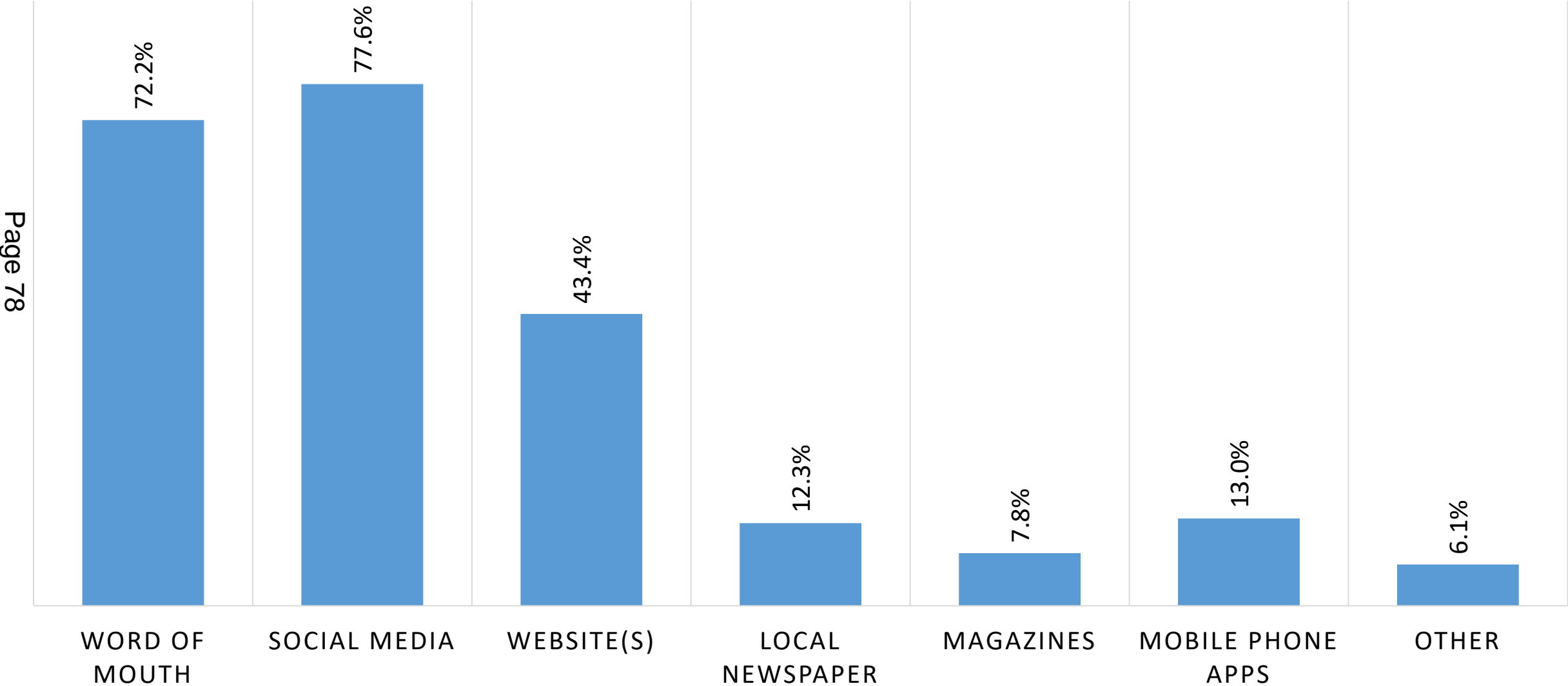


WHERE DO YOU OFTEN GO FOR YOUR EVENINGS/NIGHTS OUT?

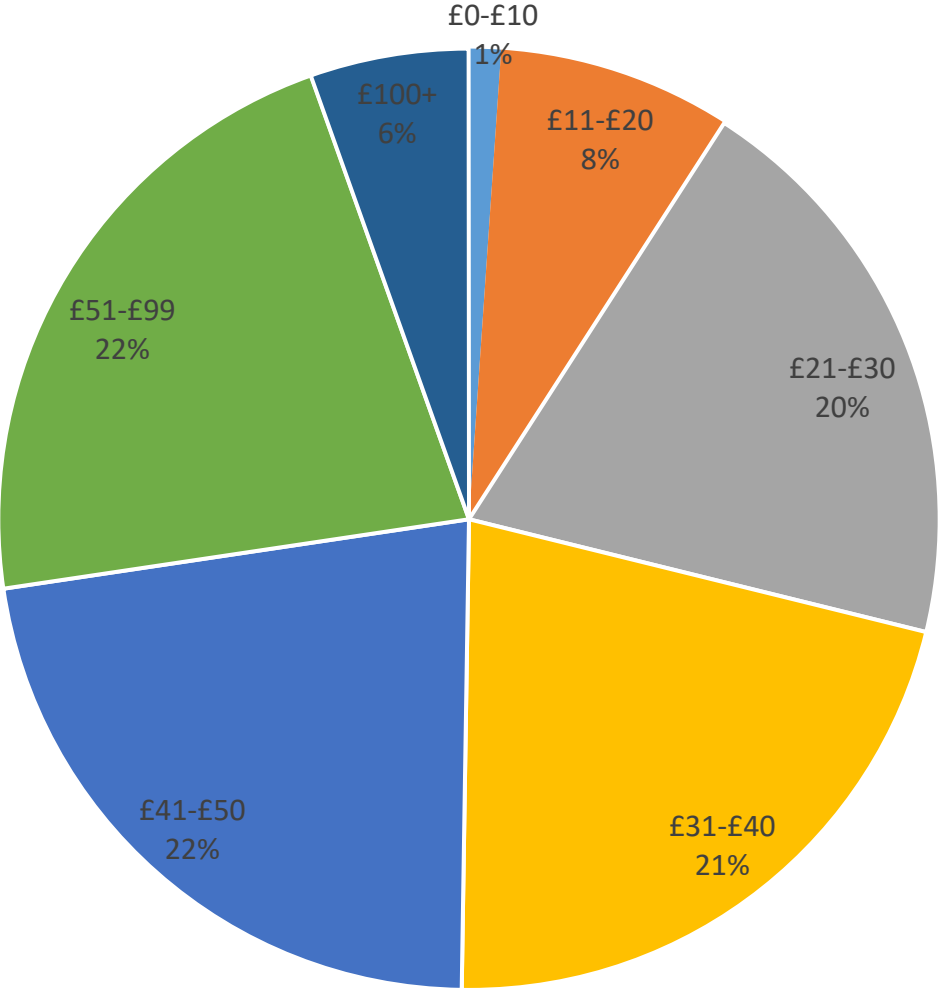
Page 77



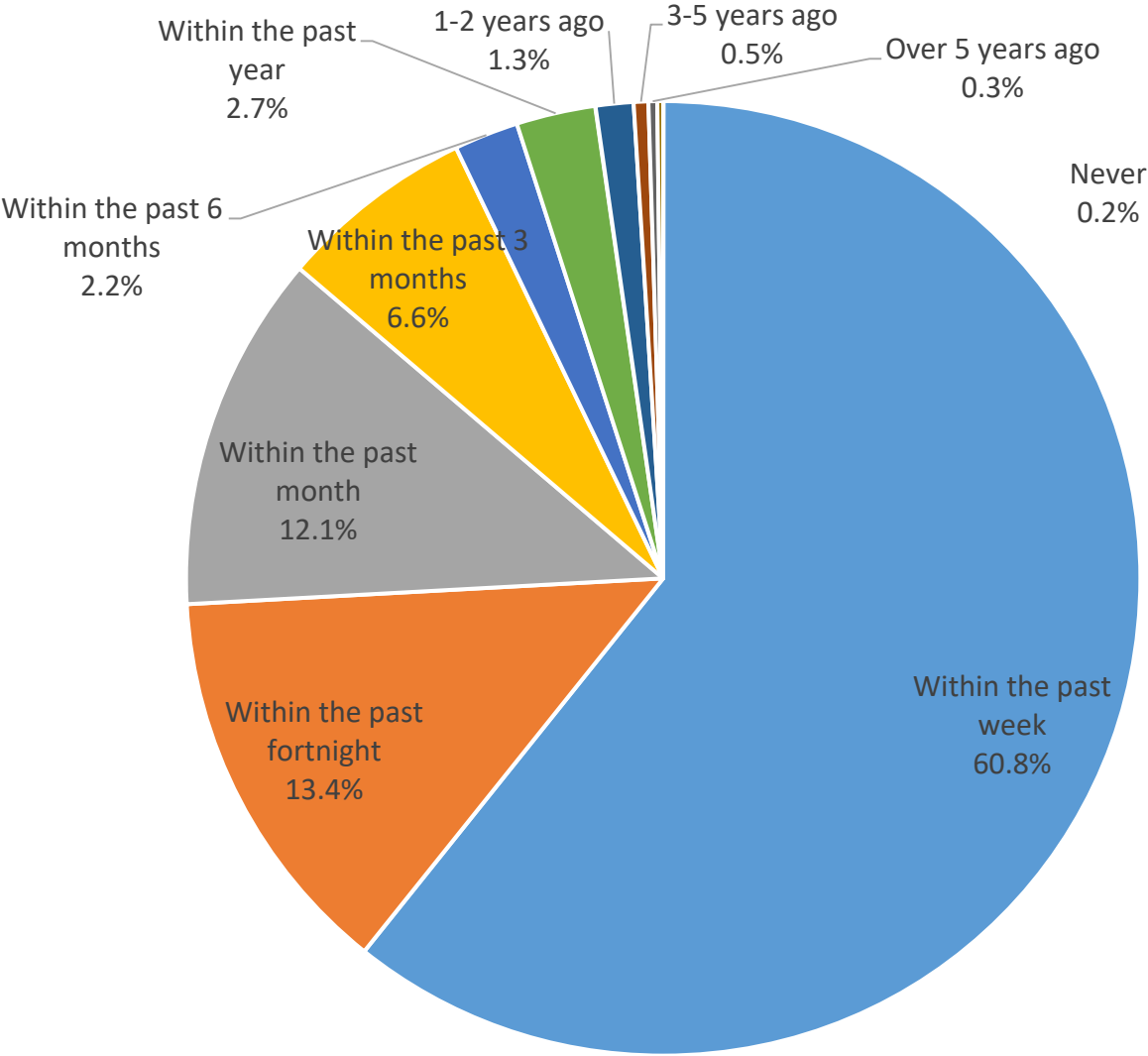
HOW DO YOU FIND OUT ABOUT UPCOMING  
EVENING EVENTS AND ACTIVITIES?



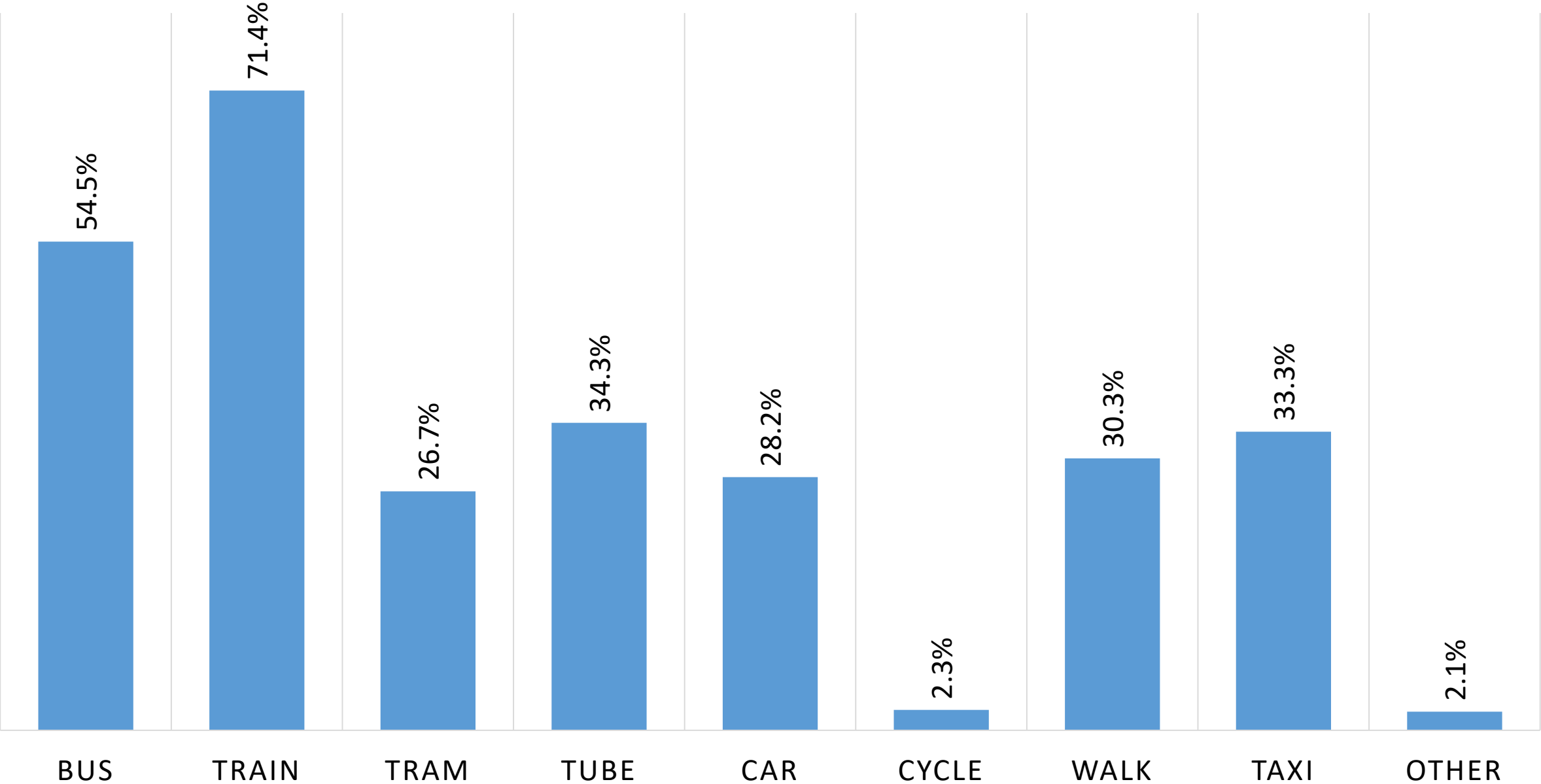
On average, how much do you spend on an evening/night out?



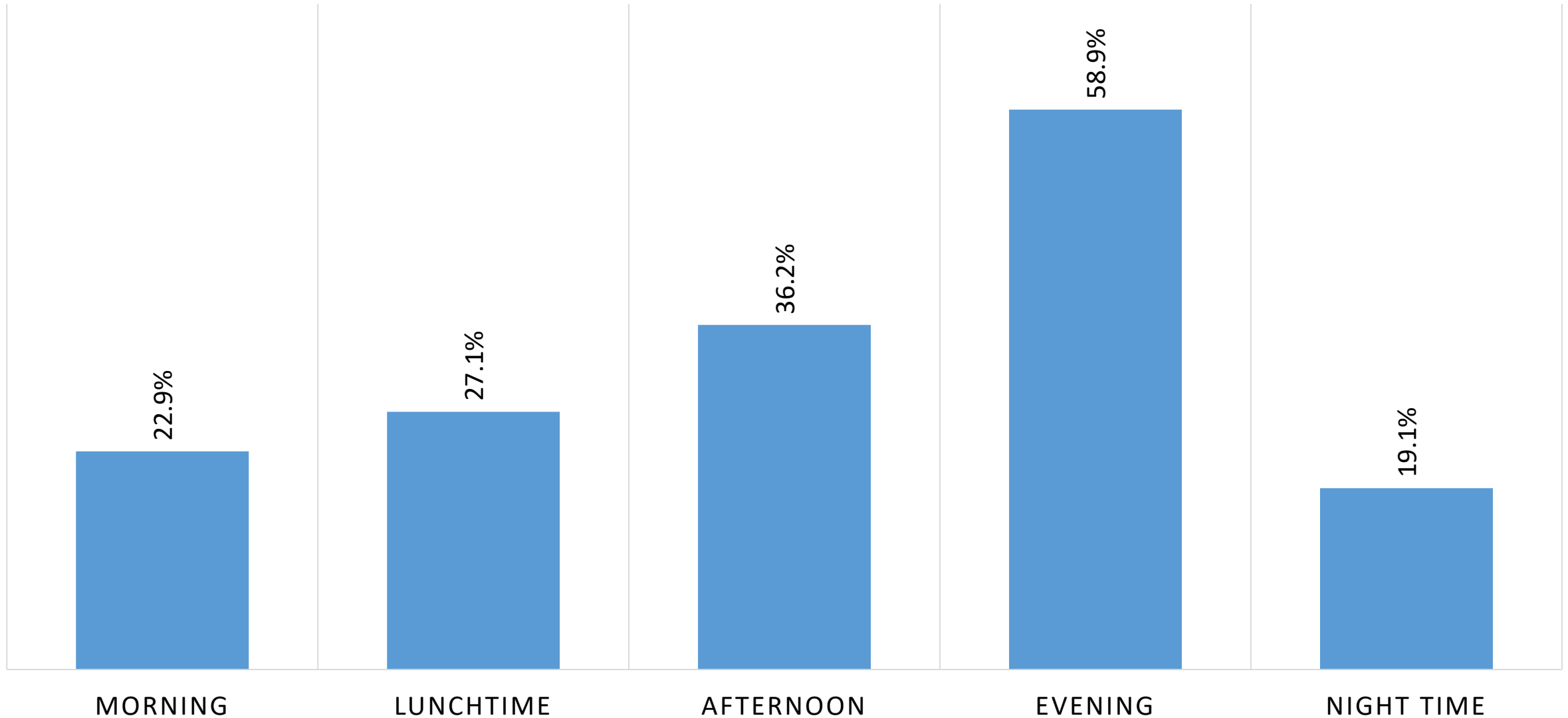
When was the last time you visited Croydon?



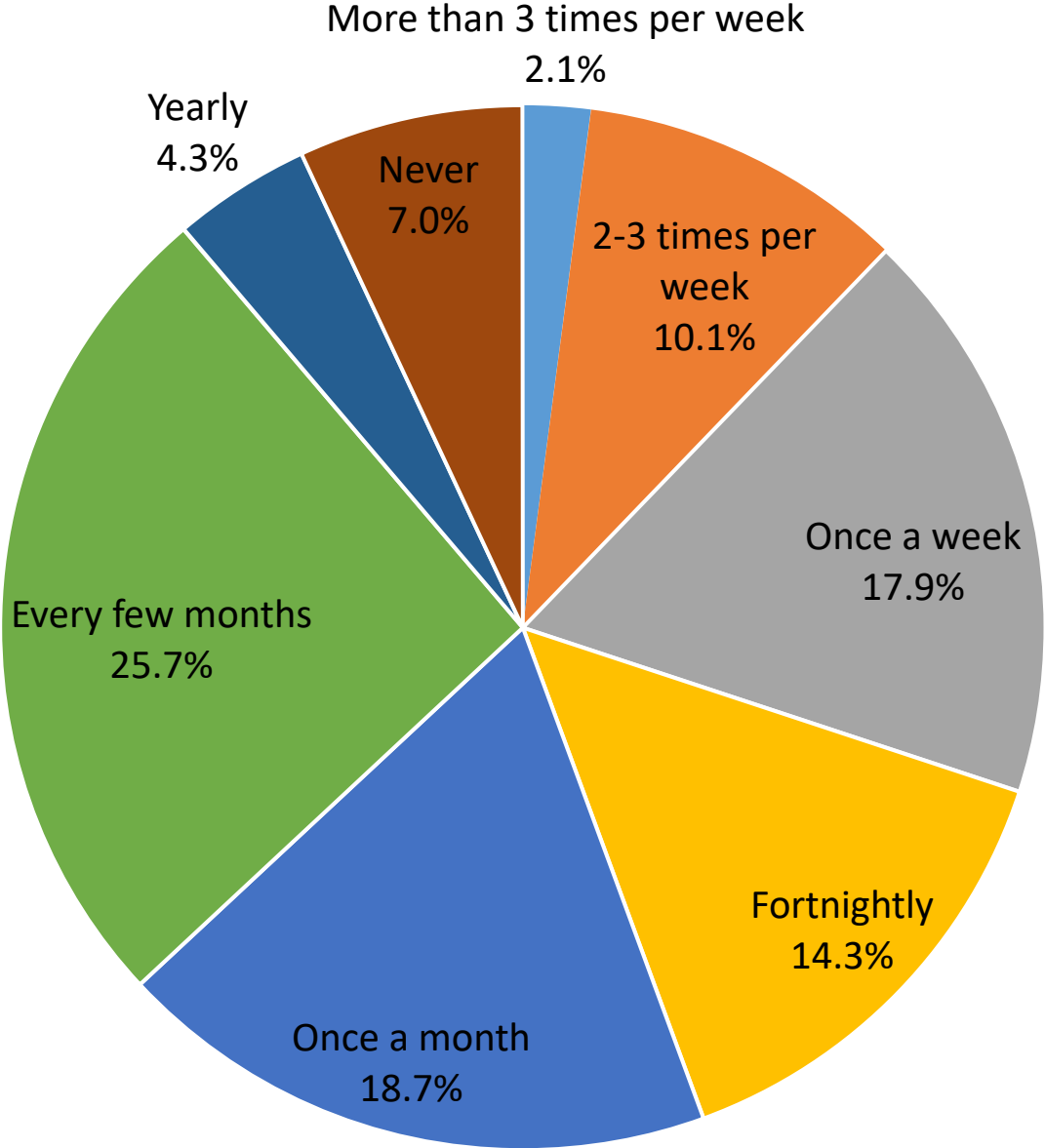
HOW DO YOU USUALLY TRAVEL ON YOUR EVENING/NIGHT OUT?



## WHAT TIME OF THE DAY DID YOU VISIT CROYDON DURING YOUR LAST VISIT?



HOW OFTEN DO YOU  
GO OUT IN CROYDON DURING  
THE EVENINGS FOR LEISURE?





HOW MUCH DO THE FOLLOWING FACTORS INFLUENCE YOUR DECISION TO GO OUT IN CROYDON DURING THE EVENINGS FOR LEISURE?

Significantly influences Slightly influences No influence

CHILDCARE/CARING RESPONSIBILITIES



CRIME/PERCEPTION OF CRIME



QUALITY OF VENUES



CHOICE OF THINGS TO DO



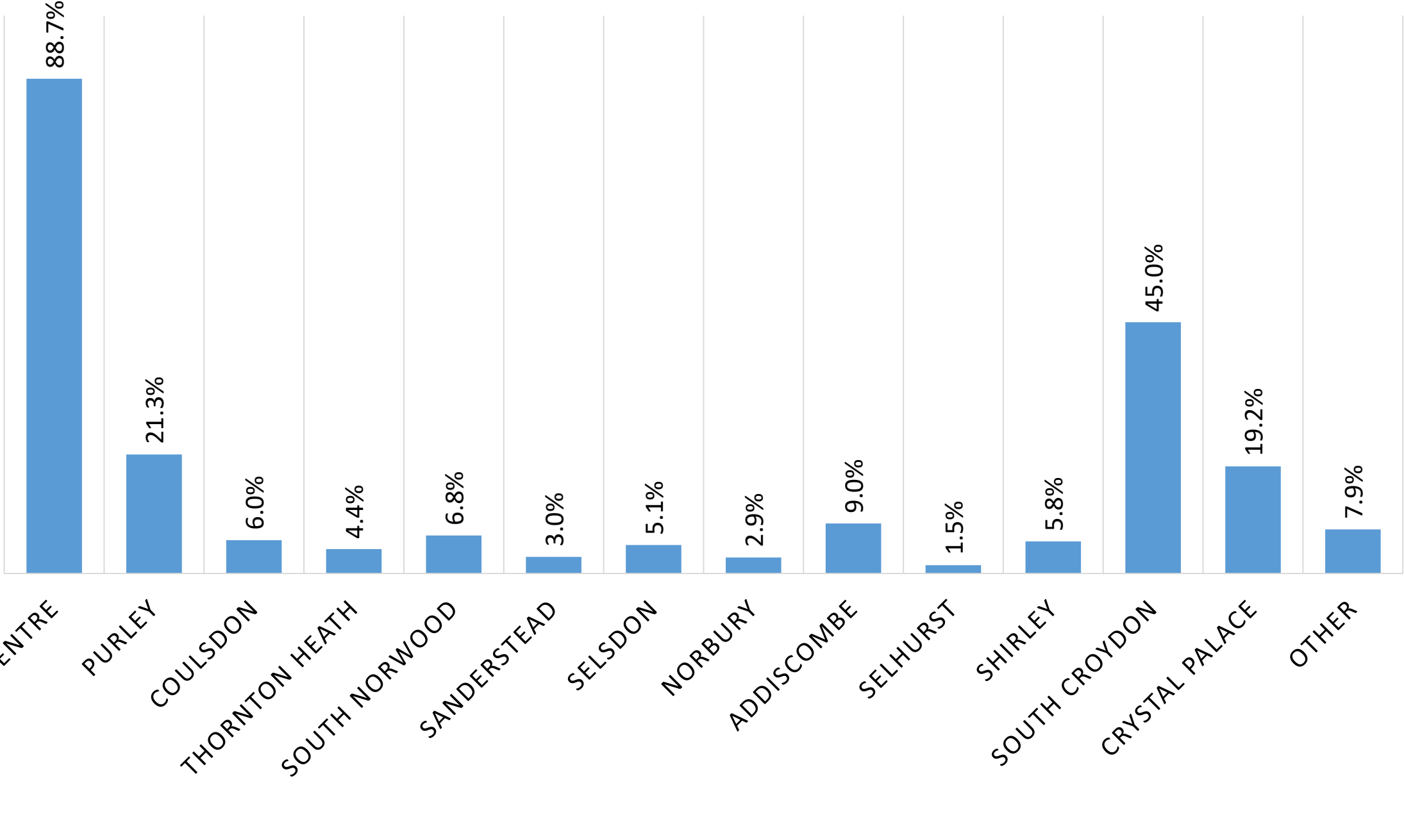
TRAVELLING DISTANCE



COST/AFFORDABILITY



WHERE IN CROYDON DO YOU GO OUT IN THE EVENINGS?



# Respondents were asked to name their favourite ENTE venues in Croydon

- Places:

- Boxpark
- Crystal Palace
- David Lean Cinema
- South End Restaurant Quarter
- Valley Park
- Vue Cinema

New places:

- Arts & Craft
- Limitless VR
- Ludoquist
- The Joker

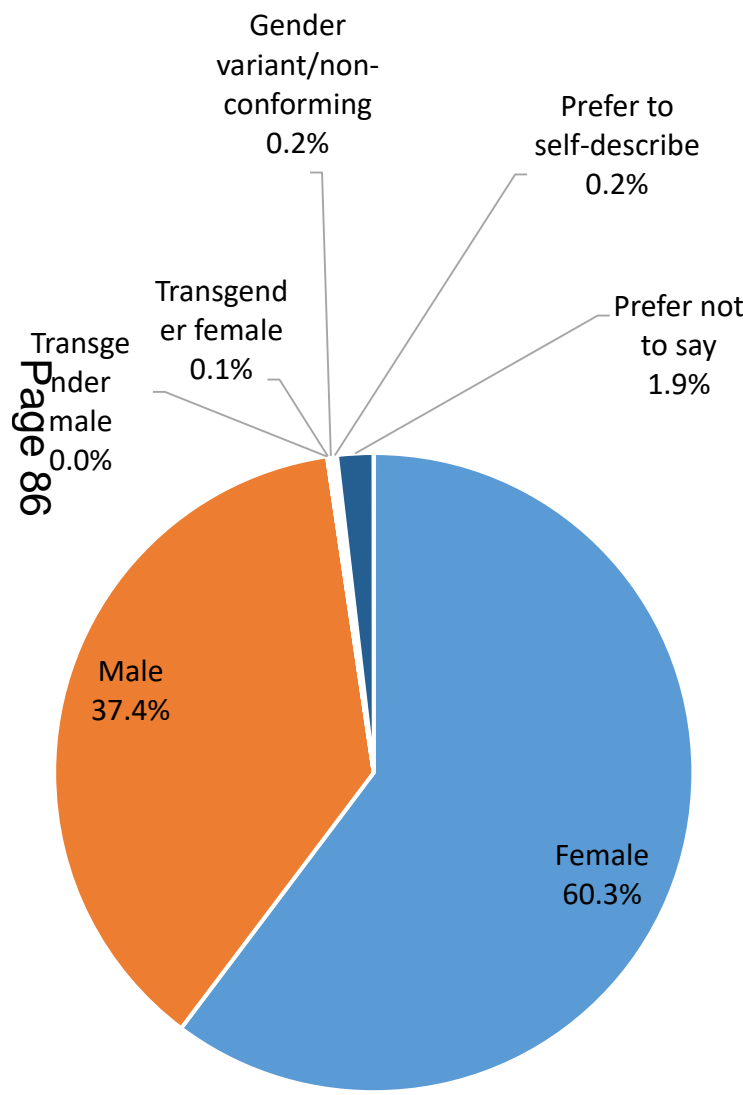
- Restaurants:

- Bagattis
- Turtle Bay
- Yumn Brasserie

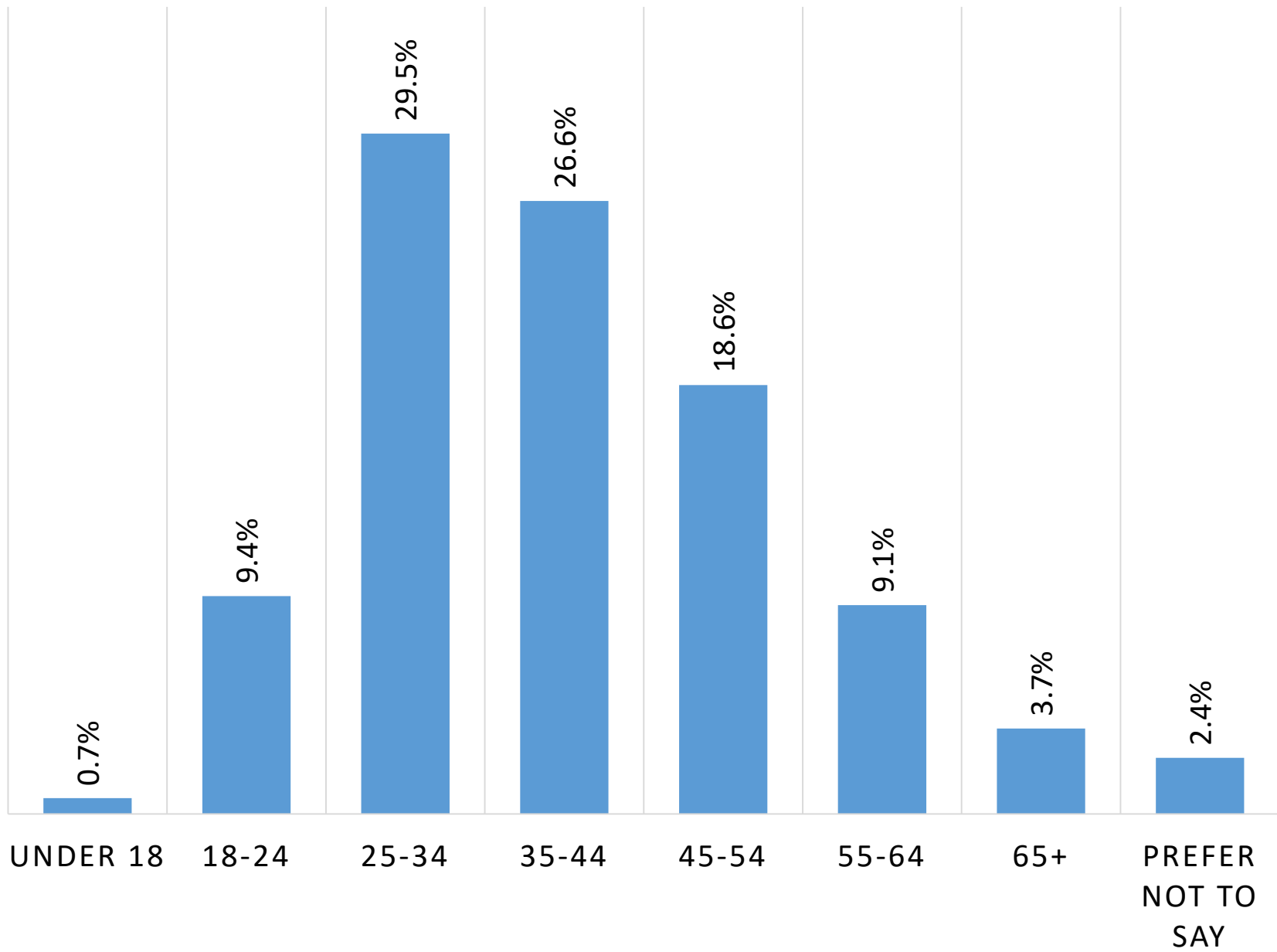
- Pubs, Bars & Clubs:

- Dice Bar
- Dog & Bull
- Green Dragon
- Oval Tavern
- Matthews Yard
- Memory Box
- Milan Bar
- The Ship
- Spreadeagle
- Slug & Lettuce
- Treehouse
- Whetherspoons

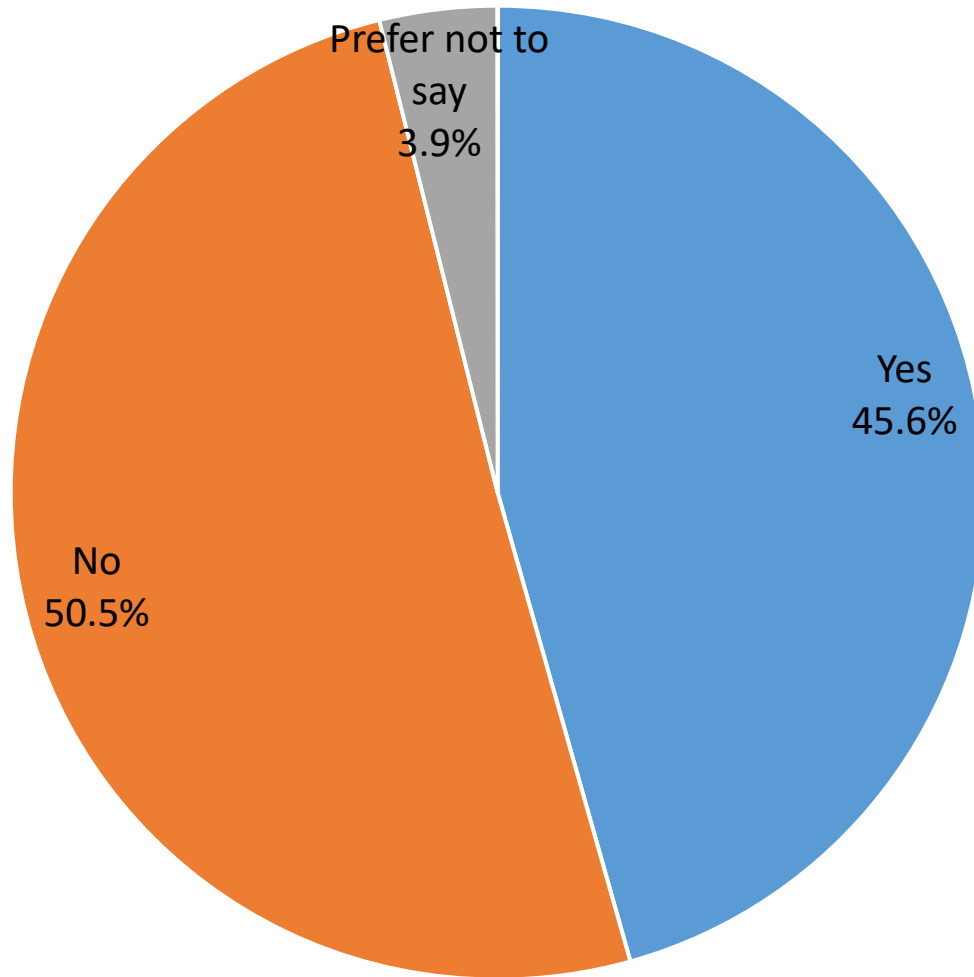
# WHAT IS YOUR GENDER?



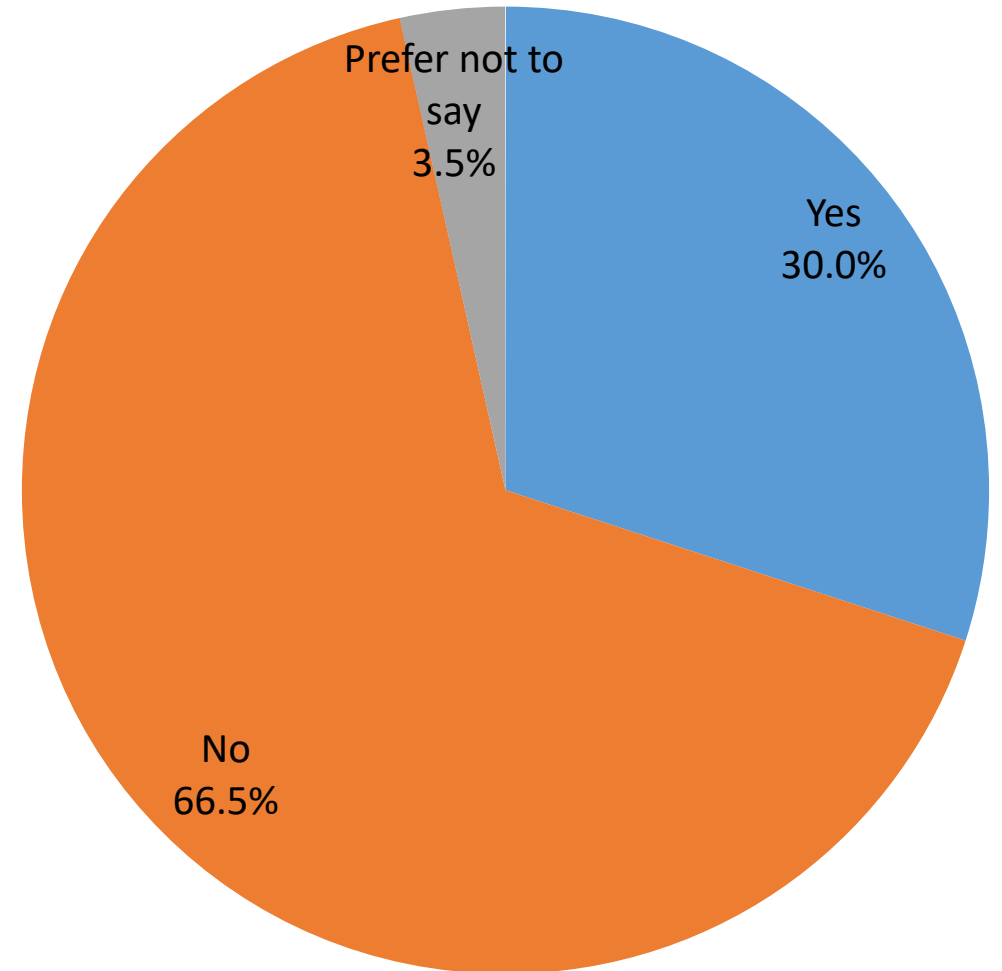
# WHAT IS YOUR AGE?



### DO YOU WORK IN CROYDON?



### DO YOU HAVE CHILDREN OR CARING RESPONSIBILITIES?



# Selection of comments from respondents

“Would go out more in Croydon if more to do. Hope Fairfield Halls will host a variety of high quality entertainment soon. Car parking an issue if more elderly want to go out. Car parking a must for those older customers who want to enjoy a night out but public transport unsuitable due to eye sight or less mobile issues. Safety is a perception and the poor maintenance of pavements, making health and safety issues also affects decisions of where to go. Older Croydonians and pensioners from surrounding hinterland further south; eg: Caterham, Purley, Banstead - find the lack of good entertainment venues and car parking the main issue. They would rather drive to Wimbledon or Kingston for theatre and eating out at the moment. Please remember to cater to the silver crowd as well - more disposable income and leisure time available to this demographic!!”

“Very limited choice of venues and things to do, we live in East Croydon so by the time we have walked to the station area, we might as well go into town.

There is nothing in North End entertainment wise other than the usual chain bars, there is no soul or buzz there, South End is OK, but by the time we get there, we might as well jump on the train and be in London where the choice is unlimited.

Also, late night Croydon is not the nicest of places.

We do use Box Park sometimes on the way home from work in London, its nice to stop off and enjoy a drink and a bite to eat.”

- “1. It isn't a nice place to visit;
2. It feels unsafe;
3. There is little to no places to go;
4. Lots of places have closed down.”

# Selection of comments from respondents

“Gestapo traffic wardens on mopeds.

No parking on single yellow lines until midnight - I mean seriously, is it any wonder that your nightlife is suffering.

I can park in the west end of London for free after 7pm.

Traffic cameras overzealous issuing tickets for innocent non dangerous and non-obstructive simple "mistakes" - we are all human you know.

Reputation for stabbings and murders - I like to feel safe when I go out and unfortunately you have the opposite reputation.”

“As I work in Croydon a big influence will be who I am meeting. I.e if they work in Croydon also. People are unlikely I come out to Croydon if they work elsewhere and don't live here”

“All the good clubs have closed over the past few years: Tiger Tiger, Black Sheep etc. There needs to be a mainstream club, with incentives that actually delivers a good night out. Croydon used to be packed on a Saturday evening and now there is hardly anyone around. Massive boost to advertising needs to happen.”

“As a non-drinker I would like to see an increase in 'cafe culture', as is more usual on the continent. Support for more alternative venues, both musically and in terms of what entertainment is on offer (I.e. Pool tables, board games, quizzes, film nights etc)”

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Appendix 3

E&NTE Walks  
Feedback

Nov 2018

**FAIRFIELD HALLS**

West Croydon to East Croydon

16 views

SHARE

## West Croydon to East Croydon

A West Croydon Rail Station, London Road, Cr...

B The Queen's Gardens, Park Lane, Croydon

C 877 Park Ln, Croydon CR0 1YL, UK

D East Croydon, George Street, Croydon

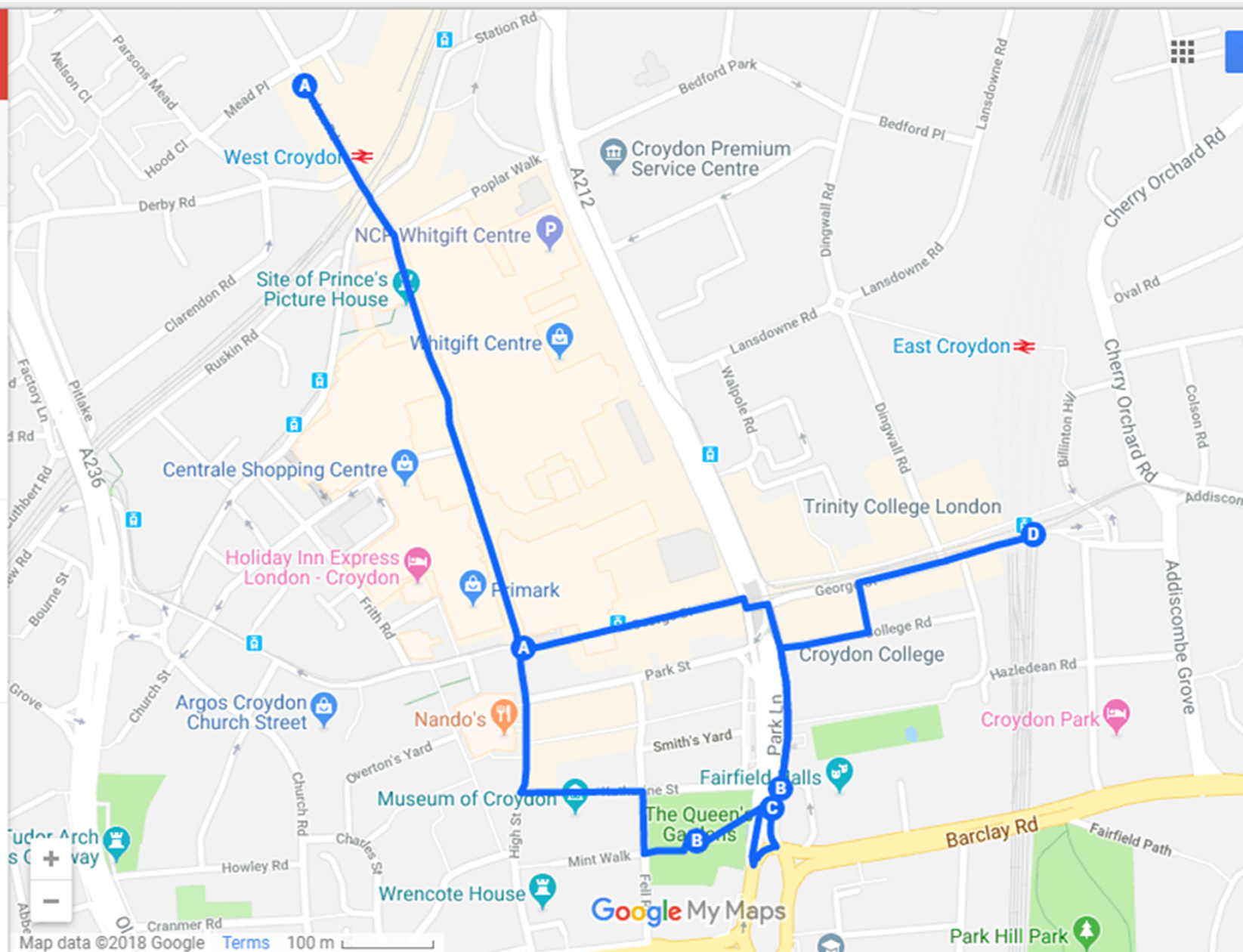
## Directions from 1 High St, Croydon CR0, ...

A 1 High St, Croydon CR0, UK

B 877 Park Ln, Croydon CR0 1YL, UK

Page 9

Made with Google My Maps



# Fairfield Halls - first impressions

- West Croydon
  - Greeted by a large opening onto the High St and well lit.
  - No clear signage or directions for new visitors.
  - Larger signage of destinations would be helpful for visitors.
  - Rubbish bins full and untidy.

Page 94

## George Street

- Well lit and lively in spots thanks to existing ENTE offer
- Dark area behind tram stop (storefront)
- Bins blocking the route and refuse collected waiting to be picked let down an otherwise positive experience
- Queens Gardens
  - The path is well lit, however there were groups of people sitting in the darker benched area and under trees. Feels intimidating
- Katherine Street
  - Dark and quiet. Feels intimidating.
- Fairfield Halls
  - Dark. Need more uplifting.

- Exciting to see it's development and easy access
- Opportunity for a fantastic destination, signage needed to support the dispersal of attendees back into Croydon for Food, Bars or Clubs, and onwards travel options.

## East Croydon

- Busy at 11.30 pm. Felt safe to hang around.
- Good transport options still available at this time.
- Signage needed for visitors.
- Boxpark is a great addition to the area, gives a very lively feeling.
- Crossings over to trams, buses and Taxi rank are not easily identified from main entrance and difficult to navigate.
- More signage needed inside the station and from platforms to identify exits to main ticket hall and Dingwall road.
- The station feels very cold and functional, without the destination/prestigious destination feel, it could be anywhere... Needs investment to match development taking place in other parts of town centre.



# Fairfield Halls - Atmosphere

- How welcome do you feel upon arrival?
  - Not very welcome
- Signage upon arrival?
  - There is a lack of signage throughout all of the major areas, visitors and residents would most likely take a wide variety of routes to end up at their final destinations due to the lack of signage and route prompts.
- What is the atmosphere on this route?
  - George Street was livelier than other areas.
  - Need more bars or restaurants, which open late.
  - McDonalds was the busiest.
  - East Croydon lively, North End and Queen's Park a little intimidating
- Slightly dark, yet green towards central Croydon.
- Unfortunately the lack of rubbish collection at the end of the day is overwhelming. Piles of trash draw your eyes in and set a precedent of a dirty area.
- A little fragmented, without signage bringing the space together, it just feels like space. Use of bunting, lighting and colour coding would bring the spaces together, showcase a joined up mentality and overall route for visitors and residents to follow.
- 
- How comfortable/safe do I feel?
  - Uneasy along North End, especially near darker spots
  - Overall, a safe environment. West Croydon station does have a slightly worn feel, especially in the evenings, when it's entrance becomes home to a wide variety of those in need of support.

# Fairfield Walk - What improvement could be made to the current ENTE offer available on this route?

- Back entrance to West Croydon station from the bus station closes at 7 pm. People have to walk in the dark to come around.
- Poor signage to the landmarks.
- Found two CCTV on the route. Should be more, may be dummies, which gives effect as per our residents.
- Some of the solar powered big belly bins are under the tree.
- There are dark areas, especially outside Debenhams. The feel of Next and Primark leaving their lights on at night was attractive.
- More lighting in Queens Garden.
- Not many people use the underpass.
- Better lighting and signage needed.

- Someone outside East Croydon & West Croydon stations with information leaflets showing areas of interest, businesses, shopping, eating & drinking venues
- Clear & simple signage, welcoming and directing visitors and residents to key sites.
- Use of colour to bring spaces to life, fresh paint to buildings in and around the town centre.
- Restoration of some of the architectural assets, leveraging the rates to allow owners to reinvest in the presentation and longevity of their space. This may even promote the increase of property stock as extra floors are brought back into use, taken out by need of repair.

## **SOUTH END RESTAURANT QUARTER**

East Croydon to West C...

148 views

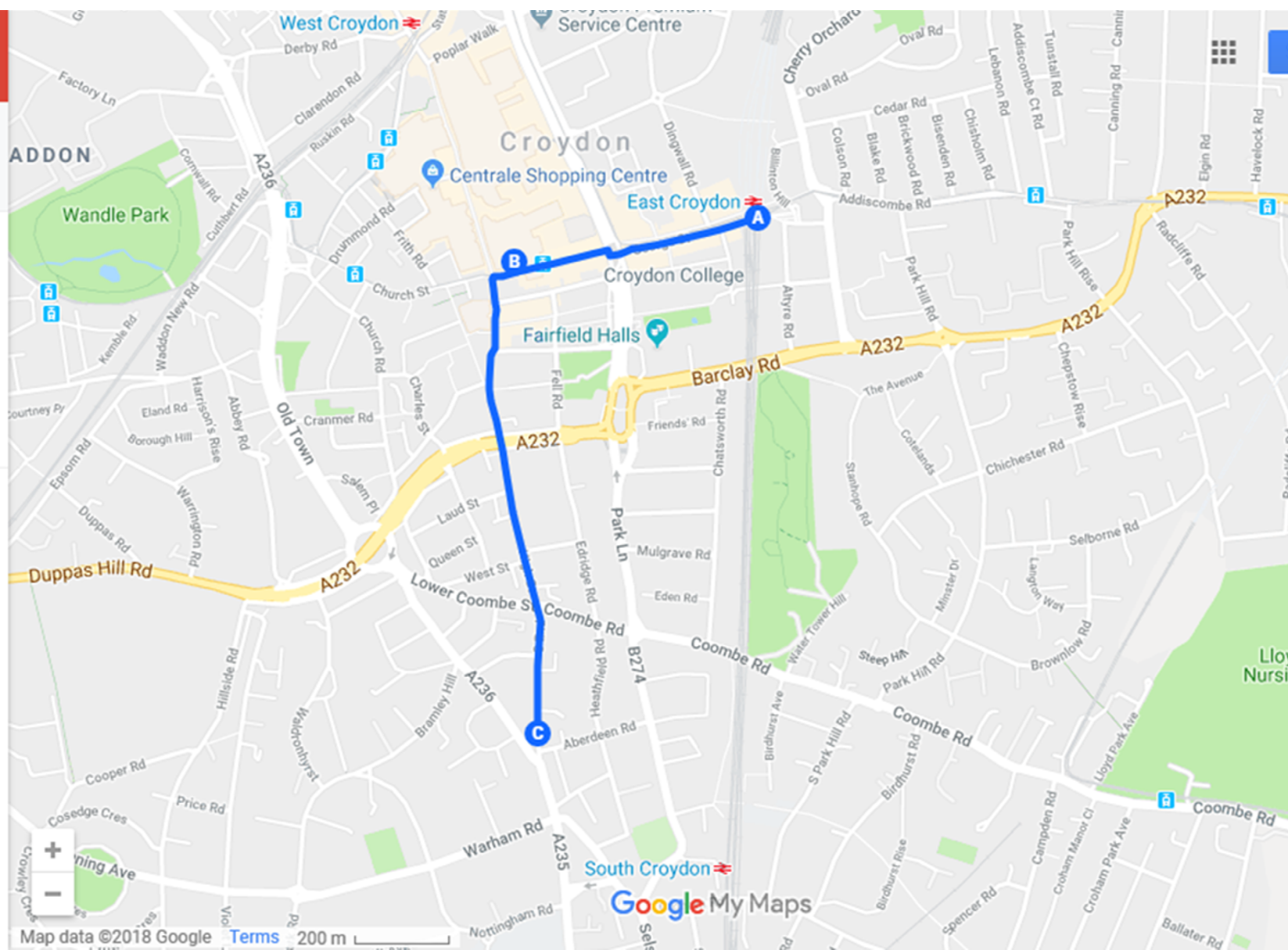
SHARE

Directions from East Croydon, George S...

- A East Croydon, George Street, Croydon
- B Whitgift Almshouses, North End, Croydon
- C Yumn Brasserie, Southend Street, Croydon

Page 98

Made with Google My Maps





Areas of darkness



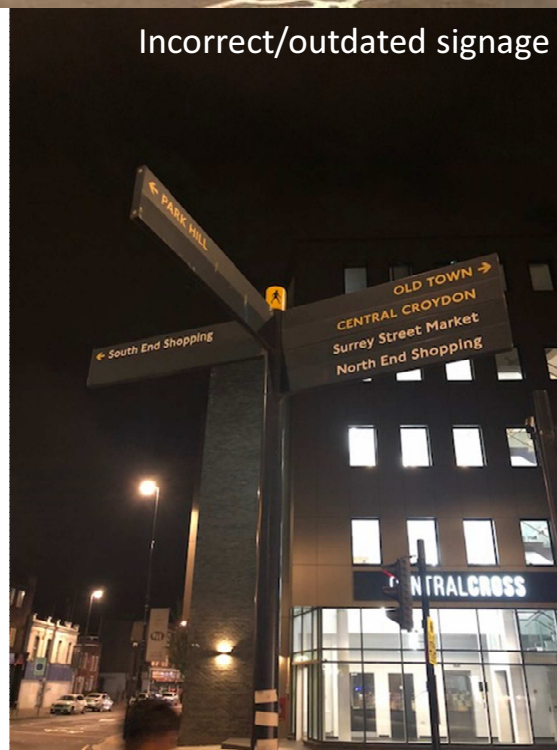
Vacant units



Bins & refuse blocking



Incorrect/outdated signage



Lack of signage



Areas of darkness/ feeling



# RESTAURANT QUARTER - First impressions

- East Croydon:

- No signage, for people pitching up at east Croydon who didn't know the area. It would be very unclear for new comers as to where there are restaurants
- No signage
- Busy well lit, plenty of taxis
- Well lit and very busy
- Big bold signage needed
- Not sure which direction to go

- George Street:

- Dark, Cluttered pavements around club area under flyover
- No signage, lighting is good, Pocket of darkness in front of Allders
- Quiet, dark, groups lurking
- Busy in certain restaurants
- Dark spots
- After Spreadingeagle the lighting drops

- High Street

- Bright, like the lights
- Needs a sign at Alms Houses to turn left
- Quiet, but busy outside 88
- Busy
- Outside Luna, closed shops!
- Unsafe but nice lights

- Restaurant Quarter

- So bright, why can't we light other areas like this, concern about car parking
- Well lit, well invested, seems more vibrant, very successful food festival
- Parking issues
- Parking sign for Spices Yard car park
- Lighting is excellent
- Parking not enough- real concern about spices yard
- Signage is needed, little to no signage, development if parking is lost this area would be finished
- Very good

# RESTAURANT QUARTER

- How welcome do you feel upon arrival?
  - No clarity for newcomers to east Croydon station
  - East Croydon
  - Welcoming, lit up well, busy
  - Not welcome
- How comfortable/safe do I feel?
  - Good lighting, feels safe
  - Wide streets

Page 101

## Signage upon arrival?

- Poor – needs to be clearer what is on offer, food and drink/ market
- Very good
- In need of bold signage
- Poor, Poor, Poor

# What improvement could be made to the current ENTE offer available on this route?

- Close South End for restaurant on Sundays during the summer
- Between high street and south end is pretty dead
- Silence, rubbish cleared
- Signage and welcome sign
- Better parking with better signage, more spaces
- What is the atmosphere on this route?
- George street is very quiet – no real life
- High street – Bright nice lights
- Under the flyover – more security needed
- Restaurant quarter- safe, beautiful and feels more looked after
- Just very quiet
- Roads not cleaned enroute
- Varied along different parts
- Aggressive, concerning, poor lighting
- #1 on the wish list from businesses is multi-storey car park in Spices yard, parking for businesses in the area would be a massive boost, night walk map, and councillor king to get clarity on car parking plans for the area.

**PURLEY**



Purley Station to Resta...



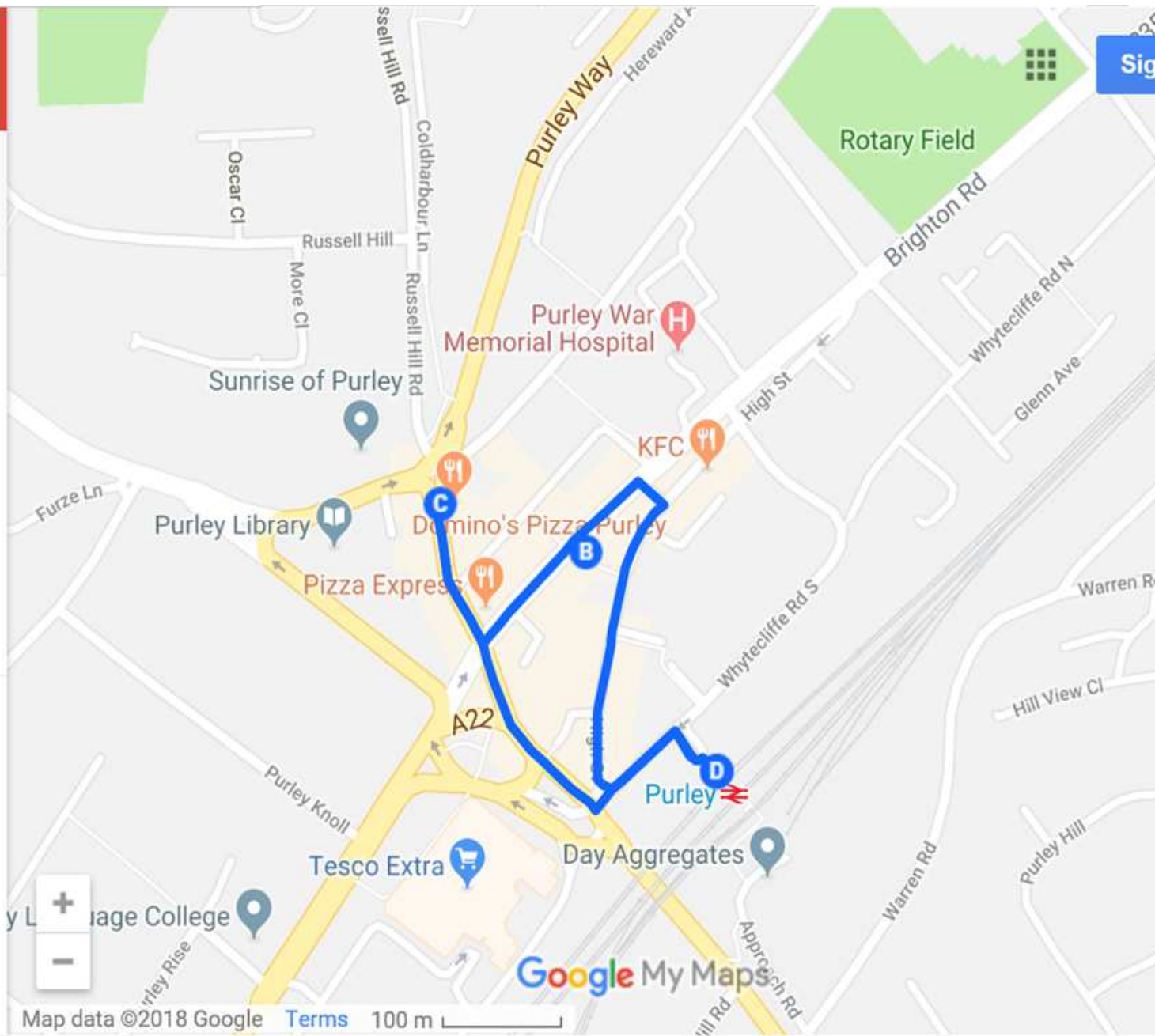
8 views



SHARE

Directions from Purley Station, Purley to...

- A** Purley Station, Purley
- B** Subway Purley, Brighton Road, Purley
- C** Provident House, Purley CR8 2LE, UK
- D** Purley Station, Purley



Made with Google My Maps

# Purley

- Purley Station:
  - Good station – gated area before the right exit confusing and using no clear indication of where Town centre/High Street is. Building in holy parade centre looks tired.
  - Bright, safe
  - Well lit, good signage at exit to station
  - Shop and ticket booth closed
  - pedestrians finding their way around.
  - Attractive floral decorations.
  - Lack of lighting
  - Feels safe
- Brighton Road:
  - No signage and no footfall
  - Road well lit, striking banners and floral décor
  - Bigger and better signage required for traffic and pedestrians.
- High Street:
  - Fly tipping benches
  - Bright and Safe
  - Lack of parking signage, small signage difficulty for
- Whytecliffe Road:
  - Quiet, no litter and clean,
  - Small signs
- Russel Hill Road:
  - Art good, derelict parade
  - High quality shops, buildings, and restaurants.
  - Dull Street, brighter at start
  - A little bleak at the bottom, bright road but again lacking in signage for traffic and pedestrians.

**COULSDON**



# Coulsdon Town Loop

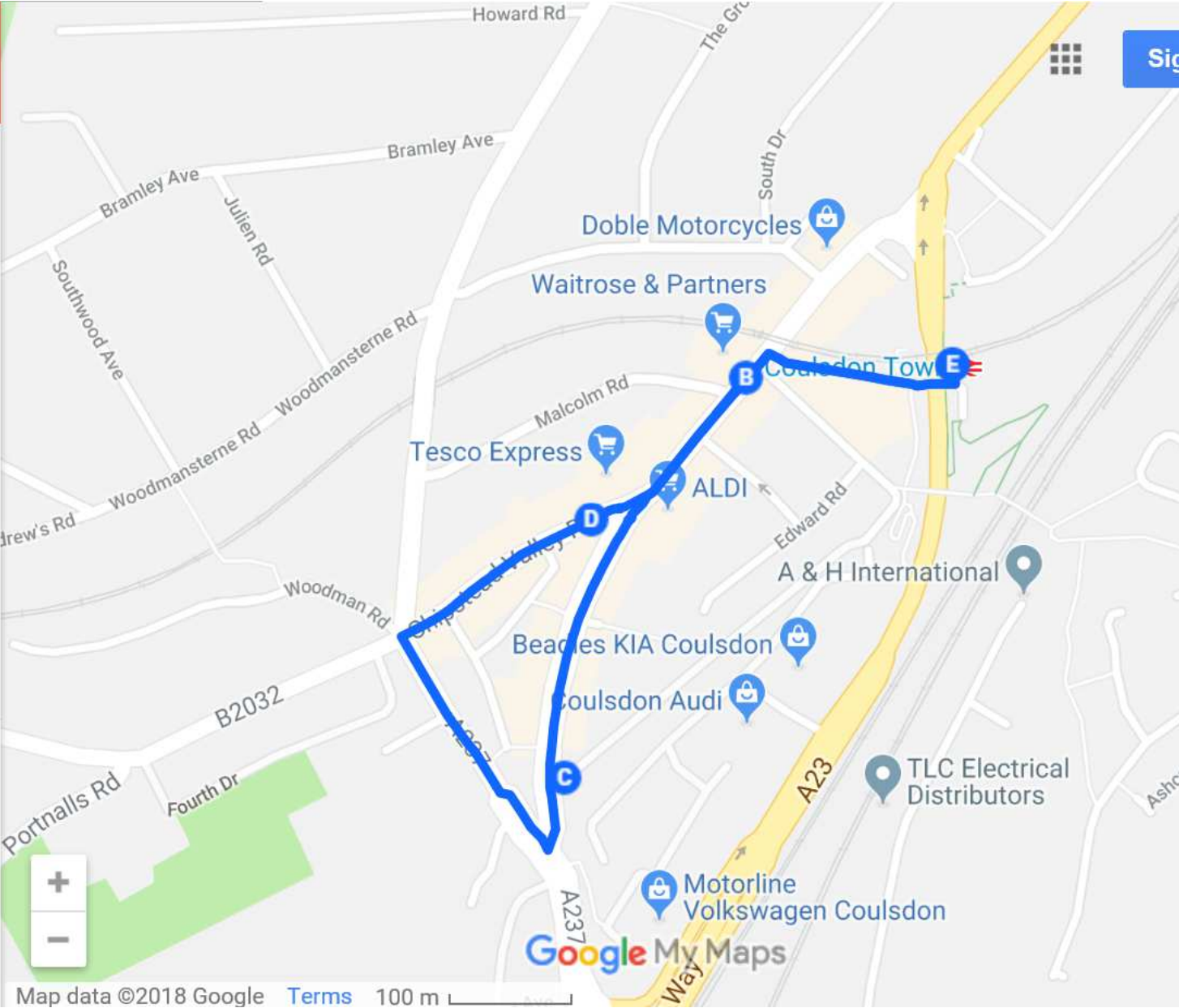
8 views

SHARE

## Coulsdon Town Loop

- A Coulsdon Town Train Station - Southern Ra...
- B Waitrose, Brighton Road, Coulsdon
- C ATS Euromaster Ltd, Station Approach, Bri...
- D The Pembroke, Chipstead Valley Road, Cou...
- E Coulsdon Town Train Station - Southern Ra...

Made with Google My Maps



# Coulsdon

- No signage at/outside the station.
- Bold, clear, large signage needed for new visitors to Coulsdon.

Page 108 The high streets are really wide, pleasant and well-lit. Generally feels very safe.

- Lion Green carpark is a great asset for the towns visitors and a lifeline for the businesses, signage needed providing directions to parking
- At the bottom of Leaden Hill signage/retail PR is needed as the instinct is to turn left towards the roundabout and Lion Green Road. The sightlines under the railway bridge give the impression there is nothing of interest to the right, when in fact there is a short parade of restaurants/late night café. The advertising poster board opposite is also incredibly tatty which creates a poor impression.

- Out of date lamppost banners need removal/updating.
- Some of the restaurants could consider the presentation of their frontage.
- There is a small area by the library which attracts street drinkers/smells of marijuana.
- The condition of the public realm in Brighton Road is generally very good, and there is plenty of space for forecourt trade and potential summer festivals. The quality of the public realm in Chipstead Valley Road is much poorer and there are a few trip hazards.
- Overall, a surprising number of quality sit-down restaurants relative to the size and make up of the high street. Definitely something that should be marketed more

**THORNTON HEATH**

# Thornton Heath



14 views

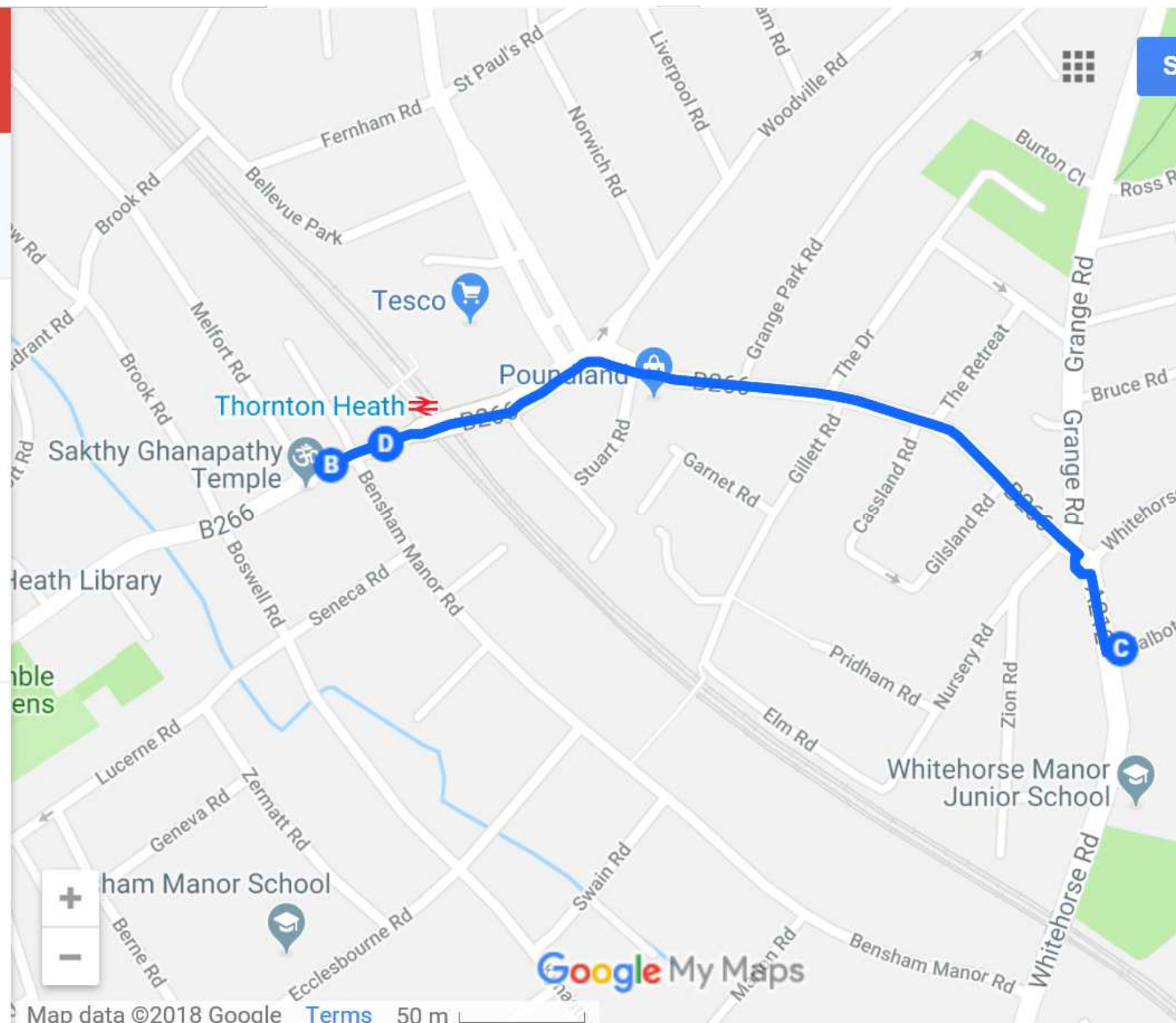


[SHARE](#)

## Thornton Heath

- A** Thornton Heath Train Station - Southern Ra...
- B** The Railway Telegraph, Thornton Heath
- C** Perfect Fried Chicken, Whitehorse Road, Th...
- D** Thornton Heath Train Station - Southern Ra...

Made with Google My Maps

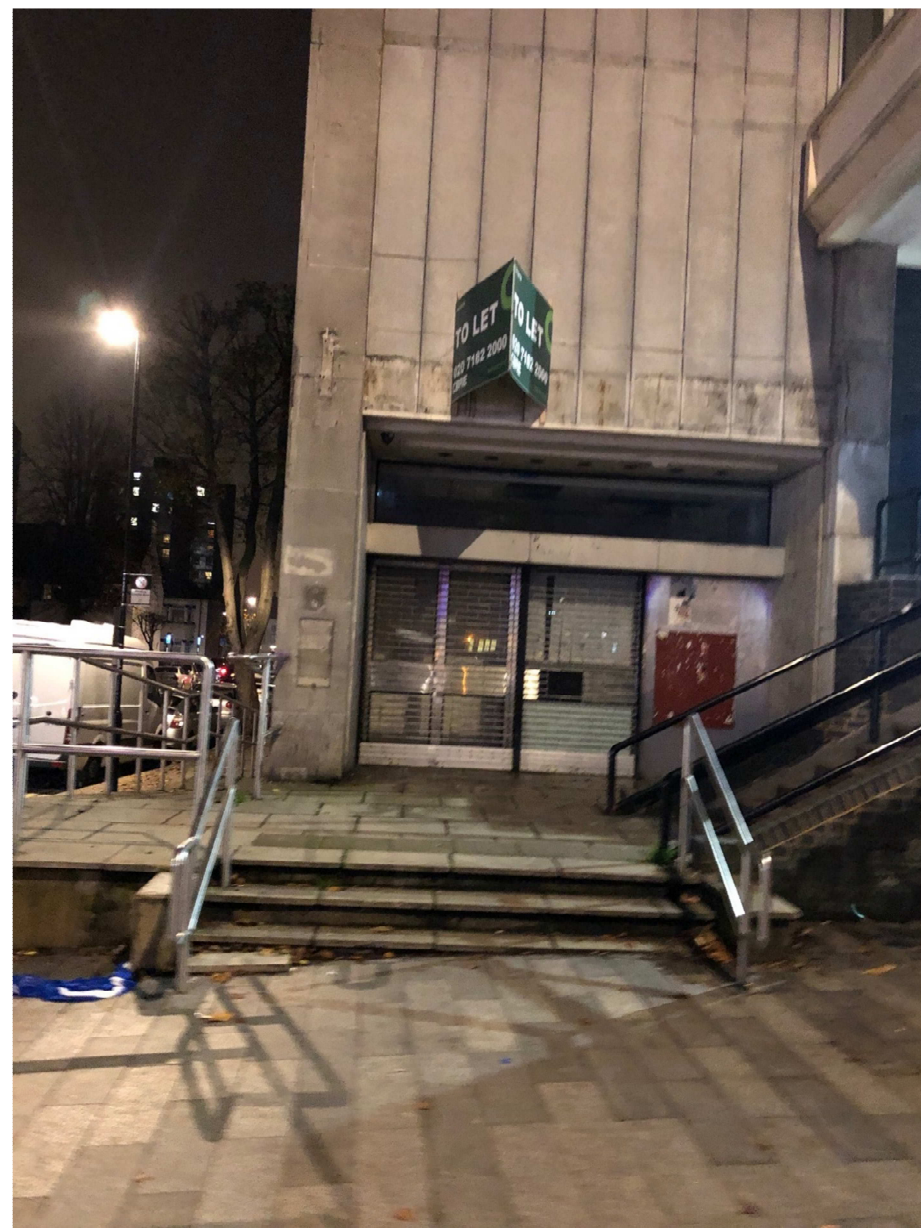




nsistent lighting and no signage

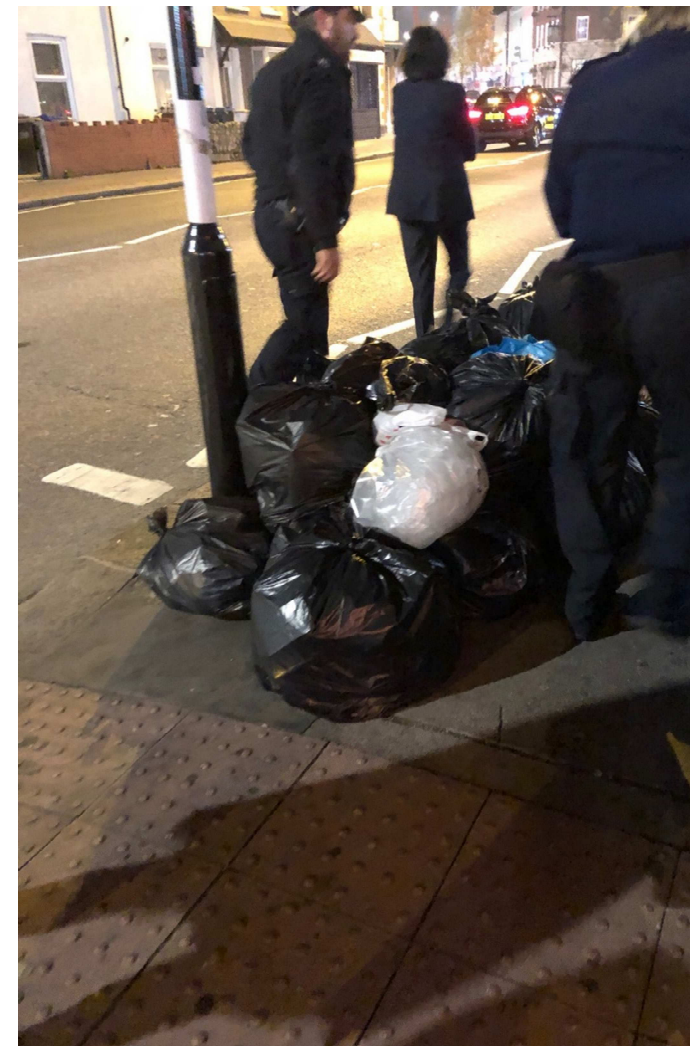


agement with landowners to ensure lighting is  
sistent for day use and vacant sites.



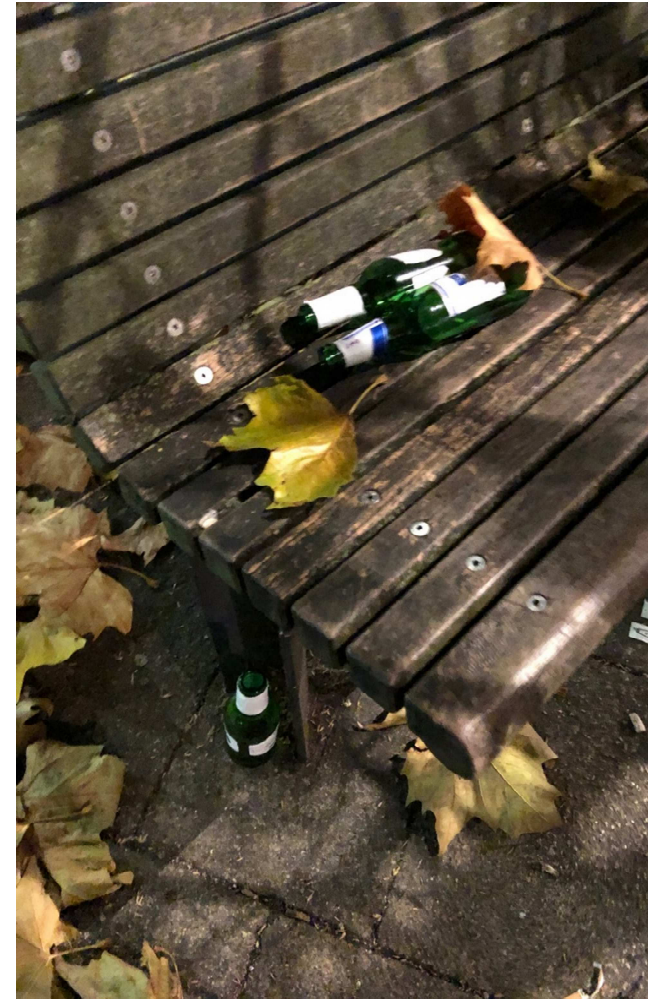


refuse and litter





drinkers





# Thornton Heath - First impressions

- Thornton Heath Station:
  - Station brighter and cleaner than expected, No signs
- Brigstock road:
  - Nice art, looming offices outside station and then brighter further down
- High Street:
  - Two Pubs only
- Whitehorse road:
  - Not much night life
- How welcome do you feel upon arrival?
  - Well lit train station,
  - No signage or directions for visitors

# Thornton Heath

- How comfortable/safe do I feel?
  - Very safe, much better than anticipated

Page 116

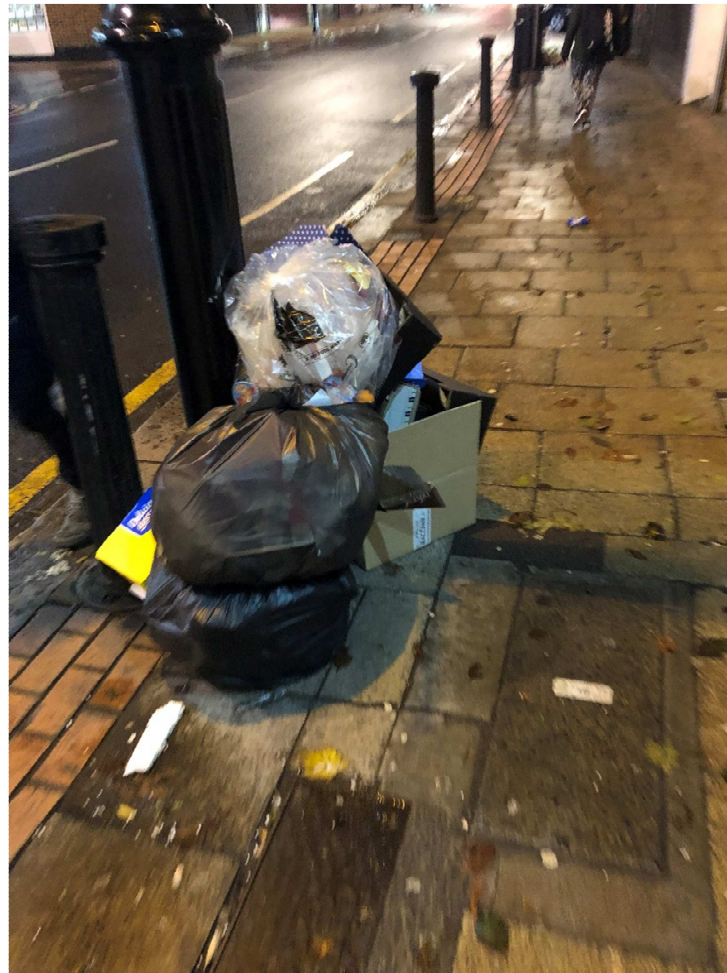
What improvement could be made to the current ENTE offer available on this route?

- More evening entertainment, none at the moment

- What is the atmosphere on this route?
  - Quiet but has a bit of life
  - Late opening markets created good atmosphere, helped feel there was life in the area

**SOUTH NORWOOD**

## litter and flytipping

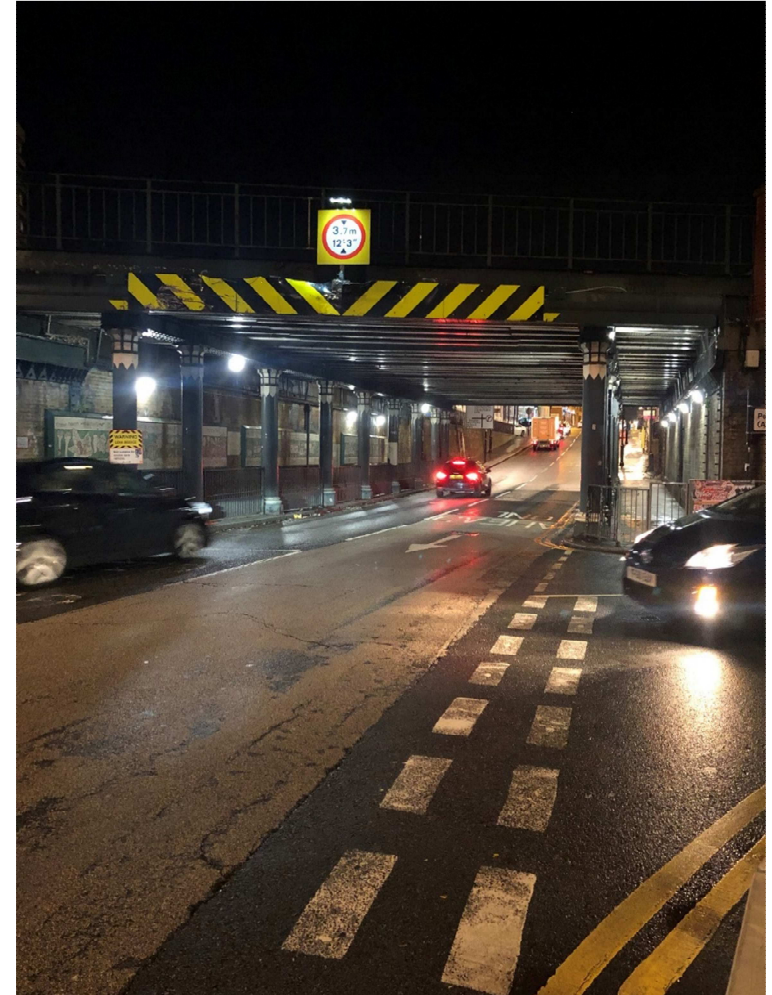




litter and flytipping

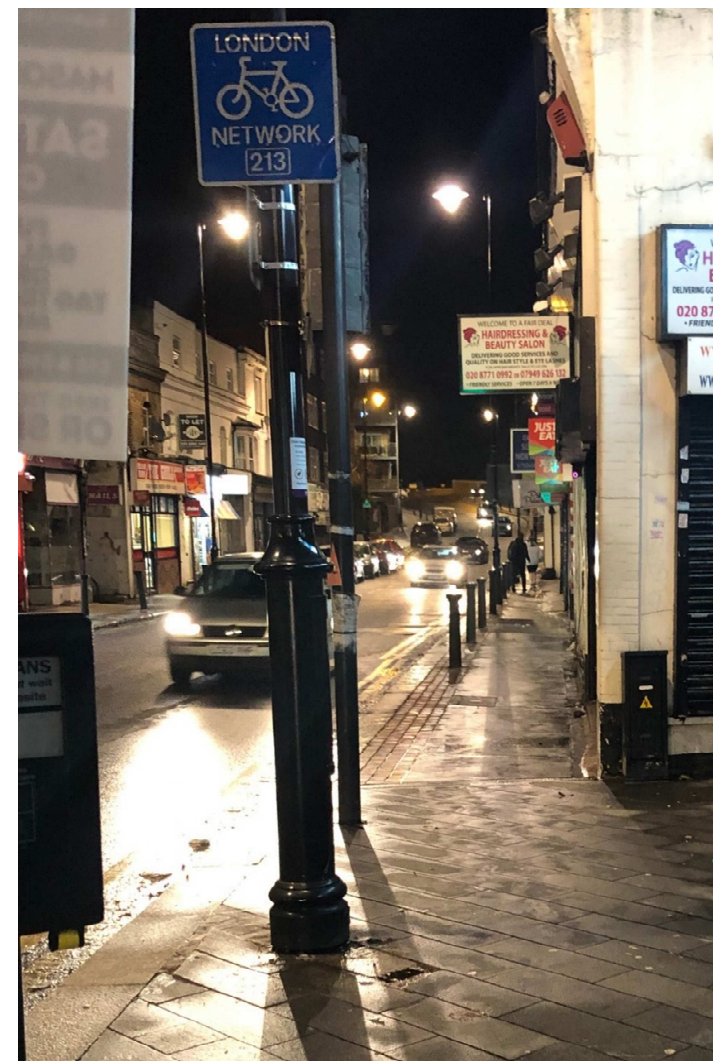
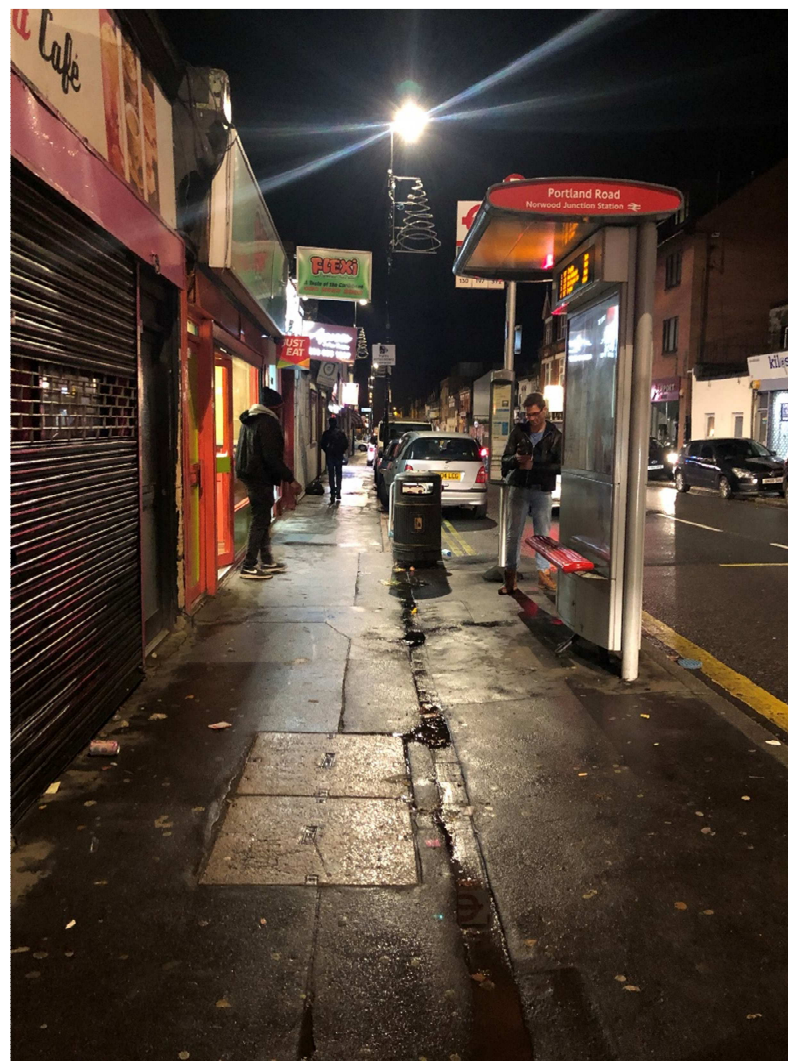


Drug dealing and knife crime





even and narrow pavements, cluttered with bins, pillars and parked cars on the pavement



# South Norwood

- Upper Norwood Station

- Little to no signage, no clear directions of where each exit takes you.
- On arrival at the station everything outside feels closed.
- Good paving and lighting outside station

- High Street

- Lots of vacant units, hoarded and with broken windows
- Narrow pavements with a lot of litter and refuse waiting for collection

- Portland Road

- The most unfriendly environment on the walk.
- Footpaths are narrow, lots of street clutter and lots of cars parked on the footway.
- More dirty and littered than the High Street.
- A number of barber shops which we were informed by the police were known for selling drugs

- Overall not welcoming to new or lone visitors. Needs clearer routes and better lighting.

- A number of flytipping sites were identified along this walk.

- A great number of vacant premises creates a feeling of an unsafe neighbourhood.

- Better and more options for eating out would increase natural surveillance of the street.

- Railway underpass was identified by police as a common site for knife crime.

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<b>REPORT TO:</b>	<b>SCRUTINY AND OVERVIEW COMMITTEE</b> <b>11 December 2018</b>
<b>SUBJECT:</b>	<b>WORK PROGRAMME 2018-19</b>
<b>LEAD OFFICER:</b>	<b>Simon Trevaskis</b> <b>Senior Democratic Services &amp; Governance</b> <b>Officer - Scrutiny</b>

<b>ORIGIN OF ITEM:</b>	The Council constitution requires Scrutiny and Overview Committee to agree the scrutiny work programme for the municipal year.
<b>PURPOSE:</b>	To agree the scrutiny work programme for future meetings.

## 1. EXECUTIVE SUMMARY

The Scrutiny and Overview Committee has a constitutional responsibility to monitor the scrutiny programme each municipal year.

## 2. WORK PROGRAMME 2018-19

### 2.1. The Scrutiny Procedure Rules (extracted from the Constitution) state that:

“6.01 ...the Scrutiny and Overview Committee shall be responsible for setting its own work programme and the initial work programme of its Sub- Committees.

6.02 A balanced work programme should be developed including pre- and post-decision scrutiny, monitoring and external scrutiny. As far as reasonably practicable, there should be wide consultation on the work programme with Councillors, Chief Officers, external agencies and the wider community prior to its consideration by the Scrutiny and Overview Committee.”

### 2.2. The Scrutiny and Overview Committee work programme 2018-19 is attached as **Appendix A.**

### **3. RECOMMENDATIONS TO THE SCRUTINY AND OVERVIEW COMMITTEE**

3.1. Members are asked to agree the Work Programme.

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**CONTACT OFFICER:**

Simon Trevaskis

Senior Democratic Service  
& Governance Officer 020  
8726 6000 x 64840

[simon.trevaskis@croydon.gov.uk](mailto:simon.trevaskis@croydon.gov.uk)

**APPENDIX A:**

Scrutiny and Overview Work  
Programme 2018/19

**BACKGROUND DOCUMENTS:**

None

## Scrutiny Work Programme 2018/19

### Scrutiny & Overview Committee

Meeting Date	Item
<b>11 December 18</b>	<ul style="list-style-type: none"><li>- Culture, Leisure &amp; Sport Q &amp; A (S)</li><li>- Fairfield Halls Update</li><li>- Pre-Decision: Night Time Economy Strategy</li></ul>
<b>15 January 2019</b>	<ul style="list-style-type: none"><li>- Budget 19/20 (S)</li><li>- Leader Q &amp; A</li><li>- Pre Decision: Voluntary &amp; Community Sector Strategy</li></ul>
<b>5 March 19</b>	<ul style="list-style-type: none"><li>- Community Safety Strategy (S)</li><li>- Crime &amp; Disorder Partnership (S)</li><li>- Safer Croydon &amp; Communities Q&amp;A (S)</li></ul>
<b>30 April 19</b>	<ul style="list-style-type: none"><li>- Brexit Impact</li><li>- Economy &amp; Jobs Q &amp; A (S)</li></ul>

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